

UNITED STATES OF AMERICA

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FEDERAL COMMUNICATIONS COMMISSION

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PROPOSED COMCAST-TIME WARNER CABLE-  
CHARTER TRANSACTION

ECONOMIC ANALYSIS WORKSHOP

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FRIDAY  
JANUARY 30, 2015

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The Economic Analysis Workshop met in the Federal Communications Commission, Commission Meeting Room, 445 12<sup>th</sup> Street SW, Washington, D.C., at 9:15 a.m., William Rogerson, Paul LaFontaine, and Shane Greenstein, FCC Moderators, presiding.

FCC MODERATORS

SHANE GREENSTEIN  
PAUL LAFONTAINE  
ERIC RALPH  
WILLIAM ROGERSON  
DAVID WATERMAN  
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APPLICANT ECONOMISTS

DENNIS CARLTON  
MARK ISRAEL  
GREG ROSSTON  
MICHAEL TOPPER

THIRD PARTY ECONOMISTS

GARY BIGLAISER  
DAVID EVANS  
JOSEPH FARRELL  
JOHN KWOKA  
DAVID SAPPINGTON  
RICHARD SCHMALENSEE  
WILLIAM ZARAKAS

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1 P-R-O-C-E-E-D-I-N-G-S

2 9:15 a.m.

3 DR. ROGERSON: Well, I'd like to welcome  
4 everyone here this morning. And thank everyone for  
5 coming. Before we start, I'd like to thank all of  
6 the FCC staff that worked very hard to organize this  
7 and get this all together.

8 And of course the crack staff that worked  
9 on the questioning and stuff. You're going to see  
10 a lot of them. So thank you to all the FCC staff  
11 that did all the organizing for the panel.

12 I have a few small announcements to make.  
13 No recording of any kind is allowed during the  
14 sessions. And everyone in this room is cleared to  
15 hear highly confidential information. But you  
16 should remember that highly confidential  
17 information will be shared within this room. And  
18 then it has to be treated as highly confidential  
19 information.

20 If you leave the room you're going to  
21 get interrogated on the way back in. Because you're  
22 only allowed in this room if you were invited. And

1 so be aware that you should -- I don't know what  
2 that means.

3 (Laughter)

4 DR. ROGERSON: But I was told to tell you  
5 that. I was also told to tell you we have bathrooms.  
6 They're off in that direction. Let's see, what  
7 else?

8 Oh yes, there will be a lunch break.  
9 It's only an hour and a quarter. So probably you're  
10 better off just having lunch at the FCC cafeteria  
11 because probably everyone in this room knows how  
12 long it takes to get through FCC security. Me too.  
13 So you may decide to have lunch there.

14 One last thing, I want to thank all of  
15 the economists from both sides of the issue for  
16 coming today. Many of them submitted questions to  
17 us in advance. We used some of them, we didn't use  
18 some of them. But thank you very much for  
19 submitting questions in advance.

20 As well, people in the audience, we have  
21 some FCC staff -- yes, there. Okay, well we have  
22 at least one FCC staff. If you raise your hand, they

1 have cards and you could write a question on a card.  
2 It will be brought up front and I may ask it. Okay,  
3 I guess it's up to me.

4 One last thing, that probably we -- any  
5 one of these questions we could spend a half hour  
6 on. And we've got 15 or 20 topics we want to go  
7 through at each of these sessions. So occasionally  
8 I may end up having to be a little rude and hurrying  
9 people along. But it's really just in the goal of  
10 making sure we have time to discuss all of the  
11 topics.

12 So, please panelists, try and keep your  
13 answers short and succinct. And I'll help you if  
14 I feel I need to. Okay.

15 So, without further ado, let me  
16 introduce the -- oh.

17 COURT REPORTER: Can I ask one thing  
18 now. Can you make sure that when you do speak that  
19 the microphone is right in front of you.

20 DR. ROGERSON: Okay. And I guess that  
21 means me too. Be close to the microphone when  
22 you're talking please. Good.

1                   Okay, so without further ado, the FCC  
2 panel of moderators that are helping me moderate  
3 the first panel are Paul LaFontaine and Shane  
4 Greenstein. From the Applicants we have Dennis  
5 Carlton and Mark Israel. And then from third  
6 parties commenting on the proceeding, we have David  
7 Evans, Joseph Farrell, David Sappington and William  
8 Zarakas.

9                   So, without further ado, let's start  
10 with Session I, which is on interconnection. So,  
11 I want to begin just for clarity by stating what  
12 I believe is the central theory of harm we're going  
13 to discuss.

14                   So when I say this theory of harm that  
15 doesn't mean that I think it's true or I think it's  
16 false. I just think we should understand what we're  
17 talking about.

18                   Okay, so the theory of harm that I  
19 believe we're discussing in this panel is that by  
20 providing access to a larger share of the nation's  
21 broadband subscribers, post-transaction Comcast  
22 will be better able to charge higher interconnection

1 fees to OVDs and other edge providers either by  
2 directly charging higher interconnection fees to  
3 those that directly connect with Comcast, or by  
4 charging higher interconnection fees to CDNs and  
5 ISPs that provide this interconnection.

6 Although this is a very simple theory  
7 to state, it turns out that there's a number of  
8 distinctly different, very complex issues that  
9 arise when you try and check out if this theory has  
10 any validity in the context of this merger. What  
11 we propose to do in this panel is go over a large  
12 number of these most important points one at a time.

13 So the point I want to start with is,  
14 this theory of harm clearly requires some for it  
15 to be valid, would require that if Comcast were to  
16 deny access to an OVD or a content provider, or  
17 degrade access to it, Comcast would have to retain  
18 a significant number of its customers. If they all  
19 left it wouldn't be able to engage in this type of  
20 action and then negotiate higher prices.

21 So there has to be some reason why the  
22 subscribers won't leave. Or are unlikely to leave.



1 Commenters have suggested that they might not leave  
2 if they don't have good substitutes. And they might  
3 not leave if their switching costs are high.

4 These are in some sense just theoretical  
5 speculations. Commenters have provided three  
6 different pieces of evidence and the Applicants  
7 trying to support you know, their view on this. And  
8 I'd like to go through the three pieces of evidence  
9 one at a time.

10 So the first piece of evidence, Dr.  
11 Israel has reported that fully {{ }} of  
12 Comcast's customers churn away over a year. And he  
13 interprets this {{ }} churn rate as suggesting  
14 that consumers must have broadband options and  
15 possibly that switching costs are generally low.

16 So I'd like to start by asking Dr. Israel  
17 if I got it right, and if you'd like to elaborate  
18 at all. And then I'm going to ask Dr. Evans to  
19 comment.

20 DR. ISRAEL: I think you got right the  
21 idea that I look at the churn rate. I mean I think  
22 I look at it for one specific issue, which is whether

1 we should think there are very high switching costs  
2 and those switching costs would prevent people from  
3 leaving the firm.

4 (Phone ring tone heard in background)

5 So the way I think about the churn rate  
6 is it's not as much the number who actually leave  
7 the firm at any given -- or a firm at any given month  
8 or year, it's the sort of, are people locked in,  
9 or are there opportunities for people to leave the  
10 firm? Right.

11 And so there's been some discussion  
12 about you know, people who move or what kind of churn  
13 you're looking at. And basically the way I think  
14 about it is, if somebody actually leaves the firm  
15 and chooses to go to another firm, obviously they  
16 weren't constrained by switching costs.

17 But it's also -- the switching costs as  
18 I understand them, are generally that you live at  
19 a certain place, you already have the service there.  
20 It would be difficult to switch. Whereas if you  
21 move to a new location, at that point you have to  
22 get new service at your house in any case. So I would

1       argue that the switching costs in that case are quite  
2       limited.

3               So the way I think about it, what you  
4       get is in the course of a year, roughly {{        }}  
5       of people leave the firm -- and that could be because  
6       they choose to leave or they just don't pay their  
7       bills and therefore have to go to a different firm  
8       or move to a new address, in which case I would argue  
9       the switching costs are broken.

10              So the point I'm making with churn is  
11       simply that over the course of a year, at least {{  
12       }} of the people -- presumably more, because some  
13       people who stay home and don't switch -- still have  
14       you know, low switching costs. But at least {{  
15       }} of people have shown that the switching costs  
16       are not particularly high.

17              DR. ROGERSON: Okay. Dr. Evans?

18              DR. EVANS: Well first of all, do I get  
19       musical accompaniment during my presentation?

20              (Laughter)

21              DR. ROGERSON: I'll begin to hum gently  
22       if it doesn't turn on, okay?

1 DR. EVANS: So we've obviously  
2 submitted something on this. I think what the churn  
3 data show, the data that Comcast has submitted, I  
4 think once you remove the people that are churning  
5 because they haven't paid their bills and it's not  
6 voluntary movers and so forth.

7 The churn rate that we get is somewhere  
8 in the -- about the {{ }} percent range.  
9 That number seems to be consistent with other  
10 evidence.

11 So it's {{ }} with the FCC  
12 report from 2010, which is around a little bit more  
13 than 11 percent. But when you take the fact that  
14 the Comcast number is Comcast customers switching  
15 to something else, which is probably DSL, if you  
16 take into account that for the FCC study, it's  
17 everyone; a lot of those switchers are people moving  
18 from DSL to something better.

19 So I think that number is {{ }}  
20 with what we're seeing for Comcast, which is  
21 something like {{ }} percent. Also {{  
22 }} with the survey numbers that Dr. Israel

1 submitted, which I believe if my memory serves me  
2 right, gave an annual churn rate of about {{  
3 }}. But again, that was general and  
4 includes people moving from DSL to cable.

5 So I think the churn data at this point  
6 in the record point to something that is well below  
7 {{ }}. Now that makes sense, because if  
8 you actually look at what people can switch to, most  
9 people don't have a very good choice. You know,  
10 something we've already submitted on,

11 close to {{ }} percent of the people,  
12 maybe it's about {{ }} percent of the people don't  
13 have an {{ }} alternative to switch to.  
14 And then finally I think the {{ }} churn data that  
15 I think you get correctly from the Comcast data are  
16 consistent with what I think we all know, which it  
17 is a really, really painful thing to do to switch.

18 And if I could just leave with one  
19 personal anecdote which Dennis will particularly  
20 appreciate. I was actually thinking of switching  
21 over the Christmas holidays for reasons I don't want  
22 to get into.

1                   But when I called Comcast and I asked  
2                   about switching, they told me -- I asked about it,  
3                   they told me I had to return my cable box. And they  
4                   told me that in Boston, Dennis, I had to return it  
5                   to a place either in Roxbury or the -- or in East  
6                   Boston. And for those of us who know Boston, these  
7                   are not pleasant places to go to.

8                   DR. ROGERSON: So now I'm a little  
9                   worried I'm going to have to give each of the  
10                  panelists a humorous personal anecdote for equal  
11                  time. But you've certainly used yours up.

12                  (Laughter)

13                  DR. EVANS: I didn't get the humming.

14                  DR. ROGERSON: Okay. I'm going to move  
15                  onto piece of evidence number two. Dr. Israel has  
16                  submitted another piece of evidence,

17                  a survey that Comcast had conducted by  
18                  a survey firm for its subscribers. As I understand  
19                  it, these subscribers said that they would leave  
20                  at the drop of a hat if their carrier were to degrade  
21                  access to content providers.

22                  So, maybe I'll switch it up this time.

1 I'll ask Dr. Evans, first you can comment on what  
2 you thought of the survey. And then I'll have Dr.  
3 Israel comment on your comment.

4 DR. EVANS: So, I'm going to be very  
5 brief about this.

6 DR. ROGERSON: Yes.

7 DR. EVANS: I mean, the notion that {{  
8 }} of people would switch their -- would  
9 switch from Comcast at a drop of the hat if they  
10 got bad service or something. I mean, it's a crazy  
11 result. We all know that can't possibly be true.

12 And we have an experience where service  
13 degraded to a large portion of Comcast customers  
14 between November and February -- November 2013 and  
15 February 2014 as a result of the degradation of  
16 Netflix. And there's no evidence {{  
17 }}.

18 So I mean, we've gone through a lot of  
19 technical --

20 DR. ROGERSON: Okay, so I'm going to  
21 call you out of bounds a tiny bit. Just -- that's  
22 my third piece of evidence and you're stealing my

1       thunder.

2                   DR. EVANS: Okay, sorry.

3                   DR. ROGERSON: Okay. So do you have any  
4 more to say on the survey itself?

5                   DR. EVANS: The survey was not very well  
6 done. The questions are open ended. They're not  
7 the kind of questions that are likely to lead to  
8 accurate results.

9                   And I think the result that you see and  
10 the answer to that particular question is so  
11 implausible that we probably don't need to spend  
12 a lot more time on the technical difficulties.

13                   DR. ROGERSON: Okay. Dr. Israel?

14                   DR. ISRAEL: I mean the survey was done  
15 by a professional firm that does surveys all the  
16 time. But I should say how I interpret the results  
17 of the survey.

18                   I mean as economists we all recognize  
19 that if there was a market event you could study  
20 and you could observe how people behave, you should  
21 use that event. There has been and we'll talk about  
22 the event next, I know.



18                               And so what I take from that is we know,  
19                   and we'll talk about it more I'm sure, that Comcast  
20                   invests billions of dollars a year in order to  
21                   maintain high speeds for their service. Right,  
22                   they're clearly feeling pressure to do that.

1           So if consumers are indicating their  
2           preference for an OVD is at least as high as their  
3           preference for high speed, then I would argue that  
4           you would -- that Comcast would face similar or more  
5           pressure not to degrade an OVD because their --  
6           whether it's churn or consumers not buying as much  
7           service or not being as willing to pay -- their  
8           preference for having access to those OVDs is at  
9           least as large as their preference for speed.

10           And Comcast clearly feels strong  
11           pressure to continue to invest in faster and faster  
12           speeds.

13           DR. ROGERSON: So we're done with the  
14           second piece of evidence. Let's move to the third  
15           piece.

16           The third piece of evidence, Professor  
17           Sappington and Professor Zarakas have submitted  
18           evidence analyzing -- the Commission asked the  
19           Applicants for evidence on churn rates of their own  
20           subscribers. The third parties analyzed this and  
21           determined that during the Netflix congestion  
22           incident, {{

1       }} in Comcast's churn rate.

2               So I'd like one of the two of you,  
3       whichever you'd prefer, to briefly summarize what  
4       that result was. And then I'll ask Professor Israel  
5       to comment on it.

6               DR. SAPPINGTON: Okay, thank you Bill.  
7       I'll start and then turn things over to Bill. I'd  
8       just like to qualify the summary of what we found.  
9       And it was actually very much to our surprise that  
10      not only did we find that there was {{  
11      }} because of the Netflix incident, we actually find  
12      {{  
13               }}.

14              And we're not absolutely sure why that  
15      was the case. But we think potentially what  
16      happened was that Comcast used this opportunity to  
17      up-sell individuals who called to complain about  
18      the reduced speed that they received on their  
19      Netflix accounts.

20              So we found not only was there {{  
21      }} to support Comcast's assertion that they will  
22      not sabotage OVDs, because doing so would cause them

1 to lose broadband customers. {{ }},  
2 we actually found that during that period and soon  
3 thereafter, there was actually {{  
4 }} of Comcast high speed data customers.

5 DR. ROGERSON: So Mark, would you like  
6 to respond?

7 DR. ISRAEL: Sure. I mean, generally  
8 I'm interpreting that event. Am I free to respond?

9 DR. ROGERSON: Anyway you want to  
10 interpret that.

11 DR. ISRAEL: All right. So, I'll be  
12 brief. I mean the event, as I mean the event, and  
13 I'm sure we'll talk more about it. There was a  
14 decline in Netflix speed that affected multiple ISPs  
15 including Comcast, AT&T and Verizon. And I'm  
16 willing to agree with the Commenters that the key  
17 competitor for Comcast is the telcos, AT&T and  
18 Verizon.

19 So if I'm thinking about an empirical  
20 study and I see Netflix speed declining at multiple  
21 providers, it doesn't particularly surprise me that  
22 you don't see decline -- a churn out of Comcast when

1 it's happening to multiple providers at the same  
2 time. I would think consumers would assume it was  
3 a Netflix issue, not a Comcast issue.

4 And secondly, I would just note that Dr.  
5 Evans has put in a study that finds you know, some  
6 changes in usage when Netflix speed was lower. But  
7 actually finds that exits from Netflix as a result  
8 of this event were only on some specifications  
9 statistically significant, and in all events, a  
10 {{ }}.

11 So I think bottom line we're seeing that  
12 whatever we make of this event, it just wasn't  
13 particularly disruptive. And didn't lead to the  
14 reactions from consumers on either side.

15 DR. ROGERSON: So, do either Professor  
16 Sappington or Zarakas have a response? As I heard  
17 the claim was no -- they had no good alternatives  
18 to turn to and that's why they didn't leave.

19 DR. SAPPINGTON: Well, one question I  
20 think we need to think carefully about is how would  
21 customers in fact know this? I think it's unlikely  
22 that a customer who was dissatisfied with Comcast

1 service would know for sure what's going on with  
2 AT&T and Verizon.

3 This is part of the switching cost.  
4 There's a lot of uncertainty about the quality of  
5 service you would derive from an alternative  
6 supplier.

7 Also, we found in the data that there  
8 was {{  
9 }} during the  
10 Netflix incident in those regions in which Comcast  
11 faced more competition from AT&T and Verizon.  
12 Again, much to our surprise, we're seeing {{  
13  
14 }}.

15 DR. ROGERSON: Okay. Well, --

16 DR. ZARAKAS: Can I add one thing to  
17 this?

18 DR. ROGERSON: Yes, go ahead.

19 DR. ZARAKAS: So, the -- and I think that  
20 that information, that data looking at where the  
21 zip codes where Comcast is competing with AT&T and  
22 Verizon is very informative because it also calls

1       into play the whole notion of moving and nonpayment.

2               We don't have a full empirical analysis.

3       But in many of those areas where Verizon and AT&T

4       are built out, {{

5               }}.

6               {{

7

8               }}, what Professor Sappington said

9       makes perfect sense. There's a {{

10

11

12

13               }}.

14               DR. ROGERSON: Well I'm going to censor

15       myself with follow up questions because we need to

16       move on. So I'm going to turn the questioning over

17       -- now over to Paul LaFontaine, who's going to ask

18       some questions about interconnection. Paul?

19               MR. LaFONTAINE: Thank you Bill. So,

20       the first question here regarding interconnection

21       is whether or not transit sold by ISPs that engage

22       in SFI with Comcast would place a significant limit

1 on the price that Comcast can charge for access?

2 So, more specifically, this is the  
3 question that I would like for the panelists to  
4 address. Comcast has settlement free  
5 interconnection arrangements with a number of major  
6 ISPs, and many of them sell transit services.

7 Content providers can send traffic to  
8 Comcast by purchasing transit from these settlement  
9 free peers. However, {{  
10 }} is available through  
11 settlement free transit. And {{ }} is  
12 now paid peering.

13 So as of today and looking forward over  
14 the next few years, will the transit prices offered  
15 by settlement free peers limit the price that  
16 Comcast can charge other ISPs, CDNs or content  
17 providers for direct interconnection?

18 So why or why not? And we'll start with  
19 Professor Farrell.

20 DR. FARRELL: Well let's see. I'd say  
21 a couple of things. One is if you think of the  
22 constraint as a constraint from being still higher



1       than they would otherwise be, perhaps. I don't  
2       know.

3               But I wouldn't put too much weight on  
4       that because all of these settlement free deals are  
5       themselves voluntary and endogenous. And so if for  
6       other reasons a large consumer ISP wanted to charge  
7       high termination fees, they could just either limit  
8       or not renew these settlement free deals.

9               So, I don't think it's shown to be a  
10       stable fact of the world that there are large numbers  
11       of settlement free deals that adequately constrain  
12       interconnection pricing. And that's true both as  
13       I think demonstrated by the Netflix incident in  
14       terms of the availability of settlement free  
15       termination. And more abstractly by the fact that  
16       these deals are themselves endogenous.

17               MR. LaFONTE: Thank you. Would you  
18       like to respond?

19               DR. ISRAEL: Sure. I mean, I can  
20       clarify my view on this because I'm not sure it's  
21       totally -- or let me make sure it's clear.

22               So, I don't think that it's the existence

1 of settlement free peers or a small price of transit  
2 per se. I don't think it's settlement free peers  
3 per se that is the key argument about what constrains  
4 the price.

5 I think what matters is that there are  
6 lots and lots and lots of paths into the Comcast  
7 network. Lots of capacity into the Comcast  
8 network. And content providers, edge providers,  
9 particularly through CDNs are in the business of  
10 making use of all of those paths into the Comcast  
11 network.

12 So as a result, when Comcast thinks about  
13 sort of a threat it could give to a content provider  
14 to try to -- or an edge provider or a CDN to try  
15 to raise the price, if it tries to raise the price  
16 to a specific CDN or to a specific transit provider,  
17 those people are free and regularly do move their  
18 traffic to other routes. Right.

19 And so the end result is if you actually  
20 want to try to threaten somebody that you've got  
21 to pay me more or you can't get into the network,  
22 Comcast is effectively forced to stop that content

1 from going through all of these different routes.  
2 The end result would be to substantially reduce or  
3 cut off entirely, Comcast's connectivity from the  
4 broader internet, right?

5 So the importance of those paths is that  
6 this content can pool itself together and find the  
7 best transit path. And so the threat that Comcast  
8 would have to use to exercise its alleged market  
9 power, would effectively be to choke itself off  
10 largely from the broader internet. That places  
11 substantial constraints on Comcast's ability to  
12 exercise any such threat.

13 MR. LaFONTAINE: Do you think -- one  
14 follow up. Do you think your answer depends on you  
15 know, as more and more of the large content providers  
16 move to paid peering, do you think that changes your  
17 answer at all in terms of degradation from the  
18 overall internet?

19 DR. ISRAEL: No, I mean as I understand  
20 it, in many cases content providers switch to some  
21 direct interconnections or paid peering. But they  
22 also rely on other sources. There are many CDNs

1       that have direct interconnection, but also are  
2       constantly monitoring transit paths.

3               I mean, we have an example with {{  
4  
5   }} and continues to  
6       use these other transit paths. So as long as CDNs  
7       are in the business they're in, of making use of  
8       all these transit paths, then I think the same  
9       argument works if we were to try to raise the price  
10      of that direct interconnection deal. They have a  
11      variety of ways to get there. And we would have to  
12      choke all of them off to make the threat valid.

13              MR. LaFONTAINE: Thank you. Dr. Evans,  
14      would you like to respond?

15              DR. EVANS: That's exactly what Comcast  
16      did to Netflix.

17              So just to begin with, as a technological  
18      matter, Comcast owns its network. It has the  
19      ability at the edge to decide what comes in, what  
20      goes over it. And everything else is a matter of  
21      contracts and deals it's negotiating with people.

22              In the case of Netflix, the sequence in

1 Netflix's case, now remember, Netflix is sending  
2 a lot of traffic, so it's easy to figure out whether  
3 a particular transit provider or CDN is carrying  
4 it. So you can target that transit provider or CDN.

5 And sequentially, in Netflix case, in  
6 each situation when it did a deal, the result of  
7 doing a deal with a CDN back in the 2009-2010 period,  
8 and then transit providers later on, was in fact  
9 in each case, the pipe was congested or the transit  
10 provider or CDN was approached and told that they  
11 were going to have to pay an interconnection fee.  
12 And that happened sequentially with CDNs and  
13 multiple transit providers.

14 So the Netflix experience shows that in  
15 fact Comcast can target particular OVDs. And make  
16 decisions on whether to degrade their service, and  
17 they can do that directly with the OVD or they can  
18 do it with respect to the CDN or transit provider  
19 that the OVD is dealing with.

20 That in fact is what happened with the  
21 Netflix episode.

22 MR. LaFONTAINE: Thank you. Professor

1 Carlton?

2 DR. CARLTON: I would briefly add since  
3 David was talking about the Netflix experience.  
4 And I'm sure we'll probably talk in more detail about  
5 it.

6 But what I take from that experience in  
7 terms of evaluating the empirical magnitudes of the  
8 questions you and Bill are asking to get a sense  
9 of how much you can really raise that  
10 interconnection fee. What I take from that  
11 experience is you know, roughly it's {{ }}  
12 was the interconnection fee. That's what we're  
13 talking about.

14 So, you know, the underlying  
15 assumptions of under what conditions do you need  
16 empirical facts to get incentives to raise the  
17 interconnection fee? I mean I understand churn and  
18 all that stuff matters.

19 But, don't we know it amounted to about  
20 {{ }}. That's what we're talking about.  
21 We need to compare that to whether we think that's  
22 a big number, a small number. Even if you ignore

1        what Mark has explained, the caveats to that. How  
2        that number -- whether that number really reflects  
3        an increase in price.

4                Putting all that aside, I mean, you  
5        accept it. It's {{                                }} and you go ahead  
6        and pay that. And that's just the existing state.

7                DR. ROGERSON: Okay. If I could say one  
8        thing here. You know, if Shane looks a little sad,  
9        you took away his question. He wanted to ask you  
10       that.

11               DR. CARLTON: Oh. Oh, oh, okay.

12               (Laughter)

13               DR. ROGERSON: So just to cut off on  
14       that.

15               DR. CARLTON: Okay.

16               DR. ROGERSON: On the really narrow  
17       question that he asked, he said, would settlement  
18       free -- availability of transit from settlement free  
19       connection in and of itself restrict Comcast's  
20       ability to simultaneously raise all paid peering  
21       charges? I heard everyone say no, that wouldn't do  
22       it.

1 I heard you say that. And I heard you  
2 say that. And then you went on to discuss could they  
3 pick on an individual guy. Is that a fair summary?

4 DR. ISRAEL: No, I think -- I mean, I  
5 think I said the existence of many transit paths  
6 constrains Comcast's ability to raise prices. I  
7 think that's --

8 DR. ROGERSON: So -- but the question  
9 was, is the availability of transit from people  
10 that have settlement free interconnections with  
11 Comcast, now and looking forward over the next few  
12 years, would that in and of itself, constrain  
13 Comcast's ability to raise paid peering prices to  
14 all people that want to directly connect with it,  
15 CDNs, content providers, whatever?

16 DR. EVANS: But Bill, I think the  
17 assumption that there's no change in the contracts,  
18 or is it can we make it endogenous?

19 DR. ROGERSON: Well no, looking ahead --  
20 looking ahead with however the - whatever the  
21 arrangement for settlement free interconnection  
22 would take over the next few years. Right? That's



1 a -- that's one question. Another question is can  
2 you pick on an individual?

3 But I thought I heard both sides say,  
4 that alone wouldn't do it. But correct me if I'm  
5 wrong.

6 DR. ISRAEL: I mean it would, I'm not  
7 arguing that the existence of some settlement free  
8 paths means that all transit is going to be  
9 settlement free. I am arguing that the existence  
10 of many paths and their importance to Comcast,  
11 restrains Comcast's ability to raise prices to  
12 content edge providers and CDNs generally.

13 Not just to an individual one, but to  
14 a CDN as well. Because the threat point would be  
15 extremely costly to Comcast.

16 DR. ROGERSON: Okay. So actually now I  
17 guess I hear you saying it does constrain the prices  
18 they can charge a CDN. Does someone want to answer?

19 DR. FARRELL: Well, it seems to me  
20 there's disagreement over the ability to charge one  
21 content provider significantly more than is being  
22 charged generally for termination. But I don't see

1       how the existence of many contracts at endogenous  
2       prices in itself constrains the overall level of  
3       those endogenous prices.

4               DR. EVANS: I agree with that and can I  
5       add one interesting detail about the Comcast  
6       contract with Netflix?

7               One of the clauses in the contract is  
8       let's suppose there are these {{

9

10

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DR. ROGERSON: Well I'm going to move us  
on then because Shane only has one other question  
to ask and I'm worried it's not going to get asked.  
So Shane, go for it.

18

(Laughter)

19

20

21

22

DR. GREENSTEIN: So how should the FCC  
think about the effect of the transaction on  
Comcast's national share of broadband subscribers?  
This is something we've heard a lot about from the

1 various parties.

2 So, the theory of harm postulates that  
3 bargaining power will increase because Comcast's  
4 share of the relevant market of broadband  
5 subscribers will grow post-merger. So that raises  
6 a very natural question about what's the effect of  
7 the transaction on Comcast's national subscriber  
8 share?

9 So that also raises the question of  
10 what's the relevant market? So, let's consider the  
11 relevant market for broadband subscribers with fast  
12 enough connection that they could realistically be  
13 able to use an OVD service. Now there's again, a  
14 lot of controversy about just how fast is fast  
15 enough?

16 So, rather than me taking a stand on  
17 this, I'll put up some numbers and let the various  
18 parties comment on it. So let's put up Table 1.  
19 Let's see if it's -- have we got it?

20 DR. ROGERSON: Well I was a -- oh, good.  
21 I was assured all you had to say was let's put up  
22 Table 1 {{Contents Redacted}}. Okay, so good.

1 DR. GREENSTEIN: Now, isn't that  
2 wonderful. All right, so there's our Table 1. And  
3 let's be clear about what it is. This is the  
4 national share of the wireline broadband  
5 subscribers served by Comcast at different speeds.  
6 Pre-transaction and post-transaction based on the  
7 submissions of the parties.

8 The data itself comes from a filing in  
9 December 2014 based on data in December of 2013.  
10 All right, so this is the measure -- a year earlier  
11 than the filing.

12 And the post-transaction Comcast -- for  
13 Comcast has been based on their calculations of the  
14 populations that are served after the various swaps  
15 affiliated with the deal. So it's an appropriate  
16 market share.

17 Okay, so let's -- could we start with  
18 Drs. Carlton and Israel just to comment you know,  
19 on the various dimensions of the data. What is the  
20 appropriate minimum speed to think about? And what  
21 the data suggests? And if there are any other data  
22 that are relevant?

1 DR. CARLTON: Well, let me just make a  
2 few comments and then I'll turn it over to Mark who  
3 has studied it in more detail. But, my general  
4 reaction has been as I read the discussions about  
5 market shares, I get the feeling is, at least in  
6 my mind, a confusion on whether we're talking about  
7 -- which prices we're talking about.

8 If two companies don't overlap in their  
9 territories, holding input prices constant, then  
10 there's no competition for customers. So market  
11 shares don't make a lot of sense okay, for a merger  
12 where there's no overlap, okay?

13 Second, the theories of harm that have  
14 been postulated, and I think everybody on the --  
15 I don't think anyone's disputing that really. When  
16 they talk about theories of harm and then they really  
17 then want to talk about market shares, it's because  
18 on the input side something's being purchased.

19 Now, there are two ways to think about  
20 input purchases. You are creating monopsony power  
21 or perhaps bargaining power. Now we know what that  
22 means is you have to have a supply curve over the

1 input. So, let me just give you an analogy and then  
2 I'll refer to it here.

3 Let's suppose I have specialty ice cream  
4 stores that make, I don't know, pink ice cream, okay,  
5 in Chicago and Boston. And they don't compete and  
6 they merge. They don't compete for customers. It  
7 seems like there's no problem.

8 But, someone says well wait a minute.  
9 It's 100 percent of everybody in that market. Do  
10 I have monopsony power? Monopsony power in what?  
11 In buying the input, ice cream.

12 Well, what fraction of ice cream  
13 purchases are accounted for by these specialty  
14 stores? Because you can get an ice cream, you can  
15 sell ice cream in grocery stores, restaurants, et  
16 cetera.

17 In this case, if you're worrying about  
18 monopsony power on the content side, and that's what  
19 some people I believe have raised, that somehow that  
20 content will be reduced. You have to ask what's the  
21 relevant supply curve? What fraction of content  
22 are these people buying? Okay.

1                   And content shown at high speeds is often  
2                   the same as content shown at lower speeds. So it  
3                   depends what theory -- these market shares make  
4                   sense only depending on how you want to evaluate  
5                   a theory of harm. Okay.

6                   And for the content theory of harm, the  
7                   fact that you're going to say, restrict output of  
8                   content because you're taking too much rents, that  
9                   requires that you have some large market share of  
10                  the content purchased and are affecting some upward  
11                  sloping supply curve.

12                  I've not seen anything on the other side  
13                  that talks about the supply curve of content. Or  
14                  that it is upward sloping. And it certainly doesn't  
15                  seem specific to a specific speed.

16                  Now, if you want to go on the bargaining  
17                  side in market shares and you want to say well, I  
18                  have unique -- I'm the unique toll booth to these  
19                  customers. Then you have to ask, what changes after  
20                  the merger?

21                  You already are a unique aspect -- the  
22                  unique toll booth to customer one. And now you're

1 the unique toll booth for customer one and customer  
2 two. I should see it already. Okay.

3 So, the question is what does the merger  
4 add? So I guess my short answer is, in order to  
5 understand if these market shares have any meaning  
6 at all, I have to know what's the theory of harm?  
7 If the theory of harm is I'm going to monopsonize  
8 content, there is no content that's necessarily  
9 specific to high speed versus medium speed.

10 So it just doesn't seem like it's the  
11 right question unless you pose a specific theory  
12 of harm on the supply side, which is I think where  
13 everyone is focused.

14 DR. GREENSTEIN: All right, let's hear  
15 from the other side. Somebody -- David, Dr.  
16 Sappington? Or would you like to comment on this?

17 DR. SAPPINGTON: Sure. I'll start on  
18 that. First I think in terms of the relevant  
19 market, I disagree with Dennis' observation that  
20 there really doesn't make a difference in terms of  
21 speed.

22 Perhaps the content itself delivered



1 from the origin source might look the same. But if  
2 there's a difference in how it's perceived by the  
3 customer at the end of the day.

4 So when you get a Netflix movie, the  
5 speed at which you receive that will make a  
6 difference in the quality of the viewing experience.  
7 And so the speed does matter I believe.

8 And on that dimension, the Chairman of  
9 the Commission I think has made it quite clear what  
10 he perceives going forward to be the relevant speed.  
11 If I can quote him, he said, "25 megabits per second  
12 connection is fast becoming table stakes in the 21st  
13 century. And even 10 megabits doesn't fully  
14 capture the increasing demand for better, wired  
15 broadband."

16 So I do think there is -- we do need to  
17 talk about the relevant market in terms of speed.  
18 And then I think in the -- my reply declaration,  
19 we looked at the case in which a new OTT service,  
20 based upon the experience that DISH has experienced  
21 with DISHWorld, has to have access to these high  
22 speed customers.

1                   And the combination of Comcast and Time  
2 Warner, can make the difference between a service  
3 like that being viable or not. If you can get access  
4 to just Comcast customers, you can {{                   }}  
5 a profit. If you can get access to just Comcast and  
6 the other cable companies' customers, you can  
7 {{                   }} a profit.

8                   But if you cannot get access to either  
9 of those customers, you can't be profitable. And  
10 so there, the market shares do matter. And in terms  
11 of the market shares that we have up in Table 1,  
12 that's a retrospective, outdated, look back at  
13 market shares.

14                  I think we need to be looking at what  
15 will happen in the future. And so what I did in the  
16 supplemental reply declaration I filed a few days  
17 ago, I try to suggest one way in which we might try  
18 to project what the future market shares would look  
19 like.

20                  And the possibility there that I  
21 suggested was, in light of for example, Time  
22 Warner's announced upgrades of all of its facilities

1 to be able to serve virtually all of its customers  
2 with the high speed 25 megabits or higher speed by  
3 {{ }}, let's take the exercise whereby  
4 we look at those current market shares and think  
5 what would happen if all of the subscribers who are  
6 currently getting 10 megs or higher are able to  
7 receive and decide to purchase 25 megs or higher  
8 a few years from now.

9 If you do those calculations, then  
10 essentially if we do not allow the merger, Comcast  
11 would have roughly {{ }} of that market  
12 share. Whereas if you allow the merger to proceed  
13 and do the divestiture that Comcast is proposing,  
14 the market share increases to roughly {{  
15 }}.

16 DR. GREENSTEIN: Okay. Let's have Dr.  
17 Israel and then we'll go back to Dr. Farrell.

18 DR. ISRAEL: Well I actually think since  
19 David brought up the analysis that he did on the  
20 DISH OTT that provides some insight into at least  
21 one part of the question. You might ask what the  
22 share is? Right.

22 If as I said, not only is that the relevant market

1 under the model, but no one under that speed  
2 subscribes to the OTT.

3 If instead you simply say it's lower  
4 under that speed and you reduce it by {{

5

6

7 }}.

8 The model also assumes that Comcast and  
9 Time Warner can literally turn off access to the  
10 DISH OTT for all of its subscribers. Even though  
11 DISH is distributing through a CDN, which comes  
12 without a direct deal with Comcast.

13 So I think to the shares, one theory of  
14 harm that's probably been most discussed with the  
15 shares is, are the combined shares of the company  
16 so large under some definition of the market, that  
17 the company could actually foreclose an OTT?

18 And I actually think that what the model  
19 -- what David's model shows is unless you take the  
20 extreme view that {{

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Beyond the foreclosure problem, I agree with Dennis that I don't see -- I think you have a monopsony theory or a retail harm theory. And I don't see how these shares speak to either of those.

7

DR. GREENSTEIN: Professor Farrell?

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DR. FARRELL: I think this is a question that's turned into two questions. On the one hand you have the nitty gritty of what's up on the screen. And I think that's what you were meaning. On the other hand, Dr. Carlton took us up to a more elevated level of what is market definition for and so on.

I've long been a big believer that market definition needs to be appropriate to the theory of harm. And that it's a tool for evaluating the plausibility of a theory of harm. And I'd like to think that the merger guidelines agree with me.

And so to that extent I agree with what Dennis was saying. I think a lot of what I've submitted is about how the terminating access issue is in fact merger-specific here. Although it's not

1 a completely obvious point.

2 And as to monopsony, I think it's a  
3 little more complex than just the rising supply  
4 curve that you mentioned. That's how they see the  
5 classic case for monopoly -- monopsony, excuse me.

6 DR. CARLTON: Yes, can I respond?

7 DR. ROGERSON: Yes, why don't you --  
8 yes, but actually we're having our theory discussion  
9 now. But that's fine.

10 DR. CARLTON: Well, this is on the  
11 theory.

12 DR. ROGERSON: Well this will be -- yes,  
13 we've moved into that. And we're going to do  
14 another minute -- few minutes on theory. And then  
15 we're moving to facts. Okay? But let's complete  
16 this theory, then facts.

17 DR. CARLTON: So, David's response  
18 actually makes my point. If you're worried on the  
19 input side, on the content side, it would have to  
20 be that people who are watching high speed are  
21 demanding much different content.

22 So that the people -- and that those are

1 specialized resources that can't be used for people  
2 who want to watch content at lower speeds or want  
3 to watch it on cable TV. Or want to watch a  
4 commercial that those content people can provide.  
5 Or want to watch abroad. Okay?

6 That's what you need to monopsonize a  
7 market. And I've not seen anybody suggest that.  
8 Now the foreclosure theory is different. Okay? In  
9 the foreclosure theory you have to -- you can ask  
10 these scale questions. And I think that's what Joe  
11 was talking about. That is -- or if you are  
12 combined, you now have bigger incentives and ability  
13 to harm an OVD. And that I'm sure we'll talk about.

14 Now on the interconnection point that  
15 Joe was saying, he was saying exactly that what his  
16 statement does, is look at what happens as size goes  
17 up. And that's what he was trying to prove. And  
18 my response to that is, I understand what he did,  
19 but I understand Mark's criticisms, but even if I  
20 accept that, it's tiny.

21 So that's the fact side. So I agree with  
22 Joe. Market definition only makes sense if you have



1       some theory of harm. And then you want to  
2       empirically evaluate it. And I think seeing Joe's  
3       stuff, he did that. And my response to that -- and  
4       David did that too. My response to that is, it's  
5       tiny.

6               DR. EVANS: So, do we have an agreement  
7       Dennis that there is an increase in price predicted  
8       here. But your observation is that the increase in  
9       price is {{       }}? So are you accepting that or  
10      are you still disputing something?

11             DR. CARLTON: Yes. So, since there's a  
12      division of labor here, Mark has put in why he thinks  
13      that analysis that both you and Joe have put in isn't  
14      accurate. But, my point is simpler. I'm saying I'm  
15      not going to --

16             DR. EVANS: I got to cut in.

17             DR. CARLTON: I'll let you -- I'll  
18      concede that to you. Assuming it's true, it doesn't  
19      amount to much. And if you compare that against  
20      benefits, it's nothing.

21             MR. LaFONTAINE: Can we turn to that --  
22      can we turn to that evidence now? But that was our

1 next topic.

2 DR. EVANS: So long as we're going to get  
3 back into a discussion of Dennis' point, which he's  
4 made now I think two or three times, that the fee  
5 paid by Netflix is {{ }}.

6 MR. LaFONTAINE: That's coming up too.

7 DR. EVANS: Okay. We're going to get  
8 into that later? Okay.

9 MR. LaFONTAINE: That's coming up too,  
10 yes. That's coming up too.

11 DR. EVANS: Okay. So, we're going to  
12 get back to that?

13 MR. LaFONTAINE: Sure. Yes.

14 DR. SAPPINGTON: If I could just add one  
15 follow up to Mark's point?

16 MR. LaFONTAINE: Sure.

17 DR. SAPPINGTON: His observations  
18 regarding the interpretation of the case study for  
19 DISH I think are useful. What they lead us into is  
20 essentially the observations that David has made  
21 in his declaration -- his reply declaration.

22 Where he points out that really what

1 we're looking at is what powers would Comcast and  
2 Time Warner acquire because of the merger? And they  
3 would acquire the power to essentially kill Netflix.  
4 It doesn't mean they'll necessarily do so. But they  
5 have that power.

6 And then when you interpret that in terms  
7 of the bargaining, which goes into determining the  
8 fees that will then be charged, that's where the  
9 problem arises.

10 DR. EVANS: And this is not a case about  
11 killing Netflix or killing anyone else. This is a  
12 merger case.

13 So the question here is whether the  
14 results of the merger are going to make things worse?  
15 Whether there's going to be you know, partial  
16 foreclosure? Whether things are going to get worse  
17 than they otherwise would be?

18 So I'm not at least making any claims  
19 that the OVD industry is going to be shut down or  
20 any of these extreme statements of foreclosure.

21 DR. ROGERSON: I think we've actually  
22 had a good taste of what actually I believe both

1 sides have agreed to. That the theory on this issue  
2 could go either way. And it's a little confusing.

3 And what I'd like to do now, on this issue  
4 of do larger ISPs, when large is defined  
5 appropriately, have more bargaining power over  
6 interconnection fees?

7 So, rather than discussing the theory  
8 anymore, two different pieces of factual evidence  
9 have been submitted in the record. And Paul is  
10 going to consider each in turn and ask you to comment  
11 on them.

12 MR. LaFONTAINE: So the first piece of  
13 evidence we'd like to discuss is that Dr. Evans  
14 reported that interconnection fees that Comcast and  
15 Time Warner Cable charges various entities for  
16 direct interconnection or paid peering that we can  
17 show here and hopefully -- yes, Table 2 right there.  
18 Wow, they got that up quick. {{Contents Redacted}}

19 He showed that the direct  
20 interconnection payments to Comcast {{

21

22

}}.

1                   So my question to the panelists is, how  
2                   should this data be interpreted? So I'm going to  
3                   start with the Applicant's side.

4                   DR. ISRAEL: I mean, so I'll -- to  
5                   David's earlier question, I don't disagree with the  
6                   numbers that are up there. Although I'll talk some  
7                   about -- well generally, I don't disagree with the  
8                   numbers that are up there that indicate that the  
9                   {{

10

11                   }}, right.

12                   I don't want to get past what you're  
13                   commenting on now. So I hope we'll have a chance  
14                   to talk about whether there is a general  
15                   relationship between size and the amount of the  
16                   payments. So how we would project what would happen  
17                   post-merger. If we can come back to that, I can save  
18                   that.

19                   And I also hope that we can come -- my  
20                   claim broadly on this topic though is not to deny  
21                   these specific numbers, but to say that although  
22                   it is true today that larger ISPs in some cases like

5 But I guess I would say we can come back  
6 to those theory questions. On the specific  
7 numbers, I don't disagree that {{

12 And my key take away from this would be  
13 that as long as we're going to base our analysis  
14 of the merger on comparing specific points of data  
15 between what Time Warner currently does and what  
16 Comcast currently does, I hope this afternoon we  
17 get to do the same thing in terms of speed and number  
18 of WiFi hotspots and all the other aspects on which  
19 we might compare the two firms.

22 DR. EVANS: Well, maybe I misheard what

1 Mark said. But I think you're agreeing that there  
2 is in fact a positive relationship between ISP size  
3 and price. So I think we have agreement on that.

4 And then there is some speculation,  
5 which I think is embedded in what you just said Mark  
6 -- Professor Israel, Dr. Israel?

7 DR. ISRAEL: Mark is fine.

8 DR. EVANS: Yes, why don't we just do  
9 first -- can we just do first names? That would be  
10 great.

11 So Mark, embedded in your comment is the  
12 notion that well maybe if we adjust it by quality  
13 you know, this would somehow be different. And that  
14 was also in your declaration.

15 And the problem I guess I have is that  
16 you haven't put forward any explanation of quality  
17 that isn't almost perfectly correlated with size.  
18 And I'm not going to go into the results that I had  
19 in my declaration now. But there doesn't seem to  
20 be anything persuasive there.

21 There's this piece of evidence that  
22 we're talking about now. And I don't know whether

1 I can mention the Netflix contract evidence now,  
2 is that appropriate on this quality point?

3 MR. LaFONTAINE: Sure.

4 DR. EVANS: So in the case of Netflix,  
5 Netflix negotiated with a number of ISPs. And we  
6 know something about what they negotiated over.  
7 And I've been able to talk to them. And I've been  
8 able to read the contracts.

9 And that negotiation is over the {{  
10 }}. It's over the {{  
11 }}. It's not over the {{  
12 }}.

13 So if you look at the contracts  
14 themselves, they're about {{ }}. And if you  
15 look at how the contract negotiations were done,  
16 at least according to the client, {{  
17 }}. And {{

18  
19 }}

20 There has been you know, nothing that  
21 I have seen that points to some other dimension of  
22 quality that's relevant to Netflix in the case of



1       those contracts either on the cost side or in terms  
2       of the customers, that would explain the difference  
3       in prices.

4               So I think to my mind, the evidence on  
5       the relationship between price and size, again to  
6       my mind, is fairly conclusive at this point. We see  
7       it from {{                    }}. We see it from the {{  
8               }}. And I suspect there are going to be  
9       things that we can infer on the programing side as  
10      well.

11             But I think it's pretty conclusive. And  
12      I don't see evidence that it's -- that there are  
13      other explanatory factors for it.

14             MR. LaFONTAINE: Mark, would you like to  
15      respond?

16             DR. ISRAEL: Yes. So let me just be  
17      clear what I agree with. I agree there are a small  
18      number of ISPs who have direct interconnection deals  
19      with Netflix and with other OVDs or other CDNs.

20             And those ISPs in some cases charge for  
21      those direct interconnection deals. And that  
22      because of the nature of the ISPs who could have

1       such deals in terms of having a backbone and enough  
2       interconnection points, et cetera, that in general,  
3       those ISPs tends to be larger.

4               All right, so I'm not going to dispute  
5       the facts that there are direct interconnection  
6       deals. They tend to be with larger ISPs. And in  
7       some cases they involve positive prices.

8               My disagreement is over the -- that's  
9       a fact in isolation. Right? The question is  
10      whether the presence of those direct  
11      interconnection deals with the large ISPs all in,  
12      when you think about the quality of what they're  
13      providing. When you think about the fact that those  
14      large ISPs are providing backbone services that  
15      expand the capacity of the internet as a whole, the  
16      question to me that we have to answer is not whether  
17      that one fragment of a price in a two-sided market  
18      is higher or lower, it's whether, all in, consumers  
19      are benefitted or harmed by what those larger ISPs  
20      are doing.

21              DR. EVANS: But wait a second, that's a  
22      -- I'm sorry, can I get in?

1 MR. LaFONTAINE: Go ahead. Go ahead.

2 DR. EVANS: So you sort of stated the  
3 final question for this analysis. And I assume that  
4 we'll kind of back into that.

5 But just sticking with these contracts,  
6 what I think I'm hearing is that we all agree that  
7 what the evidence shows is that larger ISPs charge  
8 higher prices to OVDs and CDNs. And we're not  
9 getting any specifics on what quality measure could  
10 explain these differences in prices.

11 With respect to the Netflix contracts,  
12 the negotiations between Netflix and the large ISPs  
13 was a negotiation over getting access to the  
14 subscribers. It was a negotiation over {{

15  
16  
17 }}

18 That is pure and simple what the  
19 negotiation was over. And I haven't seen any  
20 identification of some other factor that would as  
21 you say, "quality control those prices" so that  
22 you're not getting that very significant upward

1 relationship.

2 DR. ISRAEL: I think -- I mean,  
3 obviously we have to do this quickly. So haven't  
4 given every answer here. I think it's useful and  
5 I don't know how you want to organize it.

6 You talked separately about what we  
7 learned from the Netflix data and what we learned  
8 from the Cogent data. Because the nature of those  
9 relationships are different.

10 DR. ROGERSON: We're doing that next.

11 DR. ISRAEL: So we're doing Cogent next?

12 DR. ROGERSON: Yes. Yes.

13 DR. ISRAEL: So can I have two minutes  
14 to say what I learned from the Netflix data and the  
15 nature of those prices?

16 All right, so it's important to  
17 understand -- so David, can I call you -- we're  
18 mutual on first names now, right? So David is okay?

19 DR. EVANS: Well of course you have a  
20 problem on this side between the two of us.

21 (Laughter)

22 DR. ISRAEL: In this case it's clear.

1 David has presented evidence on -- I mean detailed  
2 evidence that I'm not disputing the evidence in  
3 general on the nature of the terms that Netflix has.  
4 The cost that Netflix bears and the cost that the  
5 ISPs bear to take traffic from Netflix to an ISP's  
6 customer. There is detailed data in his backup.  
7 Right?

8 So I think you learned two things. One  
9 thing is you -- and I'm not going to dispute the  
10 fact that specifically about the interconnection  
11 fee, you see {{

12 }}

13 I do disagree with the {{ }}

14 number that David reports. That's an average of a

15 {{ }}. In

16 fact, the marginal price is {{

17 }}

18 And then {{

19 }}

20 But I don't disagree that that number

21 exists. And it {{ }} for the very small ISPs.

22 I take issue with two points.

1           One is that I think that the relevant  
2           question is what's the -- to consumers of the  
3           internet, is what's the cost to get data from Netflix  
4           to the end consumer? That's the question that  
5           matters in the end for whether -- what's beneficial  
6           and what's not. Right?

7           In the case of small ISPs, by David's  
8           own data, what happens is Netflix delivers it to  
9           a transit provider. The transit provider takes it  
10          to the ISP. The ISP takes it to the consumer.  
11          Right?

12          By David's own numbers, the part of the  
13          ISP to the consumer and the Netflix to the transit  
14          provider parts are whatever they are, but they are  
15          basically the same in these different arrangements.  
16          The transit provider under David's numbers --  
17          charges Netflix {{            }} for that service on  
18          average.

19          Left out of David's numbers is the fact  
20          that the transit provider also charges the ISP  
21          something. Which by the data Cogent provided,  
22          tends to be on the order of {{                                    }}.

1                   So the transit provider imposes {{  
2                   }} that affects internet consumers on  
3 both sides. Right. When you go to a direct  
4 interconnection deal, that cost is by David's own  
5 numbers, completely eliminated. The transit  
6 provider costs are taken out of the system. That's  
7 an efficiency that has to matter. That's my first  
8 point.

9                   So then if we accept that, there is not  
10 a relationship that says it gets more expensive for  
11 consumers as ISPs get larger. At that level it goes  
12 the other way.

13                  The second -- all we're left with then  
14 is the question of in some cases Netflix has a deal  
15 that says there's no payment from Netflix to the  
16 ISP. In some other cases Netflix has a deal that  
17 says Netflix will pay the ISP some money. I don't  
18 dispute that those deals exist.

19                  All I would point out is in a two -- and  
20 Joe's analysis in his first report makes this very  
21 clear. What that is a {{            }} -- if it's {{  
22           }}, if I take that number, that's a {{            }}

1 cost to Netflix when that megabit per second is  
2 transferred.

3 Remember, consumers are being charged  
4 on both sides of this market. So that's exactly a  
5 negative {{ }}. Comcast receives {{  
6 }} every time the data is moved across the  
7 network. The only question for consumers would be  
8 whether the {{ }} or {{  
9 }} gets passed through more.

10 But to a first order, it's a transfer  
11 payment that lowers prices on one side and raises  
12 them on the other. I don't know which way that goes.  
13 I don't think any of us do.

14 But I think it's important to say it's  
15 a transfer payment on a two-sided market, which is  
16 fundamentally different than what large ISPs are  
17 doing efficiently, which is remove {{ }}  
18 of transit provider costs from the entire system.

19 DR. EVANS: Do I get to respond to that?

20 MR. LaFONTAINE: We're going to go over  
21 the two-sided market theory later. So, can we move  
22 on from here?



1 DR. EVANS: I think I need to respond to  
2 that one. I mean, I can be brief -- I can be brief  
3 on it for you guys.

4 DR. ROGERSON: Why don't you briefly  
5 respond. Then we're going to hit the other piece  
6 of evidence. Okay?

7 DR. EVANS: I'm going to be very brief  
8 on it. I mean, I just disagree with all the facts  
9 that Mark presented.

10 If you just go to Table 5 of my second  
11 declaration there is an easy way to do the  
12 comparison. There are several hundred ISPs where  
13 Netflix connects directly at the IXP with a -- with  
14 its own CDN. Cost for that is about {{ }} --  
15 Comcast cost is about {{ }} at the IXP.

16 The couple hundred ISPs where Netflix  
17 is connecting directly at the IXP, those couple of  
18 hundred, there is no access fee, it's zero. And in  
19 the case of Comcast, we can debate what the number  
20 is, but it's a positive number.

21 So I'm not --

22 DR. ISRAEL: I don't disagree -- I'll

1 take ten seconds. There are also hundreds, on the  
2 next page of the backup, I'm looking at the backup  
3 calculation. There are hundreds of ISPs who  
4 connect through a transit provider.

5 In that case it's {{ }} plus {{  
6 }} to the transit provider. Plus, the transit  
7 provider price on the other side, which is not  
8 included. All of which will be directly comparable  
9 -- all of which is a cost from all of the --

10 DR. EVANS: But that's not the "but for"  
11 world. You need to compare Comcast to a plausible  
12 "but for" world.

13 DR. ISRAEL: No, I'm making --

14 DR. EVANS: So if you compare Comcast to  
15 another ISP that's not connecting at an IXP, then  
16 that's not the right comparison.

17 DR. ISRAEL: The question is whether  
18 there's a general relationship between size and what  
19 customers pay. The smallest ISPs use transit  
20 provider and that costs more. When you get to the  
21 larger -- when we get to the larger ISPs, there are  
22 some who pay an interconnection fee, which is a

1 transfer price across a two-sided market. And some  
2 who don't.

3 And I think we're going to turn to the  
4 implications of that two-sided --

5 DR. EVANS: So the fact that Netflix has  
6 to spend more money to connect to a tiny ISP that  
7 is an economic justification you're telling me for  
8 Comcast to impose a terminating access fee?

9 DR. ISRAEL: It's not a tiny -- it's not  
10 just a tiny transit --- {{

11

12 }}, which would change as a result of this.  
13 Therefore, {{ }} pays transit providers  
14 prices that would be eliminated in a situation where  
15 they have a direct interconnection to deal with.

16 It's not just tiny ISPs. Any case in  
17 which a transit provider is in the middle, it imposes  
18 real costs on the system. The larger ISPs take that  
19 cost out of the system. That's all I'm saying.

20 MR. LaFONTAINE: So turning to the  
21 transit cost relationship now. So in your first  
22 submission, Professor Farrell, you submitted a

1 Table on the data on transit prices that Cogent  
2 charges various ISPs and the number of subscribers  
3 served by each ISP.

4 You interpreted this data as showing  
5 that Cogent generally charged a lower transit prices  
6 to larger ISPs. And interpreted this in turn as  
7 suggesting that larger ISPs would have more  
8 bargaining power in negotiations over paid peering.

9 This original analysis sparked a lot of  
10 back and forth. So we'd like to cover that now. So  
11 first, Professor Farrell, I'd like to hear about  
12 what your current view is on what that evidence  
13 shows.

14 DR. FARRELL: Well, I really said this  
15 in my reply declaration. You know, I think when you  
16 just look at the data, pretty raw if you like, the  
17 pattern jumps out at you. The bigger ISPs, biggest  
18 ISPs, appear to have significantly more bargaining  
19 power with Cogent.

20 And I reported that as a fact about just  
21 looking at the data. Mark asked himself, does that  
22 go away when you allow for something called quality?

1 I'm not a hundred percent crystal clear exactly what  
2 quality is meant to mean here. But you can allow  
3 for other factors.

4 It was 17 data points. Or it became 17  
5 data points after slight changes in the sample. So  
6 there's a real econometric risk, I don't have to  
7 tell you, in trying out too many different things.  
8 But nevertheless, it's sensible to ask that  
9 question.

10 Through no fault of his own, I think Mark  
11 ended up using what we believe is a fairly low  
12 quality set of data on something that you might call  
13 quality. It's low quality in the sense that there  
14 were zeros where there clearly ought not to have  
15 been zeros and perhaps in some other ways.

16 And it's also pretty highly collinear  
17 with size. And so even if it were not for the quality  
18 of data issues, putting a fairly highly collinear  
19 variable into a regression with 17 or so data points,  
20 you're at risk of incorrectly as well as possibly  
21 correctly, finding a loss of statistical  
22 significance.

1                   However, as it happened, when we looked  
2                   again with a different, and I think more reliable  
3                   data set for something you might call quality, the  
4                   coefficient on the quality variable became  
5                   insignificant. And the coefficient on size,  
6                   estimated coefficient on size, not only returned  
7                   to striking statistical significance, but was  
8                   actually not all that different from the original  
9                   coefficient if you'd run just the single variable  
10                  regression.

11                  Which we did, although I hadn't done in  
12                  the original declaration because it's only 17 data  
13                  points. So I thought you should just look at them.

14                  (Laughter)

15                  MR. LaFONTAINE: Mark, would you like to  
16                  respond?

17                  DR. ISRAEL: First of all, I mean, I  
18                  don't -- we're not arguing. Nobody disagrees that  
19                  there's only 17 data points here and so we should  
20                  all be cautious about what we learn from them.

21                  We did turn from a theory that Bill  
22                  summarized that's sort of ambiguous to data. And

1 so we're trying to learn from the data that we have  
2 as best as we can. I mean, I think one takeaway here  
3 is that it's hard to -- also -- to infer any sort  
4 of relationship from just those 17 data points.  
5 It's fairly limited data that we're both saying.

6 But I would just make a couple, maybe  
7 three notes. And I'll try to be quick. One is, I  
8 mean, it may be that Cogent and Netflix differ on  
9 what's relevant in terms of quality. I mean I will  
10 note that in the Cogent -- in Joe's response and  
11 from the Cogent engineers, we all agree that quality  
12 can be difficult and we don't have a perfect measure.

13 But there wasn't a fundamental  
14 disagreement that the number of interconnection  
15 points or cities or something about the places where  
16 you interconnect is a measure of quality that you  
17 might try to use. There was some difference of  
18 opinion about how you should measure that and how  
19 precise we can be.

20 But there wasn't this sort of  
21 fundamental reaction that you can't think about that  
22 as a measure of quality. Instead, there was an

1 argument about should it be cities? How should we  
2 measure that?

3 And the claim was that my measure of  
4 quality was noisy. And basically there's been --  
5 we all have now engaged in this exercise of trying  
6 to see what we can learn from their regressions as  
7 well as we can.

8 Sort of two criticisms that have been  
9 made of the regressions that I did. One is that the  
10 variables are too multi-collinear. Of course if  
11 you have an alternative hypothesis in mind that  
12 another variable may be omitted, the fundamental  
13 in that hypothesis is that it's correlated with what  
14 was included, or it causes no problem.

15 So of course it's correlated. The  
16 question is, is the regression able to sort out which  
17 of those effects are relatively more important?  
18 The nice thing about multi-collinearity is it's  
19 totally self-diagnosing in regressions. If you  
20 have a problem, you put it in. All the standard  
21 errors are huge. Nothing is significant.

22 In the case of my regression, you put



1 in the quality metric. Standard error on  
2 subscribers doesn't even go up that much. And the  
3 quality measure is significant. There is  
4 sufficient variation even in these 17 observations  
5 to say that the quality metric appears to matter  
6 and the subscriber metric does not.

7 So then the criticism was, well the  
8 quality measure may be measured with error. Now  
9 normally -- and we'll try a different quality  
10 measure. Normally if we think -- and then again,  
11 it's a statistical test for measurement error. And  
12 what measurement error does in general is reduce  
13 the size of the coefficient.

14 So actually what happened, when Joe put  
15 in an alternate quality measure, which is number  
16 of cities, it doesn't account for more than one  
17 interconnection point per city. It doesn't account  
18 for how many choices there might have been.

19 He puts in that measure. It's  
20 insignificant and its coefficient is much smaller  
21 than mine, suggesting if anything, it has the  
22 measurement error problem, not my measure.

1                   But even if we don't want to argue about  
2                   that, it's only 17 data points that we're pushing  
3                   hard. But we can see what we can get. We could put  
4                   both of those quality measures in together. Again,  
5                   if the regression is overloaded, you won't get  
6                   statistical significance. The results will blow  
7                   up.

8                   Instead, if you put both of those quality  
9                   metrics in together, my original quality metric goes  
10                  back to being significant as it was in the original  
11                  specification. Joe's quality metric does nothing.  
12                  And the number of subscribers is back to being  
13                  insignificant.

14                 Now, what I take away from all that is  
15                 not that with 17 data points we have perfectly  
16                 identified the relationship. It's that clearly in  
17                 just looking at or regressing or however you want  
18                 to do it, subscribers on -- or prices on subscribers,  
19                 you have an omitted variable problem.

20                 And even though a fairly noisy measure  
21                 of quality, it makes that observed relationship go  
22                 away.

1 DR. EVANS: I know you had an asterisk  
2 next to that variable Mark, but my recollection is  
3 it was not significant at the five percent level,  
4 which is the level I've always used professionally,  
5 but at the ten percent level.

6 So my interpretation of that regression  
7 was that you put in an extra variable. {{

8  
9  
10 }}

11 And the additional measure you put in  
12 was correlated with the number of subscribers. And  
13 I believe the correlation coefficient is something  
14 like {{ }} or {{ }}.

15 DR. ISRAEL: Can I respond? I'll take  
16 ten seconds.

17 DR. ROGERSON: Yes, please.

18 DR. ISRAEL: I mean the key statistic on  
19 the connections variable in my quality measure and  
20 either regression with it or both is on the order  
21 of {{ }} or {{ }}. It is borderline  
22 significant, fine. But I mean people -- I mean,

1 certainly at the level we all have looked at and  
2 seen evidence from.

3 The key thing is what happens, when  
4 you're measuring for omitted variable bias, the key  
5 thing is what happens to the other variable? What  
6 happens to its coefficient?

7 I would totally agree that if what  
8 happened is its coefficient stayed roughly the same  
9 and the standard error blew up, all I did was  
10 overload the regression. Its standard error goes  
11 up slightly. Its coefficient drops precipitously.

12 In fact, that variable would be  
13 insignificant even if I used the original standard  
14 of error from the original regression. There is a  
15 large drop in the sign -- in the magnitude of that  
16 coefficient when you put in a quality measure.  
17 Which is the classic econometric evidence of an  
18 omitted variable.

19 MR. LaFONTAINE: Thank you. We're  
20 going to move onto the next topic now. Thank you.

21 DR. GREENSTEIN: All right good. So  
22 let's return back to the topic of how the FCC should

1 think about the current magnitude of  
2 interconnection fees. And I'm naively optimistic  
3 we will be brief.

4 So, you know, let's consider it. We've  
5 already stated sort of part of the argument. The  
6 interconnection fees for Comcast and that they  
7 charge CDNs and content providers are {{ }}.

8 Let's see if we can sharpen to the  
9 question that's at -- that we want to consider was,  
10 does this or doesn't it show that the overall harm  
11 is small? And then the follow up question which is,  
12 does it or doesn't it show the overall harm and the  
13 magnitude is small or large relative to the benefit?

14 So, I think we have the argument. Let's  
15 start -- actually, let's start on this side. Say,  
16 Dr. Evans, if you would like to go with that. And  
17 then we'll go back and forth.

18 DR. EVANS: So I have an opinion on this.

19 So Dennis has, you know, pointed out a  
20 number of times that the amount of money was {{\$  
21 }}. So a few reactions to that.

22 The one I want to begin with is, that

1        number may {{                    }}. It was blasted all over  
2        the newspapers. It was a headline you know, covered  
3        in the New York Times. This was a massive big deal.

4                    For the first time, Comcast was able to  
5        get Netflix to pay. It was able to move someone that  
6        refused, insisted that they weren't going to pay  
7        interconnection fees, got them to agree to do it.  
8        Got an industry that had been settled on not charging  
9        interconnection fees, to move to a point past zero,  
10       traditional price for interconnection fees for  
11       hundreds of ISPs out there. And got Netflix to cave  
12       and agree to pay a fee. This was a big deal.

13                   Comcast, around that time, was in the  
14       throes of getting ready for this merger in the middle  
15       of the net neutrality debate. And I don't think  
16       it's plausible to believe that that fee reflects  
17       the full exercise of Comcast's monopoly -- I'm  
18       sorry, Comcast's market power.

19                   So I don't take that {{                    }} as  
20       an indication, a good estimate of what the full  
21       exercise of Comcast market power would be. So I  
22       think that's the -- that's the first and overarching

1 observation.

2           You know, having said that, it is {{  
3           }}. And there are other OVDs out there. And  
4 this is an industry that will obviously expand. And  
5 we can talk about the total effect. I mean, my view  
6 on the effect that the FCC should be worried about  
7 is that it -- you should be focused on several  
8 things.

9           One is what happens with the full  
10 exercise of Comcast market power as the base. And  
11 that will get into the effect of the transaction.  
12 But the effect of the full exercise of market power  
13 on the amount that Comcast can charge OVDs like  
14 Netflix and like other ones that we don't even know  
15 about.

16           Second of all, I think it's very  
17 important to keep in mind the expansion of the  
18 industry. So what I anticipate over time is that  
19 the OVD business is going to expand enormously. So  
20 the base on which you would be thinking about any  
21 kind of price increase, is likely to be far larger  
22 going forward than it is today.

1                   And the third thing I would encourage  
2                   the FCC to think about is that you know, we're all  
3                   sitting here thinking that well, OVDs, that's the  
4                   big bandwidth intensive application on the  
5                   internet. And maybe that will be it.

6                   But it wasn't a few years ago. And for  
7                   all I know, someone else is going to come along with  
8                   some other high bandwidth intensive application  
9                   that is also going to be subject to the kind of  
10                  congestion we saw from Netflix.

11                  So I think the base here is full exercise  
12                  of market power. And then the expansion of the base  
13                  overall. And then that's the number you ought to  
14                  be focused on in my recommendation in thinking about  
15                  what the impact of the transaction is on the public.

16                  DR. GREENSTEIN: All right, I was  
17                  naively optimistic. But let's keep going. Yes,  
18                  would you like to respond?

19                  DR. CARLTON: Yes. Let me take a first  
20                  crack at it. And Mark can add his own comments.

21                  I think the Netflix deal is extremely  
22                  informative for putting in context the harms that



1 are being proposed. And I don't know what else to  
2 do other than to look at the actual evidence in order  
3 to evaluate the magnitude of these harms.

4 The opponents have put forward a variety  
5 of theories of harm. Some of which should be  
6 occurring right now and they say are going to get  
7 worse after the merger. And they highlight the  
8 Netflix example.

9 And I think there are several things you  
10 can say about the Netflix example. First, Mark is  
11 -- in the previous session, debated the previous  
12 question, was debating how you should interpret the  
13 {{ }}. I'm saying, is it really an  
14 exercise in market power or not? I'm putting that  
15 aside.

16 So it is. Just for argument's sake.  
17 I'm saying is okay, {{ }} annually is what  
18 you've shown. Okay. How should I think about that?  
19 Well, I don't like any harm. You know, I used to  
20 be at the Department of Justice, zero is what I like.  
21 Okay, or I actually like positive benefits to  
22 consumers.

1 But we're going to talk about benefits  
2 later. So I'm not going to talk about benefits.  
3 I'm just going to talk about harms. {{

4 }}. Let me examine the foreclosure theory in  
5 light of that.

6 {{ }} they've imposed on  
7 Netflix. And what does that imply about the  
8 foreclosure theory? Well, what does Netflix think  
9 about {{ }} compared to their revenues  
10 that I think are over a billion. I don't know the  
11 exact number. Well, Netflix I believe commented  
12 publicly, no big deal. Well, I can see why.

13 What do we think it's going to do about  
14 content that Netflix goes out and buys? Does {{  
15 }} annually harm them? I don't think so. I  
16 think Netflix has announced how they're expanding.  
17 That is going to David's theory that it's going to  
18 reduce content.

19 So I just don't see the magnitude of the  
20 numbers being important. And now, let me go to what  
21 David said, because I think that is important. It's  
22 not like the {{ }} is a one-time fee that's

1 going to disappear. It's an {{ }} deal.

2 So we're looking forward, which is then  
3 would, what's going to happen in the future. For  
4 {{ }}, that deal is in place. Okay. So  
5 you're protected for {{ }} from this  
6 theory.

7 Moreover, if you look at the structure  
8 of the contract, it's that the {{  
9 }}. Then it  
10 jumps up to I think it's like {{ }} or  
11 something like that, {{  
12  
13 }}.

14 Now, if I'm thinking of a theory of  
15 foreclosure, {{

16  
17 }}. They're doing a terrible job if this  
18 is a foreclosure strategy. Okay?

19 So now, then he says well, what about  
20 other OVDs? Who are the other OVDs? Well {{

21  
22 }} So they're protected. So now what does

1       that do to your incentive to harm other OVDs if {{

2

3                       }}?

4                       If Netflix is one of the leading OVDs,

5       the next OVD is -- what you can do to the next OVD

6       is going to be constrained by what you've done to

7       Netflix, which {{                       }}.   Moreover, even

8       if you did want to harm another OVD, what would

9       happen? Well, {{                       }}.

10      Netflix could buy that other OVD and expand.

11                      So it just makes no - {{

12                      }} roughly that I'm using rough numbers, is

13      extremely informative to me about showing 1) the

14      magnitude of the harm of the market power that

15      they're claiming is it seems to me minuscule. Even

16      if you accept that's market harm.

17                      Second, it's {{

18                      }}.   So therefore, I don't have to

19      really worry over time. And I think it will have

20      no effect on content provision.

21                      So, I just think it's extremely

22      informative to put in context the magnitudes we're

1       talking about. They're trivial. Even if you  
2       accept that they are an exercise in market power.

3               DR. GREENSTEIN: Professor Sappington,  
4       do you want --

5               DR. SAPPINGTON: I'd just like to make  
6       two follow up points. I agree with Dennis in the  
7       sense that we do want to look to practical experience  
8       to understand what are the likely prospective harms  
9       of the merger.

10              But I just want to emphasize the point  
11       that David made. We also need to look carefully at  
12       the context in which these empirical observations  
13       are made.

14              It to me was startling that there was  
15       any sort of charge imposed on Netflix or any other  
16       OVD during this period when Comcast knows it's under  
17       the microscope. It knows it needs to come to the  
18       Commission and the Department of Justice to get  
19       approval.

20              It just astonishes me that they would  
21       make any sort of move along these lines at this time  
22       period. So I agree with David entirely that this

1        understates the harm we're likely to see in the  
2        future.

3                Also, the second point is that my  
4        understanding of the {{

5  
6  
7  
8  
9  
10                }}.

11                DR. ROGERSON: Why don't we go back and  
12        forth. Go ahead.

13                DR. ISRAEL: I'll respond on a few fact  
14        elements I think. First off, I just disagree with  
15        the notion that this was somehow some break from  
16        practice, both in terms of Comcast and other ISPs  
17        prior to this deal.

18                {{                }} had direct interconnection  
19        fees at a price. {{                }} who carry  
20        all sorts of traffic of OVDs and others had direct  
21        interconnection deals at a price, both with Comcast  
22        and with other ISPs. Right?

1           So the notion that this was the first  
2           time that an edge provider or its agents had paid  
3           an ISP is simply false. So what do we take from the  
4           context of this negotiation then, right?

5           The -- Netflix basically came to Comcast  
6           and said we don't want to pay. We want direct  
7           interconnection for free. And Comcast said we have  
8           a variety of other deals with similarly situated  
9           people where they do pay. We have that. Other ISPs  
10          have that. And so we don't agree.

11          They had a commercial disagreement  
12          about a price. Where did it end up? It ended up  
13          that they struck a deal before Verizon or AT&T or  
14          others were having the same negotiations struck a  
15          deal. They ended up giving Netflix a price that was  
16          {{

17          }}. So they ended up in the middle where I'd  
18          expect on a commercial negotiation.

19          In the meantime, there's sort of this  
20          allegation that in the meantime somehow Comcast was  
21          engaging in foreclosure against Netflix. In the  
22          meantime, Comcast was saying we're negotiating with

1       you.       We   don't   think   you   should   have  
2       interconnection for free.

3               We're not going to let you -- you know,  
4       if you try to go somewhere else and backdoor that,  
5       ultimately if we see the Netflix traffic, we're in  
6       the middle of a commercial negotiation over what  
7       the price should be. And until that commercial  
8       negotiation was resolved, there was no deal. And  
9       they were continuing to work it out.

10              I mean, there's no -- I would encourage  
11      anyone to look at the documentary record for any  
12      evidence that Comcast was engaging in some sort of  
13      foreclosure or trying to harm Netflix. They were  
14      engaged in a commercial dispute about a price which  
15      ended up with a price that's {{

16

17

18                                       }}.

19              The last comment I would make would just  
20      be that again, the FCC can look at the documentary  
21      record. The idea that the Comcast/ Netflix deal was  
22      struck in the context of this merger is simply false.



1 You can look at the documentary record. You have  
2 all the documents.

3 This merger came up quickly. Was --  
4 Comcast decided to enter into a deal. The terms of  
5 the Netflix agreement, as struck, well pre-existed  
6 any discussions or any negotiations of this merger.

7 And those are long standing deals. And  
8 again, you can compare it to previous deals that  
9 Comcast and other ISPs have. And Netflix got a  
10 {{ }}.

11 And finally, David mentioned that it's  
12 done in the context of net neutrality. I agree with  
13 that. Net neutrality exists. Comcast has been  
14 willing to stand by it. And post-merger as well,  
15 will exist in the context of net neutrality, which  
16 will protect any harm from the last mile.

17 So that may be true, but nothing about  
18 the merger changes that. It will continue to be a  
19 protection.

20 DR. ROGERSON: Okay. David?

21 DR. EVANS: So I think I heard  
22 something. I want to make sure that I heard it

1       correctly. Because it might be something where we  
2       agree on.

3               So I think what I heard Mark say is that  
4       we agree that Comcast's position is that Netflix  
5       needed to pay a terminating access fee, either  
6       directly to Comcast or indirectly to someone else  
7       that had an interconnection terminating access fee  
8       deal with Comcast.

9               At least I think that's what I heard.  
10       So, let me continue and then maybe Mark can tell  
11       us whether I misunderstood that.

12              Getting back to David's point on the  
13       contract, it is absolutely correct that the way the  
14       contract is structured that there are {{

15  
16                               }}. The other thing to keep  
17       in mind with respect to both the ability to  
18       foreclose, which we'll get into when we talk about  
19       the vertical theories and also the ability to raise  
20       prices directly, the horizontal effects.

21              There are other ways that Comcast going  
22       forward in time, despite the contract, can impose

1 those costs on Netflix. For example, it can impose  
2 data caps. And it can -- which we'll get into later  
3 and I don't want to get into it now. But there are  
4 a variety of tactics that Comcast can engage in that  
5 have the effect of shutting off access between OVDs  
6 and subscribers that it can also use in order to,  
7 in effect, renegotiate and impose prices.

8 There's a bunch of other details in what  
9 Mark said that I don't -- I'm not going to take on  
10 right now.

11 DR. ROGERSON: This is -- yes, this is  
12 an important issue. So I heard you say {{  
13 }} was almost nothing. And I heard you agree  
14 with it. And then say, but it could be way larger  
15 in the future. And then -- right? Is that --

16 DR. EVANS: Well, I want to be -- I want  
17 to be careful on the {{ }} is almost  
18 nothing.

19 DR. ROGERSON: Yes.

20 DR. EVANS: So, is {{ }} to  
21 Netflix, but you have a whole bunch of OVDs that  
22 are potentially facing these kinds of fees. And put

1       aside whether it's going to go up in the -- whether  
2       it's going to go up in the future.

3               You have an expanding OVD business. So  
4       is this an amount of money that you'd want to take  
5       into account in a merger case? Sure.

6               You have basically the business side of  
7       the market that's buying an input. And we have  
8       fairly strong evidence in this matter that the  
9       consequence of the merger is going to be to increase  
10      that input price significantly.

11              So you know, we can do the weighing later  
12      on, but the notion that we can simply ignore this  
13      because it's {{        }}. I mean, I don't know  
14      merger analysis that is ordinarily done that way.  
15      It's a chunk of change as to one company. There are  
16      lots of other companies. And it's going to be an  
17      increase in price.

18              You know, it has to be balanced obviously  
19      against efficiencies which we'll -- can talk about  
20      later. But I don't think there's any reason to take  
21      the {{                    }} here and the other you know,  
22      {{                    }} being charged other OVDs and

1 dismiss that as trivial.

2 I firmly believe that the {{  
3 }} is not reflective of the true price. But  
4 I'm not ceding that that price, by itself, gives  
5 Comcast a free out here.

6 DR. ROGERSON: I think we've reached a  
7 stalemate. But I'm happy -- I think everyone said  
8 their piece. Is that right? On this issue?

9 DR. ISRAEL: Can I just answer the  
10 question that was asked? I mean just because David  
11 directed a question -- I mean, David directed a  
12 question at me.

13 DR. ROGERSON: Yes. Yes.

14 DR. ISRAEL: I mean, I don't disagree  
15 that Comcast with Netflix -- Comcast and other ISPs  
16 with Netflix and others have negotiated with them  
17 in order to you know, charge a -- in order to charge  
18 a fee for traffic that was coming onto the last mile  
19 of the network.

20 I don't disagree the negotiation was  
21 over Comcast's view that Netflix should pay Comcast  
22 something. I don't know if we're going to do it now

1 or later, you said we would talk about the economics  
2 of two-sided markets.

3 DR. ROGERSON: No, actually we're  
4 getting there. That's actually the next topic.

5 DR. ISRAEL: So I don't disagree that  
6 Comcast's view here was that that side of the  
7 two-sided market, that it was -- as they tried to  
8 figure out how to pay the costs of all this traffic  
9 that it was efficient. And their view they should  
10 charge some price to that side of the market.

11 DR. ROGERSON: Good. Okay, well I  
12 think we've really discussed this issue. So that's  
13 great.

14 Let's move onto two-sided markets. In  
15 particular, Professor Israel has suggested that  
16 although there could be higher prices -- higher  
17 interconnection prices might actually be desirable  
18 in some ways.

19 Number one, they might provide  
20 desirable signals to ISPs that are determining how  
21 and where and how much traffic to drop off on  
22 Comcast. And number two, even if interconnection

1 prices rose, the seesaw principle suggests that the  
2 monopolists charging higher interconnection prices  
3 might at the same time find it more profitable to  
4 lower its broadband prices.

5 So, how have I done? Expand on it. And  
6 then I want to hear the other side respond.

7 DR. ISRAEL: So you've done well. I  
8 mean I think --

9 DR. ROGERSON: That was the right  
10 answer.

11 (Laughter)

12 DR. ROGERSON: So you've done well too.  
13 Okay, we really are cooking here.

14 DR. ISRAEL: I think that -- I mean,  
15 again as I said before, I think David's numbers he  
16 presented with a specific cost make it a little more  
17 concrete. Which is just that the {{

18 }} or whatever we call it, what that says is  
19 every time a bit of data, a megabit per second, but  
20 I'll call it a bit of data, goes from Netflix to  
21 Comcast, there is a cost to Netflix of some amount  
22 per megabit. Right?

1 I mean, there's a {{ }}  
2 actually. So the {{  
3 }}. But accepting that there is  
4 some cost that goes -- some money that goes from  
5 Netflix to Comcast. So that's a positive cost to  
6 Netflix.

7 That exact same number is exactly the  
8 same way as a negative cost to Comcast. Comcast --  
9 every time a bit comes, Comcast receives some money.  
10 And so there's a negative cost on that side of the  
11 market.

12 In Joe's first report he put in a simple  
13 model, which you know, we can debate. But I  
14 generally agree with. It says now there's a  
15 positive cost on one side and a negative cost on  
16 the other. There's a pass through rate on each  
17 side. And what happens, consumers have to buy both  
18 of these subscriptions.

19 So what happens to consumers on that  
20 depends on those relative pass through rates. Then  
21 we don't have any real -- I don't think any of us  
22 have put in exact estimates of those. But it's



1 exactly a positive cost on one side, a negative cost  
2 on the other.

3 So seesaw principle makes it sound like  
4 two-sided markets are -- it's just that there's a  
5 pass through rate on a cost on both sides of the  
6 market.

7 The other thing I agree, and I think  
8 everyone here agrees with the idea that in some  
9 cases, you want to charge either side of the market.  
10 There can be reasons to charge one or the other.

11 Among the reasons, you might want some  
12 cost at least on the edge provider, Netflix side  
13 of the market, as they make decisions about how to  
14 shape their business. And if they internalize some  
15 of those costs, that might help them more  
16 efficiently think about those costs and how they  
17 structure their business.

18 It might also be that there are --- you  
19 know, there's a lot of academic work on this topic  
20 that certainly reaches the conclusion that there  
21 are lots of situations in which it makes sense to  
22 charge the edge provider side of the market. More

1 generally that there's no general principle that  
2 you shouldn't charge that side of the market.

3 And I think the way I would characterize  
4 it is it's a -- we're all trying to find our way  
5 to the right way to pay for all this traffic. It's  
6 you know, the market's going to have to work itself  
7 out in terms of which side pays.

8 But again, it's a positive cost on one  
9 side, a negative cost on the other. And there's no  
10 obvious, direct reason to think that overall prices  
11 to consumers go up.

12 DR. ROGERSON: Okay. Well, I'd like to  
13 hear what Joseph Farrell has to say on this? Being  
14 a fan of a lot of your theory over the years, it  
15 seems like a good subject for you to propound on.

16 DR. FARRELL: Well thank you Bill. So,  
17 let's see, there's quite a bit here. Let me start  
18 with the seesaw principle.

19 So the seesaw principle basically says  
20 incremental revenues per subscriber that come from  
21 terminating access charges have the effect on  
22 consumer side pricing, comparable to an equal

1 reduction in marginal costs. That's solid and I  
2 agree with that.

3 The estimate in the literature for MVPD  
4 pass through rate from Ford and Jackson, which was  
5 a while ago now. This was cited I think by Greg and  
6 Mike Topper in their report. It's about 50 percent.  
7 So, substantial, well under one seems to be kind  
8 of a lesson from that.

9 So if we look at the effect of an increase  
10 in terminating access prices minus the pass through  
11 effect, just taking the simple seesaw model, the  
12 single ISP approach, then you'd say the seesaw  
13 principle significantly reduces. But it doesn't  
14 come anywhere near neutralizing the effect of an  
15 increase in price.

16 If you look at the model that I proposed  
17 in my declaration, you pointed out that I didn't  
18 do an explicit calculation of overall consumer  
19 impact. Obviously that was left as a simple  
20 exercise for the reader.

21 (Laughter)

22 DR. FARRELL: Just in case -- just in

1 case there are any readers here who didn't actually  
2 do the exercises, if you pursue that model, then  
3 it comes out as a simple comparison of R versus A.  
4 That is of the two pass through rates.

5 If you're thinking about an ISP with  
6 market power, with a pass through rate estimated  
7 in a slightly different context at around 50  
8 percent, and you're thinking about a pretty  
9 competitive constant marginal cost content  
10 industry, probably pass through rate close to 100  
11 percent. That would tell you, I think, that you'd  
12 expect net consumer harm there.

13 You point out, Mark, that we don't have  
14 a clear theory that says zero is the right price.  
15 And I agree with that. The question I think is not  
16 can we say what the right price is and depend --  
17 defend against departures from it, the question is  
18 can we identify what the welfare impact of increases  
19 in the terminating access fee are likely to be.

20 And that's of course closely related to  
21 do we think there's reasons to think it's biased  
22 downwards or biased upwards? If you look in the

1 interconnection price literature from the more  
2 conventional -- well, from the telecom literature,  
3 Jean Tirole and various co-authors have studied  
4 this.

5 They suggest that the bias is in the  
6 direction of too high a price on the side -- excuse  
7 me, too low a price on the side where there is more  
8 market power. And I think our discussion of market  
9 power in consumer ISP markets suggest to me at least  
10 that there's likely to be more market power there  
11 than on the transit providers serving the content  
12 industry.

13 The other bias, which points in the same  
14 direction, is the one related to price coherence  
15 and externalization of costs and taxing rivals.  
16 And again I think after a -- after an early modern  
17 history starting with Rochet and Tirole in 2002  
18 where people stressed the point that it's not  
19 obvious how you do the welfare analysis and whether  
20 interchange fees are likely to be too high or too  
21 low.

22 I think if you look at the recent

1 Bourguignon, Gomes and Tirole paper or at Julian  
2 Wright's more recent work, let alone at my article  
3 on this, you see, I think pretty good reasons to  
4 believe that there's going to be a tendency for them  
5 to be too high.

6 And so that's why although I accept some  
7 of the things you say Mark, about it not being  
8 obvious what the right level is, I do think there's  
9 apt to be a bias in the direction of overly high  
10 terminating access charges anyway. And because I  
11 believe that the evidence shows that you tend to  
12 get higher terminating access charges with ISP size,  
13 it seems to me that's the fundamental theory of harm  
14 here.

15 DR. ROGERSON: Okay. Well, that  
16 deserves a response.

17 DR. ISRAEL: So let me just take a couple  
18 and Dennis might have a comment too. Well I think  
19 we're agreeing that ultimately what happens from  
20 this {{ }} or whatever that goes back and  
21 forth, comes down to pass through rates on each side  
22 of the market. At least as far as the effect on the

1 combined price.

2 I guess that little place that I disagree  
3 is with the idea that Netflix is operating in a  
4 perfectly competitive market where we would expect  
5 its pass through rate to be one. I mean, I think  
6 given Netflix's share of the market in OVDs and given  
7 Netflix, you know, having exclusives on certain  
8 content, I'm not going to speculate on precisely  
9 how competitive. I don't think it's perfectly  
10 competitive.

11 At which point we know there's no general  
12 relationship between sort of which side we're  
13 arguing has more market power and what the  
14 pass-through rate would be. So I don't think that  
15 we have any basis to say Netflix's pass-through rate  
16 is one. The stuff on the ISP side is quite old.

17 I don't think we're in a position to say  
18 which of those pass-through rates is bigger or  
19 smaller. So we end up with a cost on each side that's  
20 offsetting. You can debate about which  
21 pass-through rate is bigger. I don't think we know.

22 I think we do know that when the -- when

1       this fee was charged to Netflix, it indicated it  
2       had no effect on its margins, and no effect on its  
3       operations. So Netflix --- either it was too small  
4       or it didn't pass it through. But Netflix seemed  
5       to indicate it didn't need to react to it.

6               As far as the theory, I am smarter than  
7       to engage in a full debate with Joe Farrell about  
8       all things, at least the theory. But I think it's  
9       fair to say that there are a variety of papers on  
10      this specific topic and otherwise that point to a  
11      variety of reasons why it might be more or less  
12      efficient to charge one side or the other.

13              I mean another paper that you know, there  
14      are papers that -- by Glen Weyl and others that point  
15      to the shifting prices more towards the side that  
16      has more heterogeneity. And therefore a bigger  
17      Spence distortion. So that you sort of subsidize  
18      the other side to bring more quality into the market.

19              I believe the conclusion of that paper  
20      is it makes sense to charge relatively more to the  
21      side that has more heterogeneity. I would  
22      speculate that's the OVD side when you're comparing



1 Google and Netflix to very small OVDs.

2 But my basic point here is we -- I don't  
3 think we have any clear basis to say pass-through  
4 is bigger on one side or the other. Or to say that  
5 we know what the optimal share of costs are to one  
6 side or the other. Which leaves us with sort of a  
7 theory of harm that can't reach any conclusion.

8 DR. CARLTON: Can I just add?

9 DR. ROGERSON: Yes. Okay, very, very  
10 quickly.

11 DR. CARLTON: Very short.

12 DR. ROGERSON: Yes.

13 DR. CARLTON: You know, both Joe and  
14 Mark are talking about a two-sided market static,  
15 but the previous discussion which I'm not going to  
16 go through, before was that Mark was explaining  
17 there's an efficiency from the Netflix deal.  
18 Because you basically got rid of a less efficient  
19 transit provider. You got rid of a less efficient  
20 provider of the data, the transit provider. And  
21 that would be a pure efficiency.

22 Moreover, the effect on investment ---

1       it hasn't been discussed. In other words, what's  
2       kind of funny about this discussion, it's an  
3       interesting discussion in a two-sided market  
4       conditional on everything, but then it's ignoring  
5       Mark's earlier point that it's more efficient the  
6       Netflix's deal. Because Netflix is more efficient.  
7       It's getting rid of the transit provider.

8               DR. ROGERSON: Okay. So I'm going to --  
9       you know, I think I'm really happy with especially  
10      the last part of the debate here.

11             I think we've moved the engagement  
12      forward. And I really, really wish that we could  
13      talk more about this. Maybe we're going to have  
14      time to return to it a little bit in a later panel.  
15      Because no one will have anything to say on any other  
16      subjects or thoughts.

17             But you know, we really should wrap up  
18      now. I'd like to thank the panelists for a really  
19      engaging debate. And we'll resume in ten minutes.

20             (Applause)

21             (Whereupon, the above-entitled matter  
22      went off the record at 10:53 a.m. and resumed at

1 11:07 a.m.)

2 DR. ROGERSON: Okay, well, thank you  
3 very much for joining us again. Jon Sallet was busy  
4 reorganizing the Internet at the start of our panel,  
5 and so we're going to have Jon just take a moment  
6 now to welcome to you all. So, Jon?

7 MR. SALLET: It's not precisely the  
8 reason. It's that when I realized the identity of  
9 the economists who are in the room today, it never  
10 occurred to me that a lawyer would be allowed to  
11 say anything.

12 Thank you, everybody, for being here,  
13 the economists, the experts of course, but I just  
14 want to say as well, the clients and the associations  
15 who devoted the resources to helping this come  
16 about. It's very useful to us, and let me just say,  
17 from a lawyer's perspective, why that is.

18 As we've said from the outset of this  
19 transaction, our goal is to conduct this transaction  
20 review by the book. That we would look at the facts  
21 and follow the facts wherever they go. We would  
22 look at the law, and of course, we'll look at the

1 economic theory.

2 (Phone ring tone heard in background)

3 The stirring anthem is just for me. I  
4 was going to say, and find out where the theory and  
5 the facts and the law intersect so we can make the  
6 best possible decision.

7 It's why I appreciated in the first panel  
8 the discussion of both theory and facts because  
9 that's what obviously is going to inform our  
10 judgment the most. As some of you know because  
11 you've been at earlier fora like these, this is the  
12 third such meeting we've held in terms of as part  
13 of a merger review. I think it demonstrates how  
14 important it is to us that we hear from people who  
15 are at the top of the profession about how  
16 complicated transactions should be assessed.

17 We're also, obviously, very fortunate  
18 to have Commission staff, a lot of Commission staff,  
19 in the room. I won't be able to recognize everyone,  
20 but I do think the economists who are here who have  
21 been laboring very hard for the Commission on this  
22 ought to be recognized: David Waterman, the

1 Commission's chief economist; Bill Rogerson, who's  
2 leading this review; Paul LaFontaine; Shane  
3 Greenstein; others who will be moderating  
4 throughout the day, Tim Brennan; Eric Ralph, who's  
5 the Chief Economist of the Wireline Bureau; Andy  
6 Wise from the Media Bureau.

7 And, of course, we appreciate  
8 logistical support to help get us in the shape to  
9 have this from Janice Wise and Bill Freedman in our  
10 Consumer and Governmental Affairs Bureau.

11 There's one housekeeping matter that I  
12 need to mention because it justifies the presence  
13 of a lawyer here for a minute. Of course, just to  
14 state the obvious fact, this forum is only for  
15 individuals who have signed the appropriate  
16 acknowledgment and are permitted to view highly  
17 confidential information.

18 I know Bill mentioned that at the outset  
19 of the day, but in addition, because of the pendency  
20 of litigation, we will not be discussing so-called  
21 VPCI, certain levels of information that Hillary  
22 Burchuk, who runs the transaction day to day from

1 OGC, can help describe. It's information that  
2 deals with video programming agreements and the  
3 genesis thereof. Is that a fair --

4 MS. BURCHUK: That's a fair statement.

5 MR. SALLET: There are some of you  
6 people -- some of the people in the room have had  
7 legitimate access to that information through their  
8 clients, the applicants for example, but even there  
9 we ask that no one discuss it, and as I say if there  
10 are any questions about that, please -- Hillary is  
11 available to consult on it.

12 In any event, you've been more than kind  
13 to give a lawyer enough time to talk, and we'll turn  
14 it back to the economists now. Thank you.

15 DR. ROGERSON: Thank you, Jon. Well,  
16 let's get started. Very quickly, we have a couple  
17 of new faces: David Waterman, the FCC's chief  
18 economist and an expert, of course, on the whole  
19 video industry, is joining us for this session.

20 One new face, Professor Dick  
21 Schmalensee on the third parties, and Greg Rosston  
22 on the applicants' side. We know the rest of you,

1 and I think we're all on a first-name basis now,  
2 guys, so good.

3 So let's get started. This session is  
4 on OVDs. The way I started last session I'd like  
5 to start this session; I'd like to give you at least  
6 one version of what I think the theory of harm is  
7 that we're discussing, to be clear.

8 I think the theory of harm we're  
9 discussing in this session is that Comcast views  
10 OVDs, particularly OVDs that offer live linear  
11 programming, as competitors to its own MVPD service.  
12 According to this theory of harm, the transaction  
13 will increase both Comcast's incentive and its  
14 ability to take actions that will disadvantage OVDs  
15 and thus retard or permanently stunt the growth of  
16 a competitive OVD industry.

17 Commenters have suggested at least four  
18 different classes of actions that Comcast might be  
19 able to engage in to disadvantage OVDs. We're going  
20 to discuss each of them. The four are:

21 One, degrading access of OVDs to  
22 Comcast's broadband network through raising

1 interconnection fees, introducing data caps or  
2 other measured service plans, reducing the quality  
3 of transmission of OVD signals, or foreclosing  
4 access altogether;

5 Two, limiting the access of OVDs to  
6 third-party programming by negotiating restrictive  
7 contract terms with programmers;

8 Three, making it more difficult for  
9 broadband subscribers to access OVDs by denying OVDs  
10 access to Comcast's set-top box, inhibiting the  
11 growth of a competitive third-party set-top box  
12 streaming media platform industry, or limiting the  
13 extent to which Comcast will provide authentication  
14 to other websites or streaming media platforms;

15 And finally, four, limiting the access  
16 of OVDs to NBCU programming.

17 So, what I propose to do is discuss each  
18 of these classes -- particular issues have been  
19 raised with each of these classes of actions, and  
20 I propose to start this panel by discussing each  
21 of these classes of actions a bit and how the theory  
22 applies to them.



1           Just to foreshadow where we're going,  
2           although the applicants have particular criticisms  
3           and things to say about every single one of these,  
4           Professor Carlton also has some overarching  
5           theories about criticisms of the vertical analysis  
6           applied to this merger, and we're going to circle  
7           back to those after we've kind of gone through each  
8           of these classes of actions then come back to the  
9           overarching criticisms of vertical theories.

10           So I'd like to start with degrading  
11           access. Why is it that the merged entity will have  
12           a greater ability to degrade access? Let me pick  
13           data caps for instance. I think Time Warner could  
14           put data caps on now. Comcast could put data caps  
15           on now. What difference does the transaction make?  
16           In what sense is that increasing anyone's ability?

17           Take it away, guys.

18           DR. FARRELL: Well, can I start by  
19           clarifying your theory of harm?

20           DR. ROGERSON: Yes.

21           DR. FARRELL: So, you said OVD as  
22           competitors to the parties' own MVPD services either

1 as a matter of interpretation or addition, I'd like  
2 to also say OVDs as inputs to potential competing  
3 ISPs, and so I'm concerned about the ability to  
4 undermine that.

5 Going to your specific question about  
6 ability -- yes, I don't think the combined firm will  
7 have any greater ability that I'm aware of to deny  
8 access to a particular subscriber in one of their  
9 -- to one of them than that one now has, but there's  
10 a sense in which you are degrading access more if  
11 you deny access or degrade access to more  
12 subscribers.

13 And I think that's -- if you're talking  
14 about the narrow ability technologically to do it,  
15 it's a question of what you define as more  
16 degradation.

17 DR. ROGERSON: So, is there a sense in  
18 which the post-transaction entity will have a  
19 greater ability to limit the growth of a competitive  
20 OVD industry by degrading access in some way?

21 DR. FARRELL: I mean, I think the simple  
22 model says yes. Right? So, if the limitation on

1 the growth is by denying access to some millions  
2 of viewers, let's say, then a larger ISP can deny  
3 access to more millions of viewers and if you think  
4 that denying access to millions of viewers degrades  
5 the growth, then that's going to degrade the growth  
6 more.

7 Now, of course, pre-merger the parties  
8 could do that if they coordinated the denial of  
9 access, but there wouldn't be a simple way to  
10 unilaterally do that.

11 DR. ROGERSON: Okay. Do I have a  
12 response to that?

13 DR. CARLTON: I'll start. I thought  
14 your question is how the merger will improve the  
15 ability to foreclose, and I'm not sure I fully  
16 understood what Joe said. The incentive I think he  
17 said exists today under this theory. It absolutely  
18 does.

19 Now, it's true that if I have in  
20 Territory A an incentive to foreclose and in  
21 Territory B I have an incentive to foreclose, it's  
22 true if I merged the two companies I still have that

1 same incentive, and yes, as a mathematical fact,  
2 I'm now foreclosing more people.

3 But, the simple theory as to I want to  
4 blow up a rival or disadvantage them because I don't  
5 want that OVD competing with my cable network. Just  
6 all else equal --

7 DR. FARRELL: Well, can I clarify? I  
8 was trying to narrowly stick to the question about  
9 ability without getting into incentives yet.

10 DR. CARLTON: Well, I guess I would say  
11 if I can do it now, I have the same ability -- I  
12 mean, I have to turn them off and --

13 DR. ROGERSON: Okay, Professor  
14 Schmalensee, do you want to take a shot at this?

15 DR. SCHMALENSEE: Yes, I -- I think  
16 where Joe was going but didn't quite get there is  
17 if your interest is in reducing OVD competition,  
18 then what you can do as a smaller ISP is pretty  
19 limited. You can cut off your customers. Let's  
20 talk about complete denial of service. You cut off  
21 access to your customers, but if they're a small  
22 fraction of the market, you don't affect that OVD's

1 potential growth.

2 If you cut off a large set of customers,  
3 you can have a stronger effect. That's the sense  
4 in which there's a greater ability. There's also  
5 a greater incentive, because to the extent that a  
6 weaker OVD industry benefits MVPD providers, you  
7 capture a larger fraction of that benefit the larger  
8 a fraction of the industry you are.

9 So I think it on its face affects ability  
10 and incentive, not to foreclose, but to injure the  
11 OVD industry.

12 DR. ROGERSON: Okay. So, we'll come  
13 back to the incentive. I heard on the ability  
14 theory OVDs have national economies of scale,  
15 perhaps. So, denying a bigger fraction of the  
16 customers hurts them in a completely different way.  
17 So, please respond to that.

18 DR. CARLTON: I think for these  
19 foreclosure theories to make sense, you need to have  
20 some element of scale. And otherwise I'm not sure  
21 that they really make sense. But, if you think  
22 about it, the -- and I think this makes it clear

1 -- let's suppose in Territory A and B I now have  
2 an incentive to foreclose because I can get the  
3 benefit.

4 And Dick's point, and I agree, let's  
5 suppose there were some -- and your point -- suppose  
6 there's some scale effects so that they go down the  
7 tubes. Okay?

8 So they are now not in Hawaii. I don't  
9 know who has the -- some other territory. Okay?  
10 Why is that a benefit? It would be a benefit if  
11 Comcast sold something in that territory for which  
12 they could now reap market power, but there is  
13 nothing like that in this case.

14 So when you're selling complementary  
15 products -- when you're dealing with a complementary  
16 product that's only sold in your own territory,  
17 unless you have some other theory, the combined  
18 scale --

19 DR. ROGERSON: If it's okay, I was --  
20 because I know that's one of your great arguments  
21 and I was trying to tell you we were going to get  
22 to that --

1 DR. CARLTON: Right. I won't -- but  
2 that's the response --

3 DR. ROGERSON: -- and I really do want  
4 to get to that. That's a great argument. I'd like  
5 to kind of stick now narrowly just -- I think I  
6 understand what increased ability means --

7 DR. CARLTON: But I don't. Then I don't  
8 --

9 DR. ROGERSON: -- and it would rely on  
10 the national economies of scale. Are there  
11 national economies of scale?

12 DR. CARLTON: No, but wait.

13 DR. ROGERSON: Okay.

14 DR. CARLTON: Even if I accept what  
15 Dick's saying, in Territory A I have the incentive  
16 to foreclose pre-merger incentive in Territory B  
17 for pre-merger and you combine them, I still have  
18 it. I can keep them out of my territory by  
19 assumption.

20 The fact that I'm blowing them up  
21 elsewhere in the world is irrelevant unless there's  
22 something else. That was my point.

1 DR. SCHMALENSEE: Well, the scale point  
2 says your weakening them -- the more customers you  
3 can deny access to, the more harm you do the OVD  
4 business and therefore the more you weaken that  
5 competition for your services, and obviously, we'll  
6 get into whether that's the right way to think about  
7 it.

8 But if you think that OVDs compete with  
9 linear -- with MVPD generally, then you have greater  
10 ability to harm that supply.

11 DR. CARLTON: That's out of my  
12 territory.

13 DR. EVANS: So, Dennis, I mean, just so  
14 I understand what it is you're saying here, if the  
15 world was such that there was -- there are two MVPDs,  
16 two national MVPDs, is your proposition that no  
17 matter what combination I make of MVPDs, whether  
18 it's those two combining together, whether it's --  
19 we have an industry that consists of a thousand each  
20 with .1 percent and I combine them together, is the  
21 proposition that no combination of MVPDs and no  
22 aggregation of MVPD customers, accepting that none



1 of them compete, that none of that matters and none  
2 of that can have any effect on the ability of those  
3 entities, smaller or larger, to impact the prices  
4 that OVDs have to pay to connect. Is that the  
5 proposition?

6 DR. CARLTON: Well, yes and no. I mean,  
7 I think it's good to narrow it just so we can focus  
8 on what are the underlying assumptions. If you have  
9 non-overlapping territories, all our --

10 DR. EVANS: Excuse me.  
11 Non-overlapping territories. This is a world where  
12 no cable system overlaps, and I'm describing a world  
13 where there are --

14 DR. CARLTON: Yes. Then --

15 DR. EVANS: -- a thousand cable systems,  
16 each is a monopoly in their areas, there's no overlap  
17 whatsoever.

18 DR. CARLTON: Yes.

19 DR. EVANS: I combine them together.

20 DR. CARLTON: Yes. So, let's take that  
21 case and we are abstracting from the other theories  
22 about bargaining and power that we were talking

1 about earlier today. You abstract from those  
2 theories --

3 DR. EVANS: Why are we abstracting from  
4 those theories?

5 DR. CARLTON: Well, I'm trying to keep  
6 each theory separate. Okay? I'm happy to talk  
7 about the bargaining power theory, but I'm trying  
8 to do the foreclosure theory to make sure I  
9 understand what it is you're objecting to, and I  
10 want to separate that out from do I need economies  
11 of scale? Yes, I think generally.

12 What else do I need? Do you want me to  
13 bring in bargaining problems? I can, but my point  
14 is unless you bring in those other problems, it's  
15 not a foreclosure theory.

16 DR. EVANS: So I have a thousand  
17 individual ISPs and one of those ISPs goes to an  
18 OVD and says I'm going to foreclose you.

19 DR. CARLTON: Yes.

20 DR. EVANS: The OVD says get lost.  
21 Okay?

22 DR. CARLTON: Now --

1 DR. EVANS: I have -- now the OVD that  
2 is the national OVD, it controls the whole country,  
3 and I say I'm going to foreclose you, can the OVD  
4 at that point say get lost?

5 DR. CARLTON: That's -- if I have two  
6 OVDs, I mean two cable companies with  
7 non-overlapping territories, they already within  
8 their territories have the ability to deny access.

9 They are the monopoly. I don't care if  
10 they are --

11 DR. EVANS: No, no, I get that. I get  
12 that, Dennis. I'm trying to --

13 DR. CARLTON: -- they can deny. So,  
14 therefore, if I put them together --

15 DR. EVANS: -- a thousand individual  
16 monopolies --

17 DR. CARLTON: I understand. Let me  
18 answer.

19 DR. EVANS: -- and merging them to one.

20 DR. CARLTON: So therefore, if I put  
21 them together --

22 DR. EVANS: Yes.

1 DR. CARLTON: -- they have no greater  
2 ability to deny access because to the people in those  
3 territory -- in their territories because they  
4 already have that ability. Post-merger I've not  
5 increased that ability. So therefore --

6 DR. EVANS: I've got it. So that's your  
7 story and you're sticking to it.

8 DR. CARLTON: So, wait, let me finish.  
9 So, therefore, in order for this theory, a theory  
10 of foreclosure, to make sense you have to put in,  
11 like Dick was suggesting, something about scale.  
12 But then even that's not enough, and that's my other  
13 theory. I don't want to, you know, steal the  
14 thunder, but you need something else.

15 DR. EVANS: Right.

16 DR. CARLTON: All I'm saying is you need  
17 something else.

18 DR. ROGERSON: Right, and all I want to  
19 do is discuss scale for a minute. Do you think there  
20 are national economies of scale or don't you and  
21 why?

22 DR. ISRAEL: Do you want us to go first

1 on that?

2 DR. ROGERSON: Yes, I want you to go.  
3 Well, I think -- yes. I want you to go first, but  
4 -- yes.

5 DR. ISRAEL: I mean, obviously, there  
6 are various theories one could advance on why  
7 they're a scale economy, so I hope we can have a  
8 little back and forth if there are other theories.

9 DR. ROGERSON: Yes.

10 DR. ISRAEL: I mean, the one that I've  
11 heard come through most clearly in some of the  
12 writings is sort of a fixed cost and content argument  
13 that if I'm smaller I might have more difficulty  
14 buying as much content, so I'll take that one as  
15 one to respond to, and I think this applies generally  
16 to lots of the theories.

17 I would point out a few things. One is  
18 that Netflix, Discovery, and others have been very,  
19 very public recently in saying they consider their  
20 content market to be a global market, not a U.S.  
21 market. So, to the extent there are economies of  
22 scale, I think the evidence in Netflix's recent

1 statements, many recent statements, is that it's  
2 a global market.

3 There may be economies of scale, but  
4 certainly the relative share is much smaller of a  
5 global market. It's not clear to me there would be  
6 any ability to foreclose a global player.

7 Secondly, a great many OVDs, in  
8 particular the ones who function more like MVPDs,  
9 which is where I think a lot of the foreclosure  
10 discussion lies, pay for content on a per-sub basis,  
11 so it's not obvious to me there would be a -- that  
12 it's a fixed cost that would lead to big economies  
13 of scale.

14 And I guess the third thing I would say  
15 on that is we know a lot of the OVD action and the  
16 interest in OVDs is that they're offering sort of  
17 different little parts of the bundle or they're  
18 breaking things down or they're coming from the  
19 content providers themselves, so to the extent that  
20 you can go with one or two shows, or that HBO can  
21 be its own OVD, then I don't see how taking them  
22 out of some regions for a broadband purpose has any

1 -- limits their ability to provide that same content  
2 they're producing anyway online.

3 DR. ROGERSON: Okay. Professor  
4 Sappington?

5 DR. SAPPINGTON: I'd just like to say  
6 that I agree with point that we need some scale  
7 economies to make this argument work, but I think  
8 we have on the record an example in which the scale  
9 economies are documented.

10 So in the case that Roger Lynch has  
11 described in detail in his reply declaration, there  
12 is a situation in which DISH is experienced in OTT  
13 services based upon its Sling TV would not be dealt  
14 a fatal blow if it could not get access to just  
15 Comcast territory or just Time Warner's territory.

16 But you put the two together, they then  
17 have the ability to impose this fatal blow on Sling  
18 TV, which could fatally determine -- drive the OVD  
19 out of the market.

20 DR. ROGERSON: Comments on that  
21 particular study and how you would interpret its  
22 results? Or I guess the Lynch's description of the

1       spreadsheets?

2                   DR. ISRAEL:  I mean, I talked about this  
3       once some before --

4                   DR. ROGERSON:  Yes.

5                   DR. ISRAEL:  -- so I can be brief.  I  
6       mean, I agree -- the nature of the scale economies  
7       and that as I understand it is there are some fixed  
8       costs in the model that has to be overcome.  In this  
9       case, it actually agrees with me that they are not  
10      fixed content costs.  The content costs are  
11      variable per subscriber per month.

12                   There are some fixed costs.  The  
13      question is whether those fixed costs could be  
14      overcome without either Comcast or Time Warner subs.  
15      I agree that putting some fixed costs into a model  
16      is a form of scale economy that will end so you can  
17      think about whether they could be overcome.

18                   Like I said before, I think what that  
19      model actually does is show that Comcast and Time  
20      Warner even together don't have such ability once  
21      one accounts for almost any subscribership by people  
22      between 10 and 25 megabits per second, or once one



1 accounts for the fact that I think we mostly agree  
2 with that it wouldn't actually -- Comcast-Time  
3 Warner wouldn't have the ability to totally cut off  
4 all of their subs from DISH, but instead it would  
5 just reduce the numbers who get it.

6 In both those, I agree the fixed cost  
7 provides a source of scale economy. I think what  
8 that model actually shows though is even just  
9 looking at a domestic market, leaving out the global  
10 market that might get rolled into it, Comcast plus  
11 there would be plenty of open field available for  
12 Comcast-Time Warner not to have.

13 So it's not a theory answer. I agree  
14 fixed costs are a source of scale economy, but I  
15 think that model shows that it's not sufficient to  
16 create the ability.

17 DR. ROGERSON: I'm going to ask  
18 Professor Sappington to comment on that particular  
19 model and your interpretation of what it showed or  
20 didn't show.

21 DR. SAPPINGTON: Sure. These are based  
22 upon a particular circumstance of a particular

1 company, so I don't want to claim this pertains to  
2 all potential OVDs, but again, it is evidence on  
3 the record that this is a realistic problem.

4 When you allow the two large ISPs to  
5 merge, they have the ability to impose a fatal blow,  
6 which they could not individually. So I think  
7 that's a merger-specific harm that we need to think  
8 about carefully.

9 And to Mark's point about the combined  
10 company would not be able to shut them off entirely,  
11 I don't understand why that would be the case. If  
12 they wanted to, they could just terminate the  
13 contract and say no, you cannot reach subscribers  
14 anymore.

15 As David has pointed out in his reply  
16 declaration, it's like an island and they control  
17 access to the island. If they want to shut it off,  
18 they can.

19 DR. ISRAEL: We should talk about what  
20 they would have to do to accomplish that.

21 DR. ROGERSON: Go ahead.

22 DR. SAPPINGTON: And in terms of why you

1 would need access to the 25 megabits, again, this  
2 is something the Chairman has said is needed, and  
3 I believe Comcast also tells its customers that in  
4 order to have an uncompromised viewing of streaming  
5 video, you need 25 megs or more.

6 DR. ISRAEL: So on the 25 megabits, I  
7 mean, I don't deny. I think Comcast agrees that  
8 we're all trying to move towards faster speeds.  
9 That's the motivation for the transaction. My only  
10 claim is {{  
11 }}.

12 But as far as why -- the turning them  
13 off point, it goes to the statements I've made in  
14 both my reports. DISH is distributing its OVD  
15 service via a CDN. So, the CDN provides a pooled  
16 set of content, delivers it to Comcast. So, if you  
17 want to turn them off, you've got to turn off the  
18 CDN.

19 And you can't turn off the CDN by  
20 literally turning off the CDN. You have to prevent  
21 that CDN from getting access to the Comcast network.  
22 Right?

1           What CDNs do is look a lot -- look at  
2           all available transit and connection paths to get  
3           into the network. So physically could they turn it  
4           off? Sure. But what they would have to do is deny  
5           that CDN access, which thereby means basically shut  
6           down all of their transit links to the broader  
7           Internet.

8           They can't just turn off -- once you  
9           distribute through a CDN, they can't just turn off  
10          DISH. They take the CDN content or they don't, and  
11          the CDN doesn't even need to have a direct  
12          interconnection agreement. The CDN can go through  
13          a transit provider. So, the ability to pool that  
14          traffic with effectively all of the traffic in the  
15          Internet means that to turn it off would effectively  
16          require cutting Comcast off from the overall  
17          Internet.

18                 Maybe you can say that's  
19                 technologically possible. I don't think it's real  
20                 though.

21                 DR. ROGERSON: Okay, so I think we've  
22                 brought out the point we need economies of scale

1 and I'm just going to leave it for now.

2 I wanted to turn to the other intriguing  
3 point that Professor Schmalensee made on  
4 incentives. I find it so intriguing because I think  
5 there's something to it. I don't know how important  
6 it is, but I think you hit the nail on the head on  
7 what the issue is. You mind just expanding on it  
8 for a second?

9 DR. SCHMALENSEE: Well, sure, and this  
10 comes to the point we'll circle back to of Dennis',  
11 as to whether one wants to think about OTT content,  
12 OVDs as complements or substitutes.

13 Now, {{

14

15

16

17

18

19 }}.

20 Now, if you think that, and {{

21 }} if you think that

22 OVD is a threat and you think it would be nice if

1 the OVD industry's growth were slowed down, well,  
2 any cable operator might think that, but the merged  
3 firm can capture much of the industry-wide benefits  
4 if it is able to slow down that growth.

5 That gives it a greater incentive. A  
6 little operator might have the same ability to slow  
7 access or drop it or reduce it and it might -- it  
8 would benefit the industry only a little and it would  
9 capture only a little bit of the benefits.

10 Comcast has the ability, the merged firm  
11 would have the ability, I believe, to slow the growth  
12 of the OVD industry substantially. I mean --

13 DR. ROGERSON: Right. So --

14 DR. SCHMALENSEE: -- Netflix may be able  
15 to handle {{ }}. It's not obvious that the  
16 smaller folks trying to grow could handle that.

17 DR. ROGERSON: Okay, so some of the  
18 commenters have referred to this incentive issue  
19 as internalizing geographic spillovers, and I don't  
20 know that that's the best word, but just so I don't  
21 have to repeat the whole minute when I turn over  
22 to these guys, what do you think about this issue

1       that there'll be an increased incentive because of  
2       internalizing geographic spillovers?

3               DR. ISRAEL:  So I'll go first.  I mean,  
4       I don't disagree with the idea that there could be  
5       some internalization of geographic spillovers, but  
6       I don't think it fundamentally changes the nature  
7       of the core incentive debate because the core  
8       incentive debate is whether Comcast is better off  
9       because of some benefit to its video business or  
10      worse off because of a harm to its broadband business  
11      as a result of a foreclosure strategy.

12              So if you were to ask a specific  
13      in-footprint question for Comcast's current  
14      footprint, you would say which of those incentives  
15      or harms is bigger?  Is that positive or negative?

16              If you then add Time Warner's footprint  
17      in, you would then be internalizing either a  
18      positive or a negative number, but the answer to  
19      the core incentive question is: is it positive or  
20      negative by weighing broadband versus video, and  
21      the positives and negatives you're adding up don't  
22      change because you bring two different footprints

1 together.

2 It's -- there have been previous things  
3 called big footprint theories, which I think the  
4 idea is there is only benefits as you add more areas  
5 and as you add those areas it increases the benefits  
6 and maybe you then want to foreclose.

7 A critical point here is the key issue  
8 is the tradeoff between video and broadband profits  
9 and that -- both of those costs and benefits scale  
10 up.

11 DR. ROGERSON: Professor Sappington?  
12 One more quick comment and then we're moving on.

13 DR. SAPPINGTON: Okay. First I just  
14 want to emphasize we can't ignore this externality  
15 in the footprint; it is important. But also just  
16 on the more focused point that Mark just raised there  
17 is a tradeoff there that Comcast would need to  
18 consider, whether it's worth sabotaging an OVD. But  
19 the data -- Comcast's own churn data shows that {{

20

21

22

}}, so I don't see where the loss is.



1 DR. EVANS: Bill, are we going to get to  
2 the vertical arithmetic later on or is this the right  
3 time to go into it?

4 DR. ROGERSON: You know what? I had it  
5 later, but -- okay, let's stop this now and just  
6 move on to a brief understanding what the elements  
7 are of these other classes of action. Okay?

8 The second class of actions was some  
9 commenters have said that the merged entity will  
10 be better able to limit access of OVDs to third party  
11 programming by negotiating more restrictive  
12 contract terms. Why would it have the ability to  
13 do that? Anyone? Presumably on this side of the  
14 table.

15 DR. SAPPINGTON: I think the answer is  
16 because now at its increased size it has more  
17 leverage and bargaining with third party  
18 programmers, and one way in which it might use that  
19 power would be to say look, I've got a competitor  
20 over there. He wants your products. Don't give  
21 them to him.

22 DR. ROSSTON: So, is this sort of a

1 theory that hey, they're bigger, they can do more  
2 restrictive contracts and I've looked at these  
3 contracts. There are -- in a lot of video  
4 contracts, there are things called MFNs and ADMs,  
5 and if you look at them, these things are not  
6 necessarily anti-competitive. An idea that you  
7 would like to invest in a program, you want to make  
8 sure that it's not going to be given to -- you want  
9 to invest in a long-term contract, you want to make  
10 sure you're protected from lower prices later, you  
11 want to make sure that you're protected from  
12 somebody else showing it for free the next day when  
13 you're paying for it -- these things are not  
14 necessarily anti-competitive.

15 But, beyond that, on these things that one  
16 might say -- you might think "hey, as Comcast gets  
17 bigger because of the merger, it might be able to  
18 engage in more detrimental contracts and freeze out  
19 rivals." Right now, Comcast is governed by the NBCU  
20 conditions and does not have ADMs other than those  
21 that are expressly permitted under the ADM, under  
22 the ADM provisions of the NBCU order.

1           And they did not engage in these kinds  
2           of things before the NBCU order. These kinds of  
3           things are that you can't make it available for free  
4           for the next 30 days on the Internet. Those are sort  
5           of reasonable things.

6           If you think that size matters, you would  
7           expect that Comcast would have more restrictive  
8           covenants and things like that than Time Warner,  
9           and they don't. And Time Warner will be rolled into  
10          these conditions. So this fear seems to me to be  
11          pretty speculative and not aligned with the facts  
12          that are in place right now.

13          DR. ROGERSON: Okay, well I think the  
14          ball's back in your court.

15          MS. BURCHUK: Bill?

16          DR. ROGERSON: Yes?

17          MS. BURCHUK: Let's move on.

18          DR. ROGERSON: We can't discuss --

19          MS. BURCHUK: Go ahead, I'm just -- I'm  
20          worried that you're, you know, you're starting to  
21          get into what's in ---

22          DR. ROGERSON: Too close?

1 MS. BURCHUK: -- in the contracts. This  
2 comparison is too close.

3 DR. FARRELL: I can go all theoretical  
4 and get us away from it.

5 DR. ROGERSON: Okay. Joe, you are, I  
6 think, a really safe choice here perhaps.

7 DR. FARRELL: I don't believe I've seen  
8 anything that I shouldn't refer to, and if I have,  
9 I've forgotten it.

10 So, I would accept Greg's point that MFNs  
11 and windowing and such are not necessarily  
12 anti-competitive, but I also think it's clear that  
13 contracts that reference rivals in that kind of way  
14 certainly can be anti-competitive, and we would want  
15 to be concerned about that.

16 Question is can a dominant firm credibly  
17 and profitably construct a web of contracts with  
18 perhaps multiple suppliers of let's say programming  
19 that limit the extent to which that programming is  
20 available to the dominant firm's rivals.

21 And I think there are two points to be  
22 made here and again, I'm not going to refer to any

1 specific contracts because I don't know. One is  
2 with a bigger footprint you have a stronger threat  
3 point against the suppliers of programming and so  
4 it might, I think, be easier to negotiate contracts  
5 on that basis.

6 The other thing is in the economic theory  
7 literature, one of the key problems for a dominant  
8 firm trying to engage in such a monopolization  
9 strategy is the fact that in general if you sign  
10 a limiting contract like that with one programmer,  
11 another programmer who hasn't yet signed that  
12 contract is put in a better position.

13 So in technical terms there's what's  
14 called a positive contracting externality on  
15 non-participants. When you have a must-have  
16 partner, then that positive contracting  
17 externality becomes a zero contracting externality  
18 because the programmer who hasn't yet signed is  
19 still in a -- still has a zero reservation value,  
20 and that's not affected.

21 Whether that's important here, I don't  
22 know, but I think it could -- some version of it

1       could well be relevant.

2                   DR. ROGERSON:     So the challenging  
3       question I'd like to ask you guys, can you respond  
4       to that without stating any facts?

5                   DR. ROSSTON:     Without putting any  
6       specific facts relating to contracts. First is I  
7       think Joe's theory is contracts referencing rivals,  
8       well, there's -- the -- I can reference the NBCU  
9       conditions, I assume that those are public, that  
10      those are there and that sort of ties the hands right  
11      there.

12                   The other is that your idea that I think  
13      we'll discuss this afternoon which is the idea of  
14      how much does a programmer need -- How much of an  
15      open field there is? And there's a wide open field  
16      for programmers. There is lots of availability and  
17      we'll talk about that a lot this afternoon. So I  
18      think those two things are facts that I am  
19      referencing, but they are legitimate facts that I  
20      can say publicly right now.

21                   DR. ROGERSON:     Right. I think we have  
22      to stay away from factual issues regarding contract

1 terms of particular providers.

2 DR. ISRAEL: I mean, I would refer to  
3 facts sort of outside the contracts and just  
4 realized outcomes. I mean, a lot of the discussion  
5 that we've heard throughout has been that Comcast  
6 has tons of market power now and would have some  
7 incentive to do this now. I would argue that if  
8 Netflix is the leading example of an OVD, they're  
9 not lacking for enormous amounts of programming,  
10 much of which is exclusive to them, others of which  
11 is not.

12 They've produced their own exclusive  
13 content. NBCU is making exclusive content for  
14 them. I don't think there's any evidence in the  
15 marketplace that Netflix or say DISH, who's got  
16 ESPN, that they have had trouble getting content  
17 to launch their programs -- or to launch their OVDs.

18 To the extent they produce some  
19 exclusive content, that's the pro-competitive side  
20 that comes out of some terms. So leaving aside the  
21 detailed complicated facts of the contracts, I don't  
22 think there's any evidence in the marketplace that

1       this content has been a problem.

2                   DR. ROGERSON: Professor Sappington?

3                   DR. SAPPINGTON: This is probably a  
4       question for Hillary. Are we allowed to address  
5       issues that are, I believe, in the public record  
6       before the Commission regarding NBCU programming  
7       issues?

8                   MS. BURCHUK: If they're in the public  
9       record. Which public record? This one?

10                   It's probably best to stay away from  
11       them.

12                   DR. SAPPINGTON: Not in this particular  
13       case but --

14                   DR. ROGERSON: Okay, well I think we at  
15       least know --

16                   DR. SAPPINGTON: I'm sorry, just a  
17       general point, I won't have any specifics with it,  
18       that I think it's a mistake to rely entirely on NBCU  
19       conditions to think that protects the entire market  
20       and all the problems that might arise because  
21       problems have arisen and are likely to do in the  
22       future also.



1 DR. ROGERSON: I think that's an okay  
2 subject. I don't mean because -- I mean, that  
3 doesn't impinge on any of the VPCI, so I think if  
4 you wanted to mention a specific, I think all these  
5 are on the public record.

6 DR. SAPPINGTON: So, in particular, the  
7 Bloomberg issue and also Project Concord. Two  
8 examples in which seemingly were covered by the NBCU  
9 conditions, but it took three years to resolve the  
10 Bloomberg issue, and it took a year to resolve the  
11 Project Concord issue, by which time that OVD was  
12 dead.

13 So I think we can't rely upon these  
14 conditions to say there's no potential problem here.

15 DR. ROSSTON: I think the lawyers will  
16 talk more about these issues, but my understanding  
17 was Bloomberg was an interpretation of the FCC  
18 issue, not an ADM issue -- and they have resolved  
19 it, but Bloomberg is doing fine and it was a channel  
20 placement issue, not a contract restricting rivals  
21 issue.

22 What we're talking about here is

1 contracts restricting rivals, and that has nothing  
2 to do with that as far as I could tell.

3 DR. SAPPINGTON: Well, I think the more  
4 general point is that we really can't rely on those  
5 conditions to resolve all the problems which --  
6 perhaps I misheard you, but I thought that's what  
7 you were suggesting.

8 DR. ISRAEL: I think Greg said the  
9 conditions help but NBCU had shown no evidence of  
10 engaging in this behavior, particularly  
11 extensively prior to any conditions.

12 DR. ROGERSON: Yes, and that we can't  
13 talk about. All right, so I think we're going to  
14 move on. Okay? We've tiptoed around that enough.  
15 At least at a theoretical level we understand what  
16 the issue is and we need some more facts.

17 And apparently, we really could benefit  
18 by having some more facts in this, and I hope that  
19 they become available to all of us at some point.

20 Okay, so the third class of actions that  
21 the theories discuss is that perhaps the combined  
22 entity would have a larger ability to affect the

1 set-top box industry in ways that might damage the  
2 set-top box industry and perhaps go on to then damage  
3 the OVD industry.

4 Professor Schmalensee has filed the  
5 most extensive remarks on this, so I'd like to start  
6 by asking him to explain the theory in a little more  
7 detail and then, of course, I'm going to ask for  
8 a response.

9 DR. SCHMALENSEE: Well, this is an  
10 interesting and unfamiliar part of the world for  
11 most of us, but when you look at it, the contrast  
12 between Comcast's strategies and Time Warner's  
13 strategies is dramatic, and the fact that the merged  
14 firm would apparently adopt the Comcast strategy,  
15 or at least there's some serious concern, points  
16 clearly to a reduction in innovation and a reduction  
17 in access.

18 On the Comcast side, Comcast has  
19 invested a lot in developing its X1 platform, and  
20 Comcast plans to roll it out as far and wide as it  
21 can. There are documents -- internal documents  
22 discussing what the X1 platform should implement.

} } .

}}.

21

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1 will not have access, and as far as I can tell, that  
2 -- maybe there are other factors. I don't know the  
3 details of the business. It {{  
4  
5 }}.

6 So you have one company interested in  
7 promoting its platform and another company which  
8 hasn't made that investment that's engaging with  
9 a variety of set-top manufacturers, investing in  
10 them and encouraging innovation. That strategy  
11 will change and access to that set of customers will  
12 be reduced, making it harder to be in the set-top  
13 box business.

14 DR. ROGERSON: Okay.

15 DR. ISRAEL: So, can I -- I would just  
16 like to address the specific document that was  
17 referenced.

18 DR. ROGERSON: Sure.

19 DR. ISRAEL: So I know the document  
20 well. {{  
21  
22



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I would agree those discussions are commercial debates that are ongoing. Not surprisingly, those are complicated terms to work out, but if you look at it in the broader set of evidence, and we'll talk more about, about the content that NBC is giving to OVDs, the dealings with Netflix I'm sure we'll talk more about.

12

13

14

I think it's fair to say Comcast is trying hard to get more OVD content to its customers and as part of that is {{

15

}}.

16

DR. ROGERSON: Professor Schmalensee?

17

DR. SCHMALENSSEE: {{

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DR. ROSSTON: So, maybe I'll take on it.

8

I think that we're starting to talk about the set-top

9

box and X1 -- Comcast invested a lot and this is

10

a big innovation. I actually do not have an X1 box;

11

I have a normal, old Comcast cable box.

12

I still can get Netflix on my TV. I

13

could get it through my Apple TV, which I do. I could

14

get it through my television. I could get it

15

through a whole variety of mechanisms, so

16

withholding the Netflix app from X1 doesn't seem

17

to me to be a huge detriment.

18

It allows people -- there are many ways

19

people can get these things. Plus the set-top box

20

innovation is there. You can -- I can get a Roku

21

if I want. I can get an Apple TV if I want. I can

22

get a TiVo if I want. All these things are there

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1 just within the Comcast system, but not only that,  
2 Comcast has to compete with DirecTV's box, DISH's  
3 box, Verizon's box, and so it's hard to believe that  
4 that's a problem.

5 Also, the boxes are a worldwide market.  
6 This is not something that is just U.S. People are  
7 doing it. Finally -- X1 is a -- X1 works on a number  
8 of different set-top boxes. It doesn't work only  
9 on Comcast set-top boxes; it's not just Comcast  
10 manufactured set-top boxes. It's an operating  
11 system on the top, so to get this problem for set-top  
12 box manufacturers and to have a real competition  
13 issue on set-top boxes and forestalling things  
14 requires a whole bunch of different steps that don't  
15 seem to be evident.

16 DR. SCHMALENSEE: There are really two  
17 issues here. One is access to OVDs, and I think it's  
18 uncontested that it's easier for customers if it's  
19 one box.

20 DR. ROSSTON: It's easier, but not much  
21 different.

22 DR. SCHMALENSEE: I get Netflix, too, on

1 a Roku and it's just swell, but I push 27 buttons  
2 and use several remote controls. The Comcast  
3 document that said {{

4 }} I think is absolutely right.

5 That's not a foreclosure argument, but  
6 it does slow down. But the other thing is  
7 innovation in set-top boxes. Time Warner was  
8 working with a variety of set-top box manufacturers  
9 to have that one box. Not to have two boxes but to  
10 have the one box, and yes, there is a worldwide  
11 market on that to some extent, but there are  
12 different standards and different requirements  
13 globally.

14 So, you have one entity that's  
15 encouraging set-top box innovation, another entity  
16 that isn't. The large entity that isn't will be the  
17 dominant entity in the merged firm.

18 DR. ISRAEL: I'm not sure what we mean  
19 to say Comcast isn't encouraging set-top box  
20 innovation. X1 is an enormous set-top box  
21 innovation and then direct efficiency to customers  
22 to have a better set-top box to work with.

1 DR. SCHMALENSEE: This is Apple versus  
2 Microsoft, right? Microsoft encouraged hardware  
3 innovation. Apple put it in-house. Comcast, and  
4 I've seen the documents, they love X1. It's a major  
5 innovation and why would consumers ever want  
6 anything else?

7 Well, the Time Warner thing is we like  
8 to give our customers . . . a number of documents  
9 say {{

10 }}. In terms of set-top box innovation, the  
11 Time Warner approach is going to get you more  
12 innovation by other manufacturers. I'm not saying  
13 Comcast hasn't innovated; it has. But it's just a  
14 different story.

15 DR. ISRAEL: My only point would be I  
16 think the efficiency and the innovation benefits  
17 should be accounted for and Greg's point about the  
18 worldwide market is there are others continuing to  
19 innovate in set-top boxes around the world, both  
20 for cable operators in the U.S., for telco, for DBS,  
21 and for worldwide operators. There's a pretty  
22 active market in set-top boxes.

1 DR. ROGERSON: Okay. Well, I think  
2 we've reached closure on that. Good. Excellent.  
3 Very nice discussion.

4 DR. SCHMALENSEE: Of a sort.

5 DR. ROGERSON: Yes. Well, no. I think  
6 -- I didn't say we all agree, but I think everyone  
7 said their piece as best I can -- unless someone  
8 has something to add on this. Good.

9 The final class of actions, and we  
10 probably don't have to talk about this too long,  
11 is NBC -- potentially or the alleged theory is that  
12 the combined entity would have a bigger incentive  
13 or ability to deny NBCU programming to OVDs.

14 And as I understand it, this is just a  
15 plain vanilla program access issue theory. Does  
16 anyone want to add anything particularly compelling  
17 on either side to this right now? Yes?

18 DR. ROSSTON: I think we're going to  
19 talk about this a lot this afternoon, and the  
20 evidence is that we'll see this afternoon that OVD  
21 and OTT diversion to Comcast is probably lower than  
22 it is for DirecTV and DISH and other MVPDs that are

1 more direct competitors.

2 DR. ROGERSON: David?

3 DR. SAPPINGTON: I would just like to  
4 say that if you have another event like this in the  
5 future, I'd be happy to come and talk about it, but  
6 in respect to Hillary's concerns here, I don't want  
7 to talk about the DISH case at the moment.

8 DR. ROGERSON: So once again we've  
9 reached the point where it would be nice if we had  
10 access to a few more facts here. Okay, we'll leave  
11 it for that. So now I want to turn away from  
12 discussing the individual details and move on to  
13 Professor Carlton's overarching criticism of a lot  
14 of vertical theories.

15 There's been some internal debate about  
16 whether you have two theories, Professor Carlton,  
17 or one. And I've gone back and forth and now I  
18 decided you had one but now hearing you today, maybe  
19 you have two. But I'm going to present it as one,  
20 okay?

21 So forgive me if I ultimately got it  
22 wrong. So here's my version, but then you clarify,

1       okay?

2               So long as Comcast and OVDs can sign  
3       sufficiently complex contracts, Comcast should  
4       never want to disadvantage any OVD because the OVD  
5       services are complements to Comcast's broadband  
6       service.

7               Comcast and the OVD can always agree to  
8       an arrangement that left them both better off where  
9       the OVD paid Comcast a fee in return for Comcast's  
10      agreement not to disadvantage it.

11              Professor Carlton notes that in some  
12      instances a contract may be difficult or impossible  
13      to sign. He thinks that one such case occurs when  
14      a vertically integrated firm is attempting to extend  
15      its market power over a larger region.

16              However, when the motive for a  
17      vertically integrated firm to disadvantage a rival  
18      is simply to gain more market power within its  
19      existing region, Professor Carlton believes it's  
20      much less reasonable to argue that a vertically  
21      integrated firm would ever want to disadvantage a  
22      rival.

1                   How would you grade me on that?

2                   DR. CARLTON: That was pretty good.

3                   DR. ROGERSON: Okay. So, you're making  
4 this out of market observation but it's closely tied  
5 to your theory that they could sign a contract that  
6 would make them both better off?

7                   DR. CARLTON: Yes. I mean, really the  
8 simple point is when you think about broadband, and  
9 again, I'm abstracting from competition, so let's  
10 assume we ignore everything Mark has said and  
11 there's no competition, okay? That's the easiest  
12 way for us to analyze this.

13                   Since Comcast is selling broadband and  
14 broadband and OVDs are a complementary product, it's  
15 in the interest of Comcast to -- in order to make  
16 its product as desirable as possible to allow  
17 consumers to have the ability to use the most  
18 desirable OVDs.

19                   And the vertical foreclosure theories  
20 say well, wait a minute. You're ignoring the fact  
21 that if it made life difficult for an OVD to get  
22 to a consumer, the consumer would have to watch cable

1 TV and have you ignored that?

2 And the point is that if consumers really  
3 want to watch the OVD, then there's a deal that can  
4 be struck that would make both Comcast and the OVD  
5 better off and the simple reason for that is that  
6 it's a complementary product.

7 So what happens then when you look at  
8 incentives to foreclose is you have to take that  
9 into account. Now, just stated as I have there's  
10 no advantage to foreclose if you can reach a deal  
11 with the OVDs through a contract. And these  
12 contracts often are quite complicated so you think  
13 these people have the economic incentive, there's  
14 no question, they have the economic incentive to  
15 do this.

16 And if you really want to look when these  
17 foreclosure theories make the most sense, let me  
18 just give you an example and this example is an  
19 example Rob Gertner gives that I like a lot, and  
20 it's based on sort of Winston's stuff and my stuff  
21 with Waldman.

22 And it's this: Let's suppose you're the



1       only hotel on a resort island. You have a  
2       restaurant, and there are a lot of natives who work  
3       on the island who also have restaurants. When  
4       customers come to your hotel, you're obviously the  
5       monopolist of hotel rooms but the guests can eat  
6       anywhere, well, do you have an incentive to tie the  
7       two products together?

8               And the idea is if you tie the products  
9       together and you force your hotel guests to eat in  
10      your hotel restaurant, you already had power over  
11      your hotel guests, so you're not going to get much  
12      out of that.

13             But, if there are scale effects and you  
14      can blow up the other restaurants as a result, now  
15      all the natives have to come and eat in your  
16      restaurant. So what you've done by this is you've  
17      gained market power over someone you wouldn't have  
18      had market power over. That is the clearest case  
19      when you're looking for incentives for foreclosure.

20             That's what you want to be looking for.  
21      By foreclosure, by harming someone, by blowing  
22      someone up, do I want -- do I gain market power over

1 some people that I wouldn't have had market power  
2 over?

3 That seems to me what you want to focus  
4 on and given the structure of this industry as I  
5 talk about in my affidavit that's not what we're  
6 talking about. So then you're left with this  
7 contracting stuff, and there I think the right way  
8 to think about it is as follows.

9 The economic incentives are clear. You  
10 want to overcome doing something inefficient. Do  
11 I agree that there are models in the literature in  
12 which you postulate a contracting inefficiency and  
13 therefore because you can't contract you do the  
14 foreclosure? Absolutely.

15 But those models are very fragile so the  
16 footprint, as long as you do what I was talking about  
17 when I was talking to Dick about just in your own  
18 territory you have the right to foreclose, you have  
19 the right to foreclose, and even if there are these  
20 scale effects he was talking about, as long as you  
21 can write the right contract, it's always in your  
22 incentive to not do that except in this case that

1 I gave where you have some out of market competition  
2 with the OVD that you've now blown up, that you've  
3 eliminated.

4 Then you can gain market power over  
5 groups of people that you don't have power over.  
6 But if I assume you're a monopolist in your own  
7 territory, you're the only broadband guy, you  
8 already have power over all those customers to  
9 extract it. So that's the basic theory.

10 So the basic theory is when you look at  
11 this, it's not one of those cases where  
12 foreclosure's a real worry. I've written on this  
13 and I take foreclosure seriously. What I'm saying  
14 is the facts of this case, put it out of that element  
15 and now we're in this contracting assumptions about  
16 transaction costs, and results depend on the game  
17 you're playing and that can go either way.

18 So, the powerful theoretical results  
19 for foreclosure aren't here and what I do is I always  
20 want to ground that in the facts of this industry  
21 where people are talking about foreclosure, talking  
22 about foreclosing Netflix from that example, and

1 I say well they didn't do it. I mean, Netflix is  
2 in.

3 And let me just point out as a last --  
4 this'll be my last comment, just a footnote. When  
5 we talk about scale economies, people seem to think  
6 that you can sometimes be misled into thinking  
7 that's affecting your marginal costs. Maybe it  
8 does, but if we're talking about fixed costs and  
9 whether you're in or you're out of the industry,  
10 if there are fixed costs, scale can affect whether  
11 you survive or not.

12 That I agree; it can affect your average  
13 cost, but if it doesn't affect your marginal costs,  
14 it's not even going to affect competition, as long  
15 as the firm survives. So that's just a footnote  
16 that sometimes gets lost in these discussions. But  
17 I'll stop there.

18 DR. ROGERSON: Okay. Probably no one  
19 wants to respond to that, right? Wait. Professor  
20 Farrell?

21 DR. FARRELL: So, Dennis is certainly  
22 right that if you have an OVD that is providing let's

1 say programming that consumers like more than the  
2 cable programming then there is a bilateral  
3 incentive to contract rather than foreclose, but  
4 I think it's illuminating to think about what that  
5 contract would look like.

6 So, if it's the case, as it is, that the  
7 cable companies charge quite a lot of money for cable  
8 programming, then in order to be sure that this  
9 contract is bilaterally efficient as opposed to just  
10 jointly beneficial, you would have to essentially  
11 charge an access charge that is in the range of ECPR,  
12 in other words, the variable profit that the cable  
13 company makes on cable programming.

14 That's the kind of access charge for an  
15 OVD that is way out of the range of the kind of thing  
16 that we're talking about I think with Netflix, and  
17 it's not at all clear to me that the Commission would  
18 or should regard that as a desirable outcome if cable  
19 ISPs were to charge that kind of terminating access  
20 fee for OVDs.

21 DR. EVANS: But that is the horizontal  
22 effect. That is the horizontal effect. So, under

1 Dennis' theory -- I'm sorry to interrupt. Why don't  
2 you go ahead and I'll get to this.

3 DR. FARRELL: So, I think in terms of  
4 bilateral contracting --

5 DR. ROGERSON: Okay, well, you did my  
6 job as well as his, so that was great.

7 DR. FARRELL: In terms of bilateral  
8 contracting, "Yes, but" I think would be my  
9 observation. In terms of conditions for a  
10 foreclosure theory, I take your point that there  
11 are conditions and we need to pay attention to that.

12 Your phrasing about market power over  
13 customers you don't currently have market power over  
14 doesn't resonate for me. For example, suppose you  
15 have a dominant incumbent ISP who can by either  
16 foreclosing or contract make a popular OVD less  
17 willing or less able to work with a competing ISP.

18 So you said you were abstracting from  
19 this. You were, I think, and then there is  
20 potentially an incentive to do either foreclosure  
21 or restrictive contract to prevent that. It  
22 doesn't seem natural to me to say you've gained

1 market power over customers that you didn't have  
2 market power over before.

3 I would say you're reinforcing or  
4 preserving market power that you had over customers  
5 before. If you're in that world, so no longer  
6 abstracting from competition, then is there still  
7 a bilateral contract that does the same thing? Yes,  
8 there is, but it's a bilateral contract that would  
9 say not only do you have to pay this ECPR level access  
10 charge, but you also have to promise not to deal  
11 with rivals. And that would be, I think,  
12 potentially a trigger for concern.

13 Finally, let me just comment on the  
14 framing of this as foreclosure. So, sometimes I  
15 think there can be an incentive to foreclose,  
16 especially when you couldn't or wouldn't sign that  
17 high-price and restrictive practice contract.

18 It's also true though that even if all  
19 that's happening is a dominant incumbent is less  
20 unhappy if foreclosure is the accidental result of  
21 a breakdown in negotiations, then that's going to  
22 change the bargaining positions. And so in

1 negotiating for a payment, they may be more willing  
2 to engage in either unintended degradation or in  
3 brinkmanship about possible anything up to  
4 foreclosure.

5 But my main point really is Dennis is  
6 right. There are typically bilaterally better  
7 contracts, but if you look at what those bilaterally  
8 better contracts are, especially if part of the goal  
9 is to deny a popular OVD to an ISP rival they would  
10 not look very appealing and so I'm not sure quite  
11 where that takes us.

12 DR. ROGERSON: Yes, go ahead.

13 DR. CARLTON: If I could briefly  
14 respond.

15 DR. ROGERSON: Yes.

16 DR. CARLTON: First, I'll respond to the  
17 theory in a second, but I think really the proof  
18 is in the pudding. These incentives should exist  
19 now. Netflix has been put as the example of how  
20 we're doing it, of how Comcast is doing it, and if  
21 you look at that -- what is involved with Netflix  
22 and that contract as I said earlier today, the {{



1                   }} relative to the benefits we're  
2 going to talk about in Panel IV, so it doesn't seem  
3 like a problem and Netflix doesn't -- is as I  
4 understand on the record saying that's not a  
5 problem.

6                   But from a theory --

7                   DR. EVANS:     That is the surplus  
8 splitting --

9                   (Simultaneous speaking)

10                  DR. ROGERSON:   You know what?   I'm  
11 going to let you speak next.   Just, yes, finish your  
12 comment on the theory --

13                  DR. CARLTON:   But let me just finish.  
14 But just on -- to go --

15                  DR. ROGERSON:   -- and you're definitely  
16 going to get your turn.

17                  DR. CARLTON:   -- to what Joe was saying,  
18 so Joe was saying suppose you introduce some  
19 competition.   How do things change?   Things get a  
20 little more complicated, and I think there's  
21 actually a model like that.   I mean, that's what the  
22 original Ordovery-Salop-Saloner model is.

1           And here's what's interesting about  
2           that model in the context of what Joe is saying.  
3           First, that is -- that does postulate inefficient  
4           contracts as their starting point.

5           Second, in terms of the contracts  
6           between, and you were getting at this a little bit,  
7           between the small ISP and then its ability to  
8           contract with the other programmers, they should  
9           in a sense form their own contracts for putting that  
10          aside.

11          If you look at the OSS model, the  
12          Ordover-Salop-Saloner model, those results --  
13          that's exactly what I was referring to when I say  
14          the results of those models are very fragile because  
15          it depends on the inefficiency of each type of  
16          contract and it depends on what game they're  
17          playing.

18          So if you redo that whole model and just  
19          change one assumption, I can't remember -- I think  
20          they're Cournot in there -- if you make them play  
21          Bertrand, just a tiny change in strategy, the  
22          results are overturned.

18                                So, if we're talking about foreclosing  
19        Netflix, it must be also what we're worried about  
20        as economists as we're somehow reducing their  
21        incentive to buy content. And then you're back in  
22        the content market and that's what I was talking

1       about earlier about are you really saying that you  
2       think there'll be less content and that's where the  
3       inefficiency is.

4               DR. ROGERSON: Okay. Professor Evans,  
5       I'm going to ask you to speak and then Professor  
6       Sappington. Oh, okay. Yes, those two and then  
7       we'll see where we are. Okay?

8               DR. EVANS: So, thank you, and sorry for  
9       being so anxious to speak. And Dennis, let me just  
10      say that the island tennis club example I love it.  
11      I've been teaching that for years. That's a great  
12      contribution.

13              DR. CARLTON: You know, I should just  
14      add there's actually -- I was in New Zealand talking  
15      about this and there's a case in New Zealand like  
16      that. I'll send it to you.

17              DR. EVANS: Is there really?

18              DR. CARLTON: Yes.

19              DR. EVANS: That's great.

20              DR. CARLTON: Yes.

21              DR. EVANS: Okay. So, at the risk of  
22      treading over ground that we've just gone over, so

1 Dennis' non-foreclosure theory is everyone is  
2 kumbaya and Netflix and Comcast get together and  
3 they negotiate a -- or other OVDs and they negotiate  
4 a mutually profitable contract and that's a possible  
5 outcome.

6 So let's assume that that's the world  
7 we're living in. If that's the world we're living  
8 in, that is, as Joe says, the world where Comcast  
9 is going to want to make sure that it gets enough  
10 of the surplus to compensate for the losses it's  
11 going to make on its MVPD business.

12 So, that's the split you're going to see.  
13 And that, in fact, is the split that I would  
14 encourage the FCC to look at on the horizontal  
15 theory. So if you're thinking about what the impact  
16 of the transaction is going to be, it's this world  
17 where Comcast is doing exactly what Dennis has  
18 described. Not foreclosing, not engaging in any of  
19 the stuff we're talking about there, but simply  
20 trying to charge higher access fees to OVDs as a  
21 result of the cost that it incurs.

22 That's a horizontal effect and that is

1 in effect the -- an estimate of how much Comcast  
2 would like to raise these access prices up to. So  
3 I think before we get into any of the foreclosure  
4 stuff, I mean, that is a possible state of the world.

5 But, --

6 DR. CARLTON: David, could I just ask  
7 you to clarify?

8 DR. EVANS: Yes.

9 DR. CARLTON: You said it -- nothing you  
10 said has anything to do with the merger so far.

11 DR. EVANS: Yes, it does. It does  
12 because -- so there's a transaction -- so there's  
13 two things. So, in terms of what Comcast incentives  
14 would be absent the merger, Comcast incentives with  
15 respect to OVDs now that it's crossed a zero price  
16 barrier and has the ability to ask for  
17 interconnection fees is to make sure that it is  
18 getting a price that compensates it for its losses.

19 Forget about all the foreclosure stuff.  
20 It's just going to want to make sure exactly what  
21 you described. It's going to want to enter into  
22 mutually advantageous contracts to split that

1 surplus and make sure that it's doing well.

2 Now you get to the transaction and now  
3 it has more eyeballs than it's capable of  
4 foreclosing. I know you disagree on the bargaining  
5 theory, but the transaction effect is to expand that  
6 and to enable Comcast to get a -- to get a bigger  
7 terminating access fee. So that's one point.

8 The other point, just so that we don't  
9 get kind of bogged down in the theory and it's all  
10 been an interesting discussion, but {{

11  
12 }} where  
13 I just want to make a couple of observations and  
14 -- is it okay to go into this?

15 DR. ROGERSON: Quickly. Okay?

16 DR. EVANS: So I'm going to go in --  
17 okay, I'll into it very quickly.

18 DR. ROGERSON: I have no idea whether  
19 this is relevant to what we're doing now.

20 DR. EVANS: It is.

21 DR. ROGERSON: It's probably relevant  
22 to something, so -- okay.

1 DR. EVANS: It is absolutely,  
2 positively relevant.

3 DR. ROGERSON: Okay.

4 DR. EVANS: So, {{

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Those are the most significant threats  
that the business feels that it's facing based on  
the impact of the organization and their  
vulnerability to them. So those are the biggest  
risks that the Company is facing.

20

21

But there's even a better point. The  
better point is {{

22

}}.

Not



1       formally, but they go through {{

2

3                               }}.

4                       And then they recognize Dennis' point.

5       They recognize, and a point that I think we've all

6       agreed to, {{

7

8                               }}.   So no one has ever

9       disagreed with that point.

10                       {{

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go through the economics and a lot of this is in

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my declaration and the pluses and the minuses and

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why the pluses dominate the -- I'm sorry, the harms

6

dominate the ability to get money back, {{

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DR. ROGERSON: Okay. Let's have a

11

quick response to that and then we're going to move

12

on to --

13

DR. CARLTON: Wait, can I just say one

14

thing?

15

DR. ROGERSON: Yes, please.

16

DR. CARLTON: The -- Bill had asked me

17

a question at a general level to respond to these

18

theories and I abstracted from competition because

19

I think it makes it stark what's lacking in the

20

foreclosure theories.

21

Now, what's perfectly consistent with

22

the board deck is that there's competition for

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1 broadband. They have no -- very little market power  
2 in broadband. OVDs are going to come in and cable  
3 TV, margins are going to disappear. So there's no  
4 inconsistency necessarily with anything I've said.

5 I've assumed that there's market power  
6 on each, and I know Mark has a lot of his affidavit  
7 disputing that, but that's perfectly consistent  
8 with people in the company being worried about OVD  
9 if they are not a monopolist of broadband, which  
10 Mark says they're not.

11 So I don't think this really goes to it,  
12 but I think there's a more fundamental point that  
13 I'm going to encourage Mark to speak about, which  
14 is if you do the vertical arithmetic, I thought there  
15 were some overwhelming facts.

16 DR. ISRAEL: I mean, I won't take long.  
17 I know you want to go quickly. I mean, I would say  
18 that I think everyone here and everyone in the room  
19 would agree that the shift towards OVD video is the  
20 fundamental transformation of the industry and that  
21 any deck would be expected and I think all the  
22 Comcast decks see this as disruptive and the number

1 one challenge to deal with and the number one thing  
2 to overcome.

3 I agree with the way Dennis said it  
4 exactly, which is I think when you think through  
5 -- one point I would make about the general  
6 far-too-theoretical for me contract discussion is  
7 this setting is different than a lot of the contract  
8 settings in that in a lot of those we don't have  
9 this ability to also price on the broadband side.  
10 I have to do it all on the -- if I wanted to not  
11 foreclose some rival on some of their business, I  
12 would have to sign some complicated contract on the  
13 input side.

14 All right, in this case another  
15 alternative or an additional instrument is if people  
16 switch their content more towards the broadband  
17 side, I change my broadband pricing directly to the  
18 retail customers and basically shift the revenue  
19 I was making on video to broadband because they're  
20 now watching it on broadband.

21 So I can handle it either through a  
22 contract with Netflix or through the retail price,

1 and I agree the number one struggle that the company  
2 is dealing with but it's very informative about the  
3 foreclosure discussion is as it moves to broadband  
4 will we be able to capture the same value?

5 But the reason that that's so relevant  
6 is if the answer to that is no, that's because they  
7 don't have the -- I mean, the obvious implication  
8 is they don't have sufficient market power to price  
9 discriminate or to capture that value on the  
10 broadband side. That's something they need to  
11 figure out.

12 But if they lack that market power on  
13 the broadband side, they're going to lose money as  
14 a result of this transition. They're not going to  
15 be able to foreclose. If they have market power on  
16 the broadband side or at least the ability to price  
17 on the broadband side, then they're going to be able  
18 to make money on the broadband side.

19 I mean, the fundamental problem with the  
20 foreclosure theory that Dennis laid out is if you  
21 have the power to -- over broadband, then you're  
22 not unhappy when the content moves to the broadband

1 side. The Company is trying to figure that out. I  
2 believe their actions are the clearest thing we  
3 have, {{

4  
5 }}.

6 As we speak, they are letting Netflix  
7 deeper into the network. They are rapidly going to  
8 a 100 megabit service for their customers, which  
9 is only valuable for video so I think they are acting  
10 as though they are supporting it and trying to profit  
11 from it on the broadband side, but of course, they're  
12 scared about how it's going to change.

13 The point is just if the threats are real  
14 and they can't deal with them via capturing the  
15 profit on the broadband side, they also can't  
16 foreclose.

17 DR. ROGERSON: Professor Schmalensee?

18 DR. SCHMALENSEE: Yes, this really  
19 comes to the fundamental point. In Dennis' world,  
20 they should contract. In the world we see, they  
21 view it as a threat. They do not view it as a  
22 complement.

1           They do -- and this goes to their  
2           incentive to slow OVD growth. They're an incumbent  
3           defending share. They describe themselves -- or  
4           Time Warner has, one of them has, and I think that's  
5           the accurate description in an industry in which  
6           technology is moving, tastes are moving, lots going  
7           on, and to say even though the {{

8  
9  
10           }}.

11           And the other point you made, Mark, is  
12           quite -- is I think quite relevant, which is that  
13           the more success OVDs have, the easier it is -- you  
14           almost made it, but you were almost there, the easier  
15           it is to have broadband only entry. That, of  
16           course, is very nervous-making broadband  
17           overbuild.

18           If you don't need MVPD content because  
19           OVD has grown, OVDs have grown so, than oh my God,  
20           they're vulnerable to broadband entry in a way they  
21           weren't before, another reason to be scared to  
22           death.

1                   So the notion that {{

2

3

4                   }}.

5                   DR. ROGERSON: I'm glad that we've had  
6 a good exchange and I'm going to move on because  
7 there's a whole other section of stuff we want to  
8 talk about. I'm going to turn it over to David now  
9 to address a couple of new issues.

10                  DR. CARLTON: Because in one sense you  
11 can't contract around competition coming out in  
12 broadband. That's not what I said, and that is what  
13 I'm saying was consistent with what David -- with  
14 boards, that they're worried about competition. My  
15 only point is if you forget about competition and  
16 just focus on foreclosure, the theory is very  
17 fragile.

18                  DR. ROGERSON: I'm actually looking --  
19 I don't know whether there's going to be more  
20 submissions made to -- I think this hadn't been fully  
21 debated in the record among the economists up until  
22 now, and I look forward to hearing more exploration



1 of this.

2 DR. SCHMALENSEE: You probably will.

3 DR. ROGERSON: Yes. Good. Okay.

4 David?

5 DR. WATERMAN: Thank you. Well, I have  
6 a few questions about current and possible future  
7 events and how they would affect, how the FCC should  
8 think about this merger.

9 One is do the entries of CBS, Sling, and  
10 other OTT video providers, including SpongeBob to  
11 be according to the Washington Post this morning,  
12 of linear programming without authentication  
13 indicate a vibrant OVD industry or do there appear  
14 to be any competitive obstacles involving program  
15 access or other things the development of this  
16 segment of the industry that the merger may worsen?  
17 And we'll start on this side and open up with anyone.

18 DR. SAPPINGTON: Okay. I'd just like  
19 to make comment along those lines is that in speaking  
20 with the DISH people about their new operation of  
21 Sling TV, they were absolutely confident that the  
22 Commission would do the right thing and block this

1 merger and so they would not have problems with  
2 access. But I think the words that they used were  
3 something like crazy, that they would be crazy to  
4 have proceeded if they actually thought the  
5 Commission would allow the merger and they would  
6 be subject to the throttling of the combined Comcast  
7 and Time Warner.

8 DR. EVANS: Can I just make sort of a  
9 very short point? So, we're evaluating a merger  
10 here. We're not evaluating the closure of the OVD  
11 industry. So, when I look at this transaction, what  
12 I'm interested in is the extent to which it slows  
13 down at the margin, the growth of the OVD industry,  
14 and is that significant and so forth.

15 So, I guess if the transaction goes  
16 through, do I think that the OVD industry is going  
17 to shut down tomorrow? No. It's a question of what  
18 impact is the transaction going to have.

19 So I've never really focused on these  
20 arguments that things are going to be totally  
21 foreclosed or shut down. I think we're going to  
22 continue to see innovation and OVD industry. The

1 question is, "Is it going to be as good as you would  
2 see without the transaction?"

3 I think that's ultimately what we're  
4 trying to address.

5 DR. WATERMAN: Response?

6 DR. ISRAEL: I mean, my take on the  
7 recent developments is that we see an announcement  
8 of a new OVD service nearly every day. It seems  
9 about as vibrant a developing sector of the industry  
10 as I've ever witnessed and companies are obviously  
11 reacting to figure out what it means.

12 I mean, the evidence on the ground is  
13 the OVD industry is going gangbusters from the  
14 content providers themselves from DISH, from  
15 Netflix, from Sony to most of them using NBC content,  
16 a variety of content.

17 So, I mean, I think that I agree. We're  
18 not debating about it shutting down. It seems to  
19 me extremely vibrant. I note that when FCC has --  
20 or the Commission has sent questions to people like  
21 -- to various OVDs {{ }} asking if they've  
22 had any problems in terms of getting content for

1       their OVD service. I noted their answer was they  
2       had {{  
3                               }}.

4               So, I don't -- to me the OVD industry  
5       is growing rapidly and doing very well. I agree  
6       that the relevant question is the marginal effect  
7       of the transaction, as long as we're not debating  
8       some feud that the OVD industry will shut down but  
9       rather the marginal effect.

10              There I would notice that I think there's  
11       been consensus recently that the single most  
12       important thing for OVD development is faster and  
13       faster broadband speeds, and the concern as I read  
14       it among -- it seems to be that Comcast has too many  
15       high-speed customers and they've been too far out  
16       in front in terms of their share of high-speed  
17       customers.

18              We know they've long been ahead of Time  
19       Warner. They're pushing farther ahead of Time  
20       Warner now. This afternoon we'll talk about  
21       reasons to believe the merger -- the number one  
22       effect will be to further increase those speeds,

1 but I take the recent debate about 25 megabits per  
2 second and about speeds to say sort of if we're on  
3 the margin about the effect of the transaction on  
4 the OVD sector, the overriding issue is whether  
5 speeds continue to advance so that the industry will  
6 continue to innovate.

7 And I think we'll talk more this  
8 afternoon about why the merger helps that, but we  
9 know from what's happened already that Comcast is  
10 investing way more than \$1 billion a year to continue  
11 to have faster speeds than almost anyone else in  
12 the industry.

13 DR. WATERMAN: Okay. One more comment  
14 please.

15 DR. SAPPINGTON: Sure. Thank you.  
16 Just to address the issue, which I can't do fully  
17 here but we have a future debate along these lines,  
18 the idea that NBCU programming is readily available  
19 to whoever wants it, I think we'll need to discuss  
20 that issue in the future based upon DISH's  
21 experience.

22 Also, what we're seeing at the moment

1 is perhaps the strongest potential OVDs. So, DISH,  
2 for example, had experience with DISHWorld and in  
3 doing the calculations for the case studies some  
4 of the current costs of entering the industry were  
5 lower because of the DISHWorld experience.

6 And CBS, for example, has its own  
7 programming and so on, so we may see the most capable  
8 and the most advantaged OVDs entering now. Who  
9 knows about the future?

10 And just one related quick point I want  
11 to bring back to Dennis' observation, and I think  
12 he started to touch on this in the middle of his  
13 -- at the end of his discussion, which is that even  
14 if we do have perfect costless contracting and the  
15 parties view these as complementary products rather  
16 than substitutes, and my view is that they probably  
17 -- the internal documents suggest they do see them  
18 as substitutes, not complements, but taking all of  
19 the assumptions of your analysis as given, I still  
20 think we have a problem.

21 And that is that if you have a dominant  
22 bottleneck -- barrier between final viewers of the

1 products and the creators of the product and that  
2 barrier can extract all the rent, we're going to  
3 reduce incentives to have innovative programming  
4 in the marketplace.

5 And so this is the basic issue that has  
6 long underlied the Commission's concerns about  
7 ownership in the cable industry and my understanding  
8 is that this is why -- as part of the terms of the  
9 transaction Comcast and Time Warner have -- are  
10 going to voluntarily get rid of some of their --  
11 or transfer some of their subscribers to other  
12 companies to keep under that 30% cable ownership  
13 limit.

14 The basic principles here are exactly  
15 the same. If you have a huge buyer or a huge  
16 individual who can control the access to the final  
17 buyers, they'll get excessive leverage in that  
18 negotiation and thereby could inhibit innovation  
19 in the programming industry, in this case for OVDs.

20 So I think there is a problem even if  
21 we take as given all of the presumptions of your  
22 analysis.

1 DR. ROGERSON: There's actually going  
2 to be more time this afternoon to discuss that issue  
3 extensively, and so David has one other question  
4 though that we're going to try to deal with now.

5 DR. WATERMAN: Yes, and we'll start over  
6 here to keep the balance. Some commenters in the  
7 proceeding had suggested that a natural course of  
8 evolution for both Comcast and TWC would be to  
9 eventually develop OTT services of their own or  
10 perhaps to buy a successful OTT entrant.

11 This would raise a whole menu of  
12 interesting vertical issues that we can discuss if  
13 there's time, but one question, specific question,  
14 to ask now -- I mean, if this is true that they did  
15 this, then the merger of TWC and Comcast might  
16 prevent or reduce future competition between OTTs,  
17 so how would the Commission evaluate this theory  
18 of harm of the merger?

19 DR. CARLTON: Let me just say one thing.  
20 If in light of -- I won't repeat what I said earlier  
21 about when my theory would be applicable, that that  
22 could be a circumstance in which my theories and



1 my concerns about foreclosure could be applicable  
2 if as a -- let's suppose they were in the business.  
3 Let's take it as a given that they're going to go  
4 into it.

5 If they became the dominant OVD provider  
6 outside their territory as a result of harming --  
7 let's suppose they could blow up Netflix and Netflix  
8 was the only other competitor that they faced  
9 outside their territory, then that would satisfy  
10 the proposition that I said earlier that now by  
11 blowing up Netflix they're gaining market power,  
12 not just over the people in their own territory over  
13 whom they already had market power so you don't gain  
14 anything there, you actually lose it to people like  
15 Netflix.

16 But what you do with this hypothetical  
17 is you gain market power now outside your territory  
18 in OVDs -- provision of OVDs outside the merged  
19 firm's territory because you've eliminated or  
20 harmed a competitor. So, that would satisfy the  
21 theoretical issue about foreclosure that in my mind  
22 would now raise it to at least a logical concern

1       that an economist should pay attention to right now  
2       for reasons I said the foreclosure theories I've  
3       heard I really have -- really don't give me a lot  
4       of concern for the reasons I discussed.

5               So then the central issue would be the  
6       empirical relevance of this, and I'll turn it over  
7       to Mark for determining that, but my understanding  
8       is that this notion that they are going to be either  
9       an actual competitor or if they are an actual  
10      competitor one of only a very few OVDs is what you  
11      have to examine.

12             My understanding is that may not have  
13      a strong basis.

14             DR. ISRAEL: I'll just say three things  
15      quickly. One is my review of the documents  
16      indicates that naturally they've considered all  
17      options about what to do, but the idea of going over  
18      the top or being an OVD is not something that's  
19      currently considered a profitable move.

20             I think they've shown that with their  
21      actions and that the Comcast platform that would've  
22      been the launching point for an OVD is Streampix,

1       which they recently have backed off to where it's  
2       only sort of an add-on to their video product and  
3       reduced what they're doing with it, not increased  
4       what they're doing with it, consistent with  
5       documents saying there's other OVDs providing that  
6       service and they don't need to provide as much with  
7       Streampix.

8               And third, I agree with Dennis that I  
9       think the thing we've all said about OVDs is that  
10      there are many, many, many of them out there so you  
11      could speculate a world in which Comcast and Time  
12      Warner are two more, but I think everything we've  
13      seen is they'd be two of many, which means a) the  
14      potential horizontal competition concerns are  
15      quite low, and b) it strains credulity to me to say  
16      they could sort of make their own OVD the only one  
17      outside footprint given how many there are.

18              I would note also on that point that I  
19      think it's quite important that the others who we  
20      think about who is launching other OVDs include  
21      firms like Google, like AT&T has said they might  
22      do it. Verizon's looking at a mobile one.

1 I make this point because a lot of these  
2 are very strong firms but also because those firms  
3 -- to the point that was made earlier about broadband  
4 entry, those firms are also the most likely  
5 broadband entrants, the ones who think about  
6 building more fiber or building more wireless.

7 So to me the notion that Comcast could  
8 harm OVDs as a way to deter broadband entry makes  
9 no sense. In fact, what they would do would be to  
10 motivate the leading other OVD providers to enter  
11 further in order to support that part of their  
12 business.

13 DR. CARLTON: And, of course, all this  
14 is in addition to the point that {{

15  
16  
17 }}. So, it would have to be, if  
18 you really want to become an OVD monopolist or have  
19 a lot of market power, you're going to have to wait  
20 a long time.

21 DR. ROGERSON: Okay. So one last  
22 comment to the other side of this question, and

1 David, do you want to?

2 DR. SAPPINGTON: Yes, thank you, Bill.

3 Again, getting back to the contract issue, it's {{

4

5

6 }}.

7 Also, it's not sheer speculation that

8 these parties might well go into the OVD business.

9 Clearly, they're well situated to do so,

10 particularly Comcast given its access to the

11 programming, and then there are internal documents

12 where they say {{

13 }}.

14 So the fact that we haven't seen it

15 doesn't necessarily mean they're not seriously

16 contemplating it.

17 DR. ROGERSON: Okay. Well, with that,

18 we're going to take a -- thank you, panelists, for

19 a great discussion, and we'll take a break and we'll

20 see everyone back here at 1:45. Right? No, 12:30

21 -- yes, 1:45.

22 (Whereupon, the above-entitled matter

1       went off the record at 12:36 p.m. and resumed at  
2       1:46 p.m.)

3               MR. LaFONTAINE:     Great, let's get  
4       started then.

5               So, first, let me thank everybody for  
6       pulling yourselves away from the wonderful food  
7       options we have here in Southwest D.C. I know it  
8       must have been hard to get here on time.

9               So, my name is Paul LaFontaine. I'm an  
10       economist in OSP here at the FCC. I'll be leading  
11       the first part of this panel on program access and  
12       program carriage issues from this merger.

13               So, joining us today from the Applicant  
14       side is Greg Rosston and Michael Topper, and on the  
15       third-party side we have Gary Biglaiser, John Kwoka  
16       and William Zarakas.

17               So, with me from the FCC is Andrew Wise,  
18       David Waterman, and the man that needs no  
19       introduction, I'm sure, Bill Rogerson, over here.

20               So, just to give a quick roadmap of where  
21       we're going to go with today's topics, so everybody  
22       can, you know, have a good idea that their topic

1 is going to be included, I guess.

2 So, the first is going to be vertical  
3 program access models and their inputs. The second  
4 topic will be program carriage issues, and the third  
5 will be the effects of the transaction on program  
6 prices and their consequences.

7 So, our time here is very limited today.  
8 So, let's just dive right into the first question,  
9 and that's going to be for Drs. Rosston and Topper.

10 So, you concluded that the Nash  
11 bargaining model used by the Commission does not  
12 provide a reliable benchmark to access the effects  
13 of vertical integration due to a number of  
14 simplifications that that model makes.

15 However, as many commenters have  
16 pointed out, nearly identical models are used in  
17 the current IO literature and they're used to model  
18 real-world complex bargaining problems.

19 So, while it may not capture all of these  
20 aspects of bargaining, and we don't need to cover  
21 all of them again here, my question is, do you feel  
22 that this model provides any insight into the

1 programming negotiations and likely post-merger  
2 vertical pricing incentives, and if not, what  
3 analytical framework should we use to evaluate the  
4 transaction?

5 DR. ROSSTON: So, I think the bargaining  
6 framework is useful for thinking about what  
7 incentives and what -- how negotiations might  
8 proceed.

9 I think there are lots of  
10 simplifications and assumptions that go into the  
11 Commission's bargaining model that we pointed out  
12 in our report and are concerned about, and the fact,  
13 I think that a lot of the inputs are problematic.  
14 A lot of the inputs that are not included are  
15 problematic and the outcome was -- in terms of what  
16 happened since the Comcast-NBCU merger,  
17 contradicts the findings of the model.

18 So, I think that that sort of says, "hey,  
19 there's something missing in the model and we need  
20 to worry about it."

21 One of the concerns that we have in this  
22 model is that it basically will predict a price



1       increase, no matter what, if you add one additional  
2       subscriber in a different geographic area, it says  
3       there will be price increases.

4               So, the question in this model is, you  
5       know, well, how much should you allow a price  
6       increase to be?

7               But the model implicitly starts out  
8       rigged to say there will be price increases. It  
9       doesn't take into account efficiencies. It doesn't  
10      take into account countervailing things.

11              So, I think a bargaining model is a great  
12      idea, but it needs to be calibrated to reflect  
13      reality and to be an effective model.

14              You know, having a model is a great idea,  
15      but it can't be a model that just doesn't yield  
16      results that don't work in the real world.

17              MR. LaFONTAINE: Response? Yes, Gary.

18              DR. BIGLAISER: So, I agree it's just a  
19      model but actually -- I'm not sure I agree with that  
20      its predicted power is not true, and that there  
21      haven't been price increases.

22              Furthermore, one of the things that is

1       how well you measure the inputs, which I'm sure we'll  
2       get to in a little while, are important, and that  
3       some of the things it doesn't take into account,  
4       one of the things primarily is the reputation  
5       effects that Comcast will have to negotiate tough  
6       with one party, in order to have a reputation of  
7       being a tough negotiator with other parties.

8               So, it's a static model and actually,  
9       it underestimates the ability or incentive set up  
10      for Comcast to bargain hard with the market  
11      participants, other MVPDs.

12             DR. ROSSTON: I think the reputation  
13      effect goes both ways. One of the valuable things  
14      that Comcast has is its NBCU franchise, the NBCU  
15      side of things, and a reputation effect among  
16      viewers and customers is important on that side too.

17             So, it -- the reputation effect doesn't  
18      just go one way in this. They could lose their brand  
19      and they lose a lot of programs and a lot of viewers,  
20      and this is sort of a thing that they view very much  
21      as a risk, if they try to put it -- push through  
22      that.

1 DR. BIGLAISER: Sure, but they're one  
2 large player, interacting with many small players,  
3 and you have a larger incentive to establish a  
4 reputation for down the road, when you're bargaining  
5 with other players.

6 So, while I'm sure they do care a lot  
7 about the NBCU brand, it's the threat of withholding  
8 it, not even actually having to have it to happen,  
9 that gives them an incentive to bargain tough.

10 DR. TOPPER: I think that in thinking  
11 about this bargaining model, it does require a  
12 number of assumptions. It is useful. What weight  
13 should we give to it?

14 We do have good real-world evidence  
15 because the program access issues that are raised  
16 in this transaction are very similar to ones that  
17 arose in the NBCU transaction, and there is really  
18 very little additional programming that's coming  
19 over from TWC.

20 Primarily the effect is additional  
21 subscriber systems, so there is somewhat more  
22 vertical overlap.

1           If you think about NBCU -- and Paul  
2       worked on this, and Bill was involved, as well.

3           In NBCU, if we think about the NBCU  
4       national cable networks, they were going from zero  
5       percent to 24 percent overlap with Comcast systems.  
6       This transaction is going from 22 to 29.

7           So, it's kind of within the framework  
8       of what happened before, and a good thing to ask  
9       is what has happened in the real world.

10          Since NBCU, we've got four years to look  
11       at it and what we see is, we don't see foreclosure  
12       of MVPDs or OVDs. We see a series of contract  
13       renewals with MVPDs and OVDs, and as Greg mentioned,  
14       when we look at the pricing effects, what's happened  
15       to NBCU pricing relative to other cable networks  
16       since the transaction.

17          We don't find an effect using the same  
18       models that got used to look for an effect in the  
19       last transaction, which is not what would have been  
20       predicted by the bargaining model.

21          MR. LaFONTAINE: Any response to their  
22       empirical analysis?

1 DR. BIGLAISER: To the empirical  
2 analysis?

3 MR. LaFONTAINE: Or otherwise.

4 DR. BIGLAISER: Well, to the empirical  
5 analysis, I have problems with some of the inputs  
6 like the control groups that they used versus their  
7 NBCU programming that the control group has much  
8 more popular programming than the NBCU programming.

9 Like, nine out of the top ten in the  
10 control group are higher than the second highest  
11 rated NBCU programming.

12 Second, one of the issues is whether the  
13 Comcast-NBCU remedies are sufficient for this  
14 merger, and we argue that the sign that there has  
15 been no arbitration between any ACA members and  
16 Comcast is a sign that they don't think it's  
17 worthwhile to go into arbitration, even if it is  
18 -- even if they have the baseball style arbitration  
19 and it's the losing party that pays, and the losing  
20 party is Comcast.

21 I don't know if you want to get into that  
22 now or --

1 MR. LaFONTAINE: Sure, you can bring it  
2 up now.

3 DR. BIGLAISER: Okay.

4 MR. LaFONTAINE: Sure.

5 DR. BIGLAISER: And the reason is  
6 two-fold actually threefold.

7 Comcast has very large scale, relative  
8 to ACA members. So, putting down \$1 million to  
9 start an arbitration process is a big hurdle for  
10 an ACA member.

11 Furthermore, even if Comcast has to pay  
12 if they lose, Comcast has a huge informational  
13 advantage versus the ACA members, in terms of what  
14 is fair market value.

15 They negotiate with various other  
16 MVPDs. They know what the prices that they charge  
17 these other MVPDs. One of our members is in  
18 isolation, relative to Comcast.

19 So, they don't have access to the  
20 programming agreements that Comcast has, and this  
21 ability to do the baseball style arbitration means  
22 that Comcast has a much better idea to be closer

1 to what the arbitrator thinks is fair-market value,  
2 relative to an ACA member, in order to win the  
3 arbitration.

4 Finally, it also has the reputation  
5 effect, that if it goes to arbitration any time,  
6 other ACA members are afraid that well, we don't  
7 agree with Comcast, we have to go to arbitration,  
8 and that's really costly, and they're going to be  
9 tough. They're going to hire very expensive, fancy  
10 lawyers and economists.

11 DR. ROSSTON: So, I'll talk about --

12 MR. LaFONTAINE: That's the economist.

13 DR. ROSSTON: -- the control group.

14 MR. LaFONTAINE: That's correct.

15 DR. ROSSTON: And I'd like to talk about  
16 the remedies.

17 On the control -- the control group issue  
18 that Gary brought up, he basically said that we  
19 shouldn't have included ESPN, ESPN2 and NFL networks  
20 in the control group.

21 There is no theoretical reason to sort  
22 of say, well, you should exclude these guys. It's

1 sort of like if you exclude all the top guys, the  
2 average is going to go down and other things. It's  
3 just that there is no theoretical reason to do it.

4 That said, we did it, and it didn't  
5 change the results at all.

6 So, Gary, there is no evidence that  
7 prices have gone up. Still, even making the  
8 corrections that Gary suggested, it still holds.

9 So, these are bigger ones, but it doesn't  
10 mean the growth is faster. So, there is still no  
11 evidence, even taking that into account.

12 MR. LaFONTAINE: Thank you.

13 DR. ROSSTON: I think Mike was going to  
14 talk about the --

15 DR. TOPPER: Yes, in terms of the  
16 remedies and the arbitration, you know, an  
17 alternative view is that the combination of market  
18 forces and the regulatory regime has led them to  
19 reach agreement, and we observe agreements between  
20 NBC and all kinds of MVPDs. That's been the  
21 experience since the transaction.

22 If you think about what do parties bring



1 to an arbitration, in terms of information, an MVPD  
2 is negotiating with lots and lots of programmers,  
3 to put its programming package together. A  
4 programmer is negotiating with various MVPDs, to  
5 try to sell its programming.

6 So, they both bring information to the  
7 table that they can use in the transaction, and the  
8 NCTC is able to negotiate on behalf of many of these  
9 smaller cable companies.

10 DR. BIGLAISER: So, regarding first,  
11 the NCTC only negotiates for NBCU programming, not  
12 RSN's programming or NBC O&O's programming.

13 Second, the information that Comcast  
14 has is both a buyer and seller programming. Our  
15 members are just buyers of programs, and they don't  
16 have the wealth of information that Comcast has.

17 Furthermore, we talked to some ACA  
18 members. Some of them have gone through arbitration,  
19 not with Comcast, but with other programmers, and  
20 they said even though they won, they may not do it  
21 again, given how costly it was and how tough in the  
22 future, the programmer became, in bargaining future

1 agreements.

2 So, you know, the arbitration process  
3 can take years, and the contracts expire after a  
4 few years and then they have to re-negotiate with  
5 these guys, and it's -- they said that they're really  
6 tough, and our members don't have anywhere to go.

7 MR. LaFONTAINE: Okay, I think we're  
8 going to move onto the next question, unless there  
9 is anything else.

10 Okay, so, Drs. Rosston and Topper,  
11 during the NBCU proceeding, opposing economists  
12 used publicly available data to estimate Comcast  
13 profit margin on new video subs. So, here, we're  
14 going to go into the inputs of the model a little  
15 bit.

16 One such estimate from Craig Moffett at  
17 the time was 42.98 that was publicly in the record,  
18 and Comcast economists also publicly noted in the  
19 record that this estimate was too low, compared to  
20 the correct estimates they calculated from company  
21 data, that incorporated the fact that some video  
22 subs subscribe to broadband and phone service, as

1 well.

2 You have now estimated that Comcast  
3 profit margin for new video connect is {{ }},  
4 which is much lower, and did not include the  
5 broadband and phone services into this calculation.

6 Why did you choose to do the calculation  
7 differently than the approach used by Comcast and  
8 the Commission during the NBC proceedings?

9 DR. ROSSTON: So, what we did was, we  
10 looked at the variable cost. We went and did it  
11 ourselves, and used the approach of looking at what  
12 are the variable costs from what Comcast used  
13 internally for its customer lifetime value, and we  
14 were able to come up with the way -- the categories  
15 of spending that Comcast considers either what they  
16 call variable or step variable, what I would call  
17 incremental, certain things like customer service  
18 costs and other things that you -- if you're going  
19 to engage in a foreclosure, you're going to get a  
20 bunch of customers, and so, you're going to need  
21 to up your customer service, your truck rolls, and  
22 others things like that.

1                   So, those things are sort of -- they are  
2                   incremental costs and they do vary with the number  
3                   of subscribers.

4                   So, we put those things in. Programming  
5                   is obviously a marginal cost, and we came up with  
6                   what the marginal cost would be for a new video  
7                   subscriber. So, that was -- we kind of built it up  
8                   ourselves, from the ground up.

9                   We did not include the data subscribers  
10                  or telephone subscribers. One issue is that in the  
11                  past, the way it was done, we were under the  
12                  impression, because it was redacted, that the FCC  
13                  had done only the video subscribers, but we could  
14                  be wrong on that. It could be that you -- that the  
15                  FCC did include the others.

16                  One question and issue with including  
17                  data and telephone subscribers is trying to figure  
18                  out if you engage in a foreclosure strategy, how  
19                  many of the subscribers who have come over would  
20                  take a data service?

21                  I think it would be not a great idea to  
22                  look at the current mix of double and triple-play

1 subscribers, because these are people who have  
2 actively chosen to stay with Comcast, versus the  
3 switchers who have said, we're not going to be with  
4 Comcast for video. We're switching on the basis of  
5 a foreclosure episode.

6 Some of those customers who were say,  
7 taking DISH, already have Comcast data. So, there  
8 would be no incremental profit from those guys. You  
9 look like you're ready to stop me.

10 MR. LaFONTAINE: Well, would you say the  
11 weight should be greater than zero, at least?

12 DR. ROSSTON: I mean, there is an issue  
13 of what the weight should be. I agree.

14 So, we need to know what the weight  
15 should be --

16 MR. LaFONTAINE: Yes.

17 DR. ROSSTON: -- in order to do that, and  
18 if they have it -- yes, we would try and recalculate  
19 that and think about that issue, but we'd like to  
20 think about what reasonable weights would be.

21 DR. BIGLAISER: So, the question that I  
22 had with the data it was very hard to figure out

1       how it worked and I appreciate how hard Greg and  
2       Mike must have worked to get the profit data, the  
3       calculation.

4               But when I was looking at it, the  
5       variation across regions for video profit was {{

6  
7               }}. I'm not sure, I don't know  
8       exactly, and it's hard to know why since the  
9       programming is very similar.

10              There is difference in sports networks,  
11       but the programming is very similar. Why are the  
12       profits so much higher in one region than another?  
13       So, that was --

14              DR. ROSSTON: So, there are two reasons:  
15       revenues and costs.

16              DR. BIGLAISER: Okay.

17              DR. ROSSTON: That people buy very  
18       different packages in different areas. Pricing is  
19       different.

20              DR. BIGLAISER: Right, but the packages  
21       --

22              DR. ROSSTON: For different video

1 services.

2 DR. BIGLAISER: Yes, yes, yes.

3 DR. ROSSTON: They buy HBO in some  
4 areas. They buy premium sports in some areas. They  
5 buy very different packages, just on the video side.

6 So, the revenues are quite different.  
7 Also, you mentioned RSNs, but there is also  
8 re-transmission consent. The number of stations  
9 that you pay retrans fees for varies.

10 So, both of those vary a lot and that  
11 explains -- we went back city-by-city and looked  
12 and it explains the difference in profits across  
13 cities.

14 DR. BIGLAISER: So, have you -- I mean,  
15 you only have one NBC O&O, and the other three  
16 networks Comcast is buying, whether it's in  
17 Philadelphia or in Houston.

18 DR. ROSSTON: But they charge different  
19 prices. Different local stations charge different  
20 retrans fees, whether they're --

21 DR. BIGLAISER: That much different?

22 DR. ROSSTON: -- by home or by groups.

1 DR. BIGLAISER: I mean, they're two  
2 major metropolitan areas. I just --

3 MR. LaFONTAINE: I think we've gotten  
4 into a data issue, and we can look at their backup  
5 and confirm what those costs are, and the revenues.

6 DR. ZARAKAS: Can I comment?

7 MR. LaFONTAINE: Sure, yes.

8 DR. ZARAKAS: So, I have less of a  
9 concern necessarily with the average, but I do have  
10 a concern with what I'm going to call a {{

11 }}.

12 So, if you think -- from what I've been  
13 able to gather, if you go back to the NBCU case,  
14 originally, Comcast put forward in their vertical  
15 integration -- their vertical foreclosure model,  
16 this {{ }}

17 So, they have a profit number for the  
18 {{

19  
20 }}

21 From what I can tell, in the Commission's  
22 order in -- the Commission's order, the Commission



4                                So, what Dr. Rosston and Dr. Topper did  
5        is, they went back to, I think, something similar  
6        to what Comcast originally proposed in the NBCU  
7        case, and so, the average number we're talking about  
8        is - {{

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10      But they break it down into {{
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12

14		{} {}
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16

18                   So, let me just spend just a quick minute  
19       on how the profit is calculated in general.

22 and it has -- it has its recurring expenses, and

1       those recurring expenses, there is an allocation,  
2       so we can get it to the residential sector.

3               So, we can come up with an average number  
4       for each region, and a region is associated with  
5       a DMA. I'm sorry, a region can be -- a DMA can be  
6       assigned to a region.

7               So, we can come up with average profit,  
8       just by taking those recurring revenues, the -- and  
9       pay-per-view and even installation, and we could  
10       subtract out the variable expenses.

11               That gives us a nice solid average profit  
12       for the average subscriber, and from what I  
13       understand in the NBCU case, that's what the  
14       Commission looked at.

15               So, what was done in the model as  
16       proposed is -- started the same way. {{  
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So, in other words, {{

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MR. LaFONTAINE: So, a response from

12

Greg or Michael?

13

DR. ROSSTON: So, this is the way things

14

work in the business, is that you have big upfront

15

costs to get a customer, and the revenues come from

16

getting a customer and having it stay with you for

17

a while, and so, this is not an unreasonable way

18

to think about how you model the business.

19

It may not have been what the FCC did

20

in its final order on this, but I think it's what

21

was submitted and how the model should work, is by

22

looking at what the business works and how the cash

1 flows in an actual business.

2 DR. ZARAKAS: And I don't disagree that  
3 that is a cost that goes into the business, but in  
4 modeling that I've looked at, as well as in the FCC's  
5 decision in the News Corp. case, they said we follow  
6 the standard method used by both the applicants,  
7 this is News Corp., not Comcast, and comments have  
8 -- amortizing these costs over the length of time  
9 that this subscriber is expected to stay, in this  
10 case with DirecTV.

11 So, as opposed to taking all those costs  
12 {{

13

14

15

16

}}

17

18 The way it was done in prior models that  
19 the FCC used is those costs, those subscriber  
acquisition costs were amortized.

20

So, the impact of amortization is {{

21

22

}}.

1 MR. LaFONTAINE: Okay, we'll look into  
2 that, and we're going to move onto the next.

3 So, now, I would like to systematically  
4 work through the evidence, the empirical evidence  
5 that's been submitted into the record on departure  
6 rates, and so, we'll start with the media general  
7 dispute.

8 So, Drs. Rosston and Topper, how would  
9 you respond to Professor Biglaiser's criticism that  
10 there are significant problems with the SNL Kagan  
11 data, the MVPD subscriber data, to estimate  
12 departure rates for this foreclosure episode?

13 DR. ROSSTON: So, I think two things.  
14 One is we know there are issues with the SNL Kagan  
15 data, but it was the data that we had available to  
16 us to use.

17 Second is that when we use it, we not  
18 only looked at the time right around the event, but  
19 we also looked at the end of the first half and the  
20 end of the first -- end of the year -- sorry, end  
21 of the first half of the year and the end of the  
22 year, when they make the semi-annual filings.

1           So, we looked at that as a way of looking  
2       at things.   What that does is, that doesn't  
3       necessarily, sort of bracket the event precisely,  
4       but what it does, it gives you an idea of the total  
5       effect because one of the key inputs into these  
6       models is how fast do people churn back.

7           So, it's sort of the net effect after  
8       -- a month or two after this event.

9           So, it's problematic because they don't  
10      have the precise data from DISH, as to what happened,  
11      but the SNL Kagan data is there and we didn't rely  
12      on it. We actually -- it came out as a lower event,  
13      lower number and we didn't end up using it.

14           But we do think that it would provide  
15      some information. If there were better data, we'd  
16      use it, and I think that sort of just criticizing  
17      the data and not coming up with an alternative is  
18      easy.

19           MR. LaFONTAINE:   Okay, I'll let Gary go  
20      first and then Bill.

21           DR. BIGLAISER:   So, you know, the event  
22      happened in between the June 30th and January 1st,

1 and so, the tick up, it was already like 45 days  
2 to recover. So, we couldn't tell.

3 So, I appreciate, you know, if this is  
4 the data you have, there's not much you can do with  
5 it, but what we are arguing is that using the same  
6 data that they use for NBCU Comcast, the Fisher-DISH  
7 data, is the more appropriate set of data, and I  
8 think Bill actually knows a lot more about that than  
9 I do.

10 MR. LaFONTAINE: Bill, you want to add  
11 to that?

12 DR. ZARAKAS: Thank you. Yes, my concern  
13 is not necessarily the results of the -- of a  
14 black-out period of a month or so, and finding out  
15 what the actual departure rate there is.

16 I don't think it's appropriate to think  
17 that that is what a foreclosing entity would do,  
18 that they would -- they would foreclose for a month  
19 and then stop.

20 So, it provides some evidence as to how  
21 many customers you might lose, if you were out of  
22 service for a month, or you didn't receive those

1 programs that you liked for a month. Fisher-DISH  
2 does the same thing for six months, and the numbers  
3 are quite different.

4 So, my biggest concern is that we're  
5 saying here is a one -- here is one observation that  
6 we have. It's one month and therefore, that's the  
7 way a foreclosing entity would act. I don't think  
8 that's accurate at all.

9 MR. LaFONTAINE: Greg or Michael?

10 DR. ROSSTON: So, I think that what we  
11 did was we looked for events, recent events.

12 The idea that you look for an event, that  
13 is not how an MVPD who is trying to foreclose would  
14 act. Then it's sort of hard to argue that Fisher  
15 was a vertically integrated monopolist trying to  
16 foreclose either.

17 So, you're kind of making up what the  
18 right length of time should be, by using something  
19 you have. That's the data we have, and I think  
20 that's okay.

21 You know, the idea was that there was  
22 an argument that Comcast, when it became an owner



1 of NBC, would have a lot of incentive to foreclose.  
2 There have been no events of any substantial length,  
3 where NBC has been foreclosing or even withholding  
4 or being in disagreement with people.

5 So, that's hard to sort of argue about  
6 that piece. Are we going to talk more about the  
7 Fisher data?

8 MR. LaFONTAINE: Yes, we will.

9 DR. ROSSTON: Or should I just go on?

10 MR. LaFONTAINE: Sure, it's coming up  
11 soon. It's going to --

12 DR. BIGLAISER: Can I go to Greg's point  
13 right there?

14 MR. LaFONTAINE: Sure.

15 DR. BIGLAISER: So, just because they  
16 agreed to a contract with Comcast, and didn't go  
17 to arbitration or just drop the program is that they  
18 had basically no choice, because the arbitration  
19 process is so onerous for firms.

20 So, to say that, well, we didn't see any  
21 problems doesn't mean that it worked well, the  
22 bargaining advantage was so high for Comcast that

1 the members didn't have much choice.

2 DR. TOPPER: So, I think we're talking  
3 about looking for some evidence of departure here.

4 DR. BIGLAISER: Right.

5 DR. TOPPER: And I think we would all  
6 agree that if we saw post-NBCU Comcast withholding  
7 programming, we could look at the departure. We  
8 might learn something from that.

9 What we did was, it wasn't just looking  
10 at one event. We looked at all the events that we  
11 could find, and we actually picked two events that  
12 were the longest, that involved a substantial amount  
13 of programming, not in tiny little DMAs.

14 So, that was Media General-DISH and then  
15 the CBS dispute with Time Warner Cable, recognizing  
16 that neither of those is a perfect match for the  
17 questions that we have.

18 We were quite concerned about going back  
19 further in time, because if you do go back to  
20 Fisher-DISH, you're talking about an event that  
21 happened in 2008/2009, that we're trying to use to  
22 forecast what might happen when contacts expire

1 after this transaction in late 2015, late 2016 and  
2 later, at a time when there's been considerable  
3 change in the industry, as we heard about all  
4 morning.

5 There is a lot of change in the industry  
6 that suggests that the kind of departures that you  
7 might see back in -- at the time of the Fisher-DISH  
8 dispute are out of date.

9 MR. LaFONTAINE: So, let me -- okay, go  
10 ahead.

11 DR. ZARAKAS: If you --

12 MR. LaFONTAINE: No, go ahead.

13 DR. ZARAKAS: Can I? So, I don't  
14 disagree with the way that there were few  
15 observations to look at recently. You had to make  
16 sure that there were -- there was a control group  
17 and there were enough DMAs.

18 But what that evidence shows us, by  
19 looking at a one month or so, 30 days or 40 days  
20 foreclosure, it just tells us that if consumers  
21 react, subscribers react a certain way when there  
22 is -- when they're blacked out of programming.

1           It doesn't -- I think we're mixing  
2 motivation to foreclose with what happens after  
3 foreclosure.

4           So, I think we know that a one month  
5 taking of the results that Greg and Michael  
6 presented, a one month foreclosure based on that  
7 evidence gives us -- {{

8                 }}, and I'm rounding up, of subscribers.  
9 Six months gives us {{                                 }}.

10           So, I don't think that either say that's  
11 exactly what's going to happen after this merger.  
12 It's just showing what's going to happen if  
13 subscribers lose that programming.

14           DR. BIGLAISER:   Regarding the Time  
15 Warner, and CBS event, that happened in August, when  
16 basically there was reruns, and not any new  
17 programming. That's when the NFL hasn't started.  
18 In fact, it's not coincidental that they settled  
19 the dispute two days before the NFL season.

20           So, there wasn't much leaving of Time  
21 Warner before that. Well, there wasn't much going  
22 -- people are gone. They're on vacation. There is

1 not much new programming. There is not that big of  
2 demand that, oh, we're missing out on some rerun  
3 program. It's not there.

4 When the new series -- fall season  
5 starts, when football starts, then you could imagine  
6 a big change in behavior of consumers.

7 So, it's kind of like the dull period  
8 of August, where there is not much action.

9 DR. ROSSTON: I think there's a big  
10 difference between 2008 and now. You're trading  
11 off something that happened, you know, no one in  
12 this room was watching Amazon streaming. No one in  
13 this room -- or hardly anybody was watching Netflix  
14 streaming. DBS had much lower share. Cable had a  
15 higher share in 2008/2009. These things have  
16 changed.

17 The world has changed a lot and it's  
18 going to change more by the time we get to this.  
19 So, we have to make a trade-off, and I think that  
20 worrying about something that was that long ago is  
21 problematic for trying to predict what's going to  
22 happen in the future.

1 MR. LaFONTAINE: So, on that point, do  
2 you think -- I mean, you said in a number of contexts,  
3 that the video market is more competitive today.

4 Do you think that would lead us to  
5 conclude the departure rates might be higher today  
6 than they were in 2009, when the Fisher-DISH dispute  
7 was?

8 DR. ROSSTON: Well, I think there is  
9 probably more departure, but not necessarily  
10 because you are foreclosed because of an event like  
11 this.

12 There is more churn, more trading off.  
13 People moving around more, because there are more  
14 options.

15 There is more programming available and  
16 you can watch lots and lots of stuff on Netflix.  
17 You couldn't do that before. You would watch  
18 original programming in other places, so that an  
19 alternative -- churn might be higher, but departure  
20 rate might be substantially lower, because you have  
21 access to the programming in other ways, to  
22 programming in other ways, and the necessity of

1 getting NBC programming might be less for a  
2 provider.

3 DISH has shown that it's willing and it  
4 thinks it's okay to give up on certain programming  
5 and it states that it's not hurting its subscriber  
6 numbers. That's probably different than it was in  
7 2008/2009.

8 So, I think that's a big difference, that  
9 you need to think about, in terms of what would a  
10 departure rate be?

11 The other key, at some point, and I don't  
12 know when to discuss -- is the diversion rate --  
13 right? So, we have both departure and diversion,  
14 and I think that the departure rate, even if you  
15 think the departure rate might increase, the  
16 diversion rate might not. You need to put all these  
17 other things in the denominator, so the diversion  
18 rate is going to probably be substantially affected  
19 by this, as well.

20 There was evidence in the previous  
21 transaction that Comcast {{

22 }}, even though the departure rate was





1 RSN to RSN, there is really no -- there's no  
2 transaction-specific effect.

3 Where TWC has RSN's, again, there is  
4 limited effect. It's just a couple of RSN's. So,  
5 it's a narrow issue. It's not a large issue.

6 MR. LaFONTAINE: I'm going to Bill here.  
7 He had -- you had something to say on the position.

8 DR. ZARAKAS: I was -- I guess the  
9 question to Greg was, there is a lot of changing  
10 in what we've -- what the FCC has done and what these  
11 models do, for the most part, is they use as much  
12 historical data as we can, as much recent historical  
13 data.

14 I guess, Greg, you're suggesting that  
15 we don't use historic data for the diversion rate?

16 DR. ROSSTON: That we -- no, we actually  
17 use data for the diversion rate. We don't do that  
18 right now. The way the diversion rate is done is  
19 basically by assumption.

20 DR. ZARAKAS: I'm sorry, the diversion  
21 rate is based on the relative market shares of the  
22 players.

1 DR. ROSSTON: But that's based on  
2 assumption. That's the way people are going to go.  
3 It doesn't turn out --

4 DR. ZARAKAS: Well, it's --

5 DR. ROSSTON: -- that it's based on  
6 actual data of people moving. It's based on  
7 assumption that people will go according to the  
8 market shares.

9 DR. ZARAKAS: And as such, I guess what  
10 I'm saying is, does such data exist that we know  
11 --

12 DR. ROSSTON: In the previous  
13 transaction, Comcast put in data by Israel and Katz,  
14 that showed that in the Fisher-DISH dispute, they  
15 {{ }} in those DMAs.

16 DR. ZARAKAS: Well, but we don't know --

17 DR. ROSSTON: So, there is data.

18 DR. ZARAKAS: -- where they went, right?  
19 So, I mean --

20 DR. ROSSTON: But that -- but that  
21 doesn't matter where they went. If they didn't go  
22 to Comcast, Comcast doesn't benefit from this.

1 They could have gone to DirecTV or they could have  
2 given up.

3 DR. ZARAKAS: All right, well, subject  
4 to --

5 MR. LaFONTAINE: Okay, let's move  
6 forward then, and we take your point on --

7 DR. ROGERSON: Would you mind if I asked  
8 just one --

9 MR. LaFONTAINE: Sure.

10 DR. ROGERSON: -- little follow up  
11 question? I was -- I wasn't sure I got closure on  
12 one issue.

13 Apparently, there is a one month episode  
14 where about {{ }} left, and then there  
15 is a somewhat older six month episode, where about  
16 {{ }} left.

17 I think I heard Professor Zarakas say  
18 --

19 DR. ZARAKAS: It's not Professor, but  
20 I'll take it today.

21 DR. ROGERSON: Doctor, okay, just say  
22 that he views those as both very consistent, that

1 he thinks that he's looking at -- he says that those  
2 just support each other, and it's suggesting to him  
3 that had there been a six month foreclosure with  
4 the CBS Time Warner incident, probably there would  
5 have been a six month too.

6 Is that -- now, you didn't directly  
7 respond to him saying that. I'm just curious what  
8 -- how you feel about -- if I'm interpreting what  
9 you said correctly.

10 DR. ZARAKAS: That's generally correct.  
11 I don't -- you know, I don't -- I'm hesitant to draw  
12 a line between the two and say, so three months falls  
13 here, but I do think that --

14 DR. ROGERSON: But you viewed them as  
15 not inconsistent --

16 DR. ZARAKAS: I don't --

17 DR. ROGERSON: -- and then the question  
18 is, do you want to use the six month rate or a one  
19 month rate?

20 DR. ZARAKAS: That's right.

21 DR. ROGERSON: Right, and --

22 DR. ROSSTON: So, I think, you know,



1 the first issue.

2 Then I am going to ask you, in the  
3 bargaining model, which contemplates a permanent  
4 foreclosure, do you think a one month or six month  
5 is more appropriate, but I'm not there yet. I just  
6 want to first find out.

7 Okay, I want to first find out if you  
8 agree that it see -- that on this one month versus  
9 six month issue, that he thinks probably your new  
10 data is just consistent with his old data.

11 DR. TOPPER: I'm not sure what to say  
12 about consistency, and where the number goes.

13 I think we would say that if there was  
14 a longer black-out, that additional costs get  
15 imposed on the MVPD, more subscribers would leave.  
16 How many more? Not sure, in the current  
17 environment.

18 But it's also true that additional costs  
19 get imposed on the programmer, in this case NBCU.

20 DR. ROGERSON: And in the bargaining  
21 model, which contemplates permanent foreclosure,  
22 what is -- what would be, if we had perfect data

1 for a six month foreclosure and perfect data for  
2 a one month foreclosure, which would be more  
3 appropriate to use?

4 DR. ROSSTON: I think you need to have  
5 data, not just on the six month departure rate, but  
6 also on alpha. You need to know the diversion  
7 rates, and you need to know --

8 DR. ROGERSON: Oh no, absolutely.

9 DR. ROSSTON: -- and --

10 DR. ROGERSON: There is a number of  
11 issues -- I'm only asking about one parameter in  
12 a -- you know, we're multiplying six of them  
13 together.

14 DR. ROSSTON: My thought is --

15 DR. ROGERSON: I'm only asking about the  
16 one.

17 DR. ROSSTON: My guess is -- my guess --  
18 I didn't think about it, but my guess is that the  
19 point you're trying to make is that six months would  
20 be better, but it depends on whether you have --  
21 if your assumption was that it was perfectly  
22 measured and --

1 DR. ROGERSON: Right.

2 DR. ROSSTON: -- up to date and that sort  
3 of stuff.

4 DR. ROGERSON: Right, and so --

5 DR. ROSSTON: I want to make sure there  
6 is that caveat.

7 DR. ROGERSON: So, you've got to --  
8 right, so, there is that issue.

9 DR. ROSSTON: Yes.

10 DR. ROGERSON: Maybe it's not perfectly  
11 measured --

12 DR. ROSSTON: Yes.

13 DR. ROGERSON: -- and probably we'd all  
14 rather have a six month --

15 DR. ROSSTON: Probably I think we --

16 DR. TOPPER: And for the purpose of  
17 science, I'd rather see, you know, that foreclosure  
18 having been done by NBCU.

19 DR. ROGERSON: Yes.

20 DR. TOPPER: I mean, we don't have the  
21 data that we'd like, to get --

22 DR. ROGERSON: Right.



1 DR. TOPPER: -- real precise about this.

2 DR. ROSSTON: Let me be clear, he  
3 doesn't think that he'd like to see NBC-  
4 foreclosing!

5 (Laughter)

6 DR. ROGERSON: And the FCC isn't asking  
7 for it --

8 MR. LaFONTAINE: Let's move forward to  
9 the next question, which is for Drs. Rosston and  
10 Topper.

11 You suggest there is no transaction  
12 specific foreclosure effect on the Time Warner Cable  
13 sports-net L.A. RSN, since that is not currently  
14 distributed by any MVPD's.

15 However, given the increased cable  
16 clustering in the L.A. market and the logic of the  
17 vertical models, wouldn't that suggest that the  
18 price demanded might be higher in the future and  
19 the probability that it will be carried by another  
20 MVPD would be lower, so we should analyze that event?  
21 Or that possibility?

22 DR. ROSSTON: I mean, I think

1       theoretically, it's a possibility, but there are  
2       two countervailing facts.

3               One is that they've already -- in Los  
4       Angeles, Time Warner separately has agreed to set  
5       -- has offered to go to binding arbitration, and  
6       the other parties aren't taking them up on it.

7               So, presumably, they're willing to say,  
8       we're willing to do this at a market price.

9               The other is that if you look at Chicago,  
10      where the situation is similar, the prices aren't  
11      higher.

12              So, you'd want to look at markets where  
13      they already have the same -- or similar  
14      concentration in fact, an RSN with one more team.  
15      So, that would be how I'd look to see, what do you  
16      think the effects would be, and you don't see any  
17      effect there. So, that's how I'd respond to that.

18              DR. TOPPER: And I think a third point  
19      on it is, what if a party said they've said they've  
20      done just fine in this situation without the  
21      programming, where TWC really wants to distribute  
22      this program, and they paid a lot for the Dodgers.

1 This is turning out to be a bad business decision  
2 for them.

3 Other MVPDs have not taken it up, and  
4 if you look at the statements that those other MVPDs  
5 have made, they've said, we're doing fine in our  
6 MVPD business.

7 MR. LaFONTAINE: I'm going to -- we're  
8 going to go into our program carriage now.

9 DR. TOPPER: I feel like we need to --

10 MR. LaFONTAINE: Yes.

11 DR. ROSSTON: Can I just make one point?

12 MR. LaFONTAINE: Yes.

13 DR. ROSSTON: You kind of cut me off as  
14 I was making this, because I think it's pretty  
15 important, is that -- what I was in the middle of  
16 just showing was, Dr. Zarakas shows the critical  
17 departure rate declining, and the actual departure  
18 rate increased, you know, it was higher.

19 It turns out it was a mathematical error.  
20 He just implemented the math wrong. He calculated  
21 the critical departure rates incorrectly. The way  
22 it works is, you have, as Mike was saying, you have

1       benefits and costs from foreclosure.

2               In month one, you have benefits and  
3       costs. If you have a one month departure rate, you  
4       have benefits and costs in month one, and then you  
5       have a stream of benefits that continues on.

6               Professor -- Dr. Zarakas and I -- we came  
7       to the exact same number for one month, and then  
8       you can get a two, three, four month rate. For a  
9       six month rate, he counted six months of benefits  
10      from foreclosure, plus this stream and one month  
11      of cost.

12              So, his number goes down, which is  
13      counter-intuitive. It turns out, when you correct  
14      for his simple error, these numbers go up and there  
15      is no foreclosure issue for DISH at all. Just  
16      correcting this simple math error.

17              This is not an opinion. This is math.  
18      It's just, he didn't count the number of benefits  
19      and costs right.

20              DR. ZARAKAS: Okay, I'm going to have to  
21      go back and check that. I can't --

22              MR. LaFONTE: Yes, we'll look at the

1 back up for that.

2 So, let's go into program carriage,  
3 then. So, I want to turn it over to Andy Wise.

4 DR. WISE: Thank you. Professor Kwoka,  
5 we've been quiet, you and I so far. So, let's get  
6 our chance here.

7 In your filing, you have claimed that  
8 the transaction's effect on Comcast's ability to  
9 damage rival Hispanic programming will be greater  
10 than its ability to damage other types of rival  
11 programmers. Can you explain why this is?

12 DR. KWOKA: We have looked at the DMA's  
13 that are heavily Hispanic, and in the filing, we've  
14 listed out from Nielsen, the 20 largest Hispanic  
15 viewing audience DMA's.

16 In those areas, Comcast plus Time Warner  
17 Cable represent a significantly higher fraction of  
18 the total market than they do overall.

19 They represent more like 40 percent  
20 total in market share in those heavily Hispanic  
21 DMA's, and represent, as they said, a much lower  
22 fraction, 29 or 30 percent after the divestitures

1 nationwide.

2 So, the concern that the Hispanic  
3 programming sector has is that the -- in those DMA's  
4 that are heavily concentrated with Hispanic  
5 viewers, that there is substantially more buyer  
6 power as a result of the merger.

7 DR. WISE: And can you justify or  
8 discuss at least, a minimum threshold for harm, in  
9 terms of Hispanic penetration in major DMA's?

10 DR. KWOKA: Well, there is no bright  
11 line standard answer to that question, any more than  
12 there is to all of the other questions that we wish  
13 we had better information and better empirical  
14 evidence on.

15 What we've argued however, what I've  
16 argued is the following, that the Commission, for  
17 a long time, has used 30 percent as a default  
18 standard. It's taken a couple of swings and made  
19 some hits and some misses, as to trying to justify  
20 that, but that's a standard that has been a default  
21 standard for a long period of time, and seems to  
22 have allowed most of these markets to work, to the

1 satisfaction of many, if not all parties.

2 What the merger will end up doing is to  
3 substantially pierce that ceiling in the heavily  
4 Hispanic areas.

5 But again, whether 40 percent or 30  
6 percent or some other point represents the critical  
7 value is an exercise that, you know, kind of defies  
8 easy answers, any more than on the seller  
9 concentration side, where we have thresholds, but  
10 they represent guidance, not obviously, critical  
11 break points.

12 DR. WISE: Would you like to respond?

13 DR. TOPPER: Yes, I can start and then  
14 maybe Greg can jump in.

15 We're talking about Hispanic  
16 programming, but I think the -- and we can talk about  
17 that, but I think the issues are similar for other  
18 types of program carriage issues, not just  
19 Hispanics, so, I'll kind of cover both of those.

20 I think that, you know, a first point  
21 is that Comcast NBCU faces strong upstream and  
22 downstream competition. That's not going to

1 change, because of the transaction, and it's a very  
2 different environment from the rules that were  
3 trying to be set with, the horizontal ownership cap,  
4 which were in a time when there was much less MVPD  
5 competition and I'm not sure about the hits. There  
6 were certainly misses by the FCC, in being  
7 successful with that standard.

8 But if you think about the situation of  
9 program carriage, of Comcast wanting to help its  
10 own Hispanic cable networks, so, we'll take Mun2  
11 as the example. That's something that Professor  
12 Kwoka raises in his reply report, by entering into  
13 anti-competitive carriage against LATV.

14 First, you have to ask, what is the  
15 benefit of doing that for Mun2, given the  
16 significant upstream competition that Mun2 faces  
17 from lots and lots of programming, cable networks,  
18 over-the-air networks, both Hispanic and  
19 otherwise.

20 There is very little incremental  
21 benefit of reducing competition from LATV, which  
22 is a small player, and for LATV or any other network,



1       there is a large open field, larger than at the time  
2       that the horizontal ownership cap was being debated  
3       of MVPD's, of going over the air, of increasingly  
4       OVD's, and at the same time, for Comcast, if it's  
5       attractive programming that it's not carrying,  
6       there is a cost and risk associated with not carrying  
7       it, in its ability to compete in the MVPD  
8       marketplace.

9               So, those are sort of some conceptual  
10       issues, and Greg and I took a look at this  
11       empirically in our September report.

12              So, let me just mention a little bit of  
13       that empirical analysis.

14              First, if I look at Comcast and its  
15       carriage of unaffiliated programming networks, it  
16       carries more unaffiliated programming networks  
17       than TWC and all of the other cable MVPDs.

18              That's true if I focus on so-called  
19       independent programming networks that are not part  
20       of the big -- of the top 15 groups. It's true for  
21       all unaffiliated with Comcast programming  
22       networks.

1           So, that's a first piece of empirical  
2 analysis, about what's going on here.

3           The second one is, in the last  
4 transaction, one of the things that was used to  
5 suggest that there was a program carriage concern  
6 was the so-called Goolsbee analysis, which looked  
7 at Comcast carriage of legacy Comcast cable  
8 networks, this is before NBCU, and whether they were  
9 carried more frequently when Comcast faced more  
10 competition from DBS and telco, and in that  
11 transaction, at that time with these Comcast legacy  
12 networks, the FCC found that the Goolsbee analysis  
13 was suggestive that there was a program carriage  
14 concern, and then inferred from that that there  
15 could be a concern about the newly acquired NBCU  
16 cable networks that were coming in in that  
17 transaction.

18           So, I think that's an interesting  
19 analysis. There are some problems with  
20 interpreting Goolsbee, but we went ahead, and this  
21 is all in our September report, and we applied the  
22 very same Goolsbee analysis now, to the set of

1 networks of the larger NBCUniversal, the  
2 combination of the Comcast legacy and the new NBCU  
3 networks.

4 We looked at current, as of 2014,  
5 carriage data, same data source, and we run the same  
6 specification, and there is no evidence of Comcast  
7 carrying its own affiliated networks more when it  
8 faces more competition from DBS and telco, as  
9 measured by the DMA share of DBS and telco.

10 So, two strong pieces of empirical  
11 evidence of what's actually happening in the market,  
12 that cut against program carriage concerns.

13 DR. ROSSTON: So, just -- can I just add  
14 one more point, which is the unaffiliated carriage  
15 of Hispanic networks by Comcast is also higher.

16 So, just in relation to this specific  
17 thing, we did the same exact channel count with Rovi  
18 data and everything else, and the Hispanic carriage  
19 by Comcast, average number per headend and overall,  
20 is higher, in fact. They carry almost all the  
21 Kagan-identified Hispanic networks.

22 So, if they're going to foreclose,

1 they're not doing a very good job of it.

2 DR. KWOKA: Let me offer some additional  
3 facts, and then I'll try to respond more directly  
4 there.

5 LATV, of course, is one of Entravision's  
6 channels that they have been actively trying to gain  
7 carriage for, and it's really had three different  
8 historical experiences.

9 Prior to the acquisition of NBCU by  
10 Comcast, there was a document in the record where  
11 {{

12

13

14

15 }}.

16 Subsequent to the acquisition of NBCU,  
17 where Telemundo and Mun2 become part of the  
18 portfolio obviously, and raise the issue of altered  
19 incentives to carry unaffiliated programs, the  
20 experience at LATV has been quite different.

21 The only places it's gained carriage are  
22 places where its contractual -- where the arranged

1 contractual arrangement between Univision and NBCU  
2 have allowed for carriage of LATV.

3 Efforts to gain carriage for LATV in  
4 other markets, including Atlanta and Sacramento,  
5 have produced secondary de-tiering of its carriage,  
6 or simply the absence of carriage all together.

7 So, you know, the experience of LATV is  
8 quite different, subsequent to the NBC acquisition  
9 by Comcast, and in the -- kind of third episode,  
10 the third more recent episode, is that a -- there  
11 is documents in the record to show that Comcast is  
12 {{

13

14

15

16

17 }}

18 So, it had interest in LATV. Then the  
19 experience was that it acquired its own in-house  
20 Telemundo channel and Mun2. It became less  
21 interested, and it remains uninterested to the point  
22 that as developing additional program

1 alternatives, rather than turning to LATV, which  
2 is seeking carriage.

3 So, the second -- that's an anecdote,  
4 but an important one that illustrates the plight  
5 of the Spanish language programming industry in  
6 gaining carriage with Comcast.

7 Comcast is a single purchaser of  
8 programming. Programming buyers are not all  
9 identical. This is not a theoretical model.  
10 Programming that's acquired by Comcast tends to be  
11 acquired by other -- by other cable and MVPDs.

12 So, there is an intense interest in  
13 gaining carriage with Comcast.

14 So, we've also introduced into the  
15 record in the reply round, the following fact, and  
16 that is that we have, in some ways, a natural, almost  
17 experiment, because there is Comcast with NBCU and  
18 there is Time Warner Cable, without the comparable  
19 Spanish language programming internally generated.

20 What we've shown is that in -- as between  
21 the two alternative distributors, that the -- and  
22 again, in the top 20 heavily Hispanic DMA's, that

1 Time Warner Cable has allowed carriage, that gives  
2 viewership to almost twice as many, twice as high  
3 a percentage, to be clear, twice as high a  
4 percentage, in those heavily Hispanic DMA's as LATV  
5 has under Comcast. Let me restate that, just to be  
6 clear.

7 The percent of viewers in the top 20  
8 heavily Hispanic DMA's, LATV has approximately 70  
9 percent exposure by a population, in Time Warner  
10 Cable operations, and about slightly over 40 percent  
11 in Comcast cable systems.

12 So, LATV to repeat, is having great  
13 difficulty from the perspective of having to compete  
14 with an in-house Spanish language channel, it seems  
15 that the incentives are working very much as  
16 economics would and business incentives would  
17 suggest.

18 DR. TOPPER: So, can I respond to that?

19 DR. WISE: Quickly, please.

20 DR. TOPPER: Yes. So, a couple things,  
21 and I might not get to them all.

22 But there is more to the LATV story, and

1 in large part, LATV has followed a strategy where  
2 they've gained carriage by being a multi-cast of  
3 a broadcaster, and they entered into deals with  
4 Entravision to be a multi-cast of Entravision when  
5 they got -- when they were Univision affiliate, and  
6 in some of the cities that John mentioned, they've  
7 entered into agreements to be the multi-cast stream  
8 for third-party broadcasters, and in particular,  
9 they had a deal with Post-Newsweek.

10 They were the multi-cast stream for  
11 Post-Newsweek, who then, after having them for a  
12 while, made a business decision not to carry them  
13 anymore.

14 That was a decision -- that was an  
15 agreement between Post-Newsweek and LATV. Comcast  
16 had nothing to do with that, and there are -- this  
17 is a deeply factual issue. We can get more, kind  
18 of facts on the record, but Comcast actually made  
19 efforts to find carriage in certain DMA's, when the  
20 multi-cast partner of LATV dropped them as the  
21 multi-cast and took on some other programming.  
22 That's the one thing.



1                   Another is, I think we have to be careful  
2                   about focusing on an anecdotal network. What's  
3                   really important is that programming is flowing from  
4                   programmers to consumers, and again, the data that  
5                   Greg and I referenced, Comcast is carrying more  
6                   unaffiliated Spanish language networks than any  
7                   other cable MVPD.

8                   Looking at the Rovi data from 2014, they  
9                   are carrying 30 different unaffiliated Hispanic  
10                  language networks, and since the time that we did  
11                  that data pull, in the fall they entered into an  
12                  agreement with Univision to carry four more.

13                  So, they're carrying a lot of Hispanic  
14                  language programming.

15                  DR. ROSSTON: They're unaffiliated, and  
16                  that's the key.

17                  MR. LaFONTAINE: We're going to have to  
18                  cut this off, I think, I think here.

19                  DR. KWOKA: We'll submit some  
20                  additional material, if that's agreeable to you,  
21                  to flesh this out.

22                  MR. LaFONTAINE: That would be great.

1 Yes, that would be great. No, that would be great.

2 Yes, one last final very quick question,  
3 for you -- well, for me, and then I'm going to turn  
4 it over to David, for the last question here.

5 You mentioned a number of problems with  
6 the Goolsbee test, four -- at least four issues that  
7 you mentioned. They seem to me, to be mostly data  
8 and model specification issues.

9 If those were corrected, do you think  
10 that the underlying logic of the Goolsbee test is  
11 valid and could be used to evaluate the transaction,  
12 and if not, what would you propose to use instead?

13 DR. ROSSTON: I mean, I think the  
14 biggest one is correlation versus causation, that  
15 we talk about quite a bit in our report, that you  
16 would have to figure out how to get around that and  
17 that's a big thing, but there also are all the data  
18 issues that we discuss in our report.

19 We think --

20 MR. LaFONTAINE: But yes --

21 DR. ROSSTON: But we don't think -- but  
22 we think the evidence --

1 DR. LaFONTAINE: But that's true of any  
2 -- of any model, right?

3 DR. ROSSTON: Right, so, we think that  
4 -- we think you need the right data and you actually  
5 need a model that has a theory that makes sense.

6 One of the big -- one of the problems  
7 is correlation and causation, and another problem  
8 is, you're actually looking at -- you're looking  
9 at Comcast's carriage of its own stuff, not the  
10 carriage of the stuff that it's supposedly  
11 foreclosing. What you want to look at is, did they  
12 carry more other stuff? That's what you really care  
13 about in this.

14 Whether they carry more of their own  
15 stuff or not isn't important, when they carry a lot  
16 of other stuff. If they carry a lot of other stuff,  
17 then there is, and they only have a small share of  
18 the viewing on their own stuff, then whatever they  
19 do, other stuff has a chance to get there and viewers  
20 go to the other stuff.

21 So, I don't think the Goolsbee model,  
22 it might be good when you have 12 channels, but not

1       when you have 300 channels and 90 percent of them  
2       are unaffiliated.

3               DR. KWOKA: Paul, can I just say one  
4       thing?

5               MR. LaFONTAINE: Sure.

6               DR. KWOKA: Counting the number of  
7       channels is not really quite the right metric for  
8       whether there is distortion of incentives or  
9       foreclosure.

10              The issue is not what Comcast NBCU,  
11       Comcast carries. The issue is what channels is it  
12       not carrying, what channels it has chosen not to  
13       carry, because of overlap with this internally  
14       generated programs.

15              So, this is, as Mike says, a deeply  
16       factual issue, but I think it's important to  
17       understand what the right facts are.

18              DR. ROSSTON: Right, but if you -- what  
19       you're not carrying, but when you have 300 channels,  
20       the chances of carrying something that's going to  
21       mostly go to your own stuff is pretty small. It's  
22       there -- when you have 30 different Hispanic

1 networks, the 31st isn't going to -- you -- blocking  
2 out that 31st isn't going to drive everybody to you.  
3 It's going to drive them to the other 30 Hispanic  
4 networks and everything else.

5 That's the theory of the Goolsbee model,  
6 doesn't take that into account. It kind of looks  
7 at the wrong question. It says "are you  
8 foreclosing? Well, no, look, we can't figure out  
9 if we're foreclosing, so, let's look at what you  
10 do carry of your own stuff."

11 So, I don't even want to buy into the  
12 fact that the Goolsbee model measures the right  
13 thing.

14 MR. LaFONTAINE: Okay, we'll take a look  
15 at the facts of the case and I'll turn it over to  
16 David, now.

17 DR. WATERMAN: Okay, thanks. I just  
18 want to seek the advice of the panelists on an issue  
19 involving program license fees.

20 I know this is a very contentious thing  
21 in the record, but --

22 MR. LaFONTAINE: Hillary's nervous.

1 DR. WATERMAN: Let's say that the merged  
2 firm would pay lower license fees for programming.  
3 The applicants cite {{ }} in costs and  
4 say, the consumers would benefit because of the  
5 eventual lower prices.

6 But others, notably Professor Kwoka,  
7 suggests it's a harm, that lower programming  
8 investment would result, because of less money going  
9 back to the industry and there would end up being  
10 lower quality and variety of programming, and how  
11 should the FCC think about the potential declines  
12 in license fees, a benefit, a harm or something else?

13 Professor Kwoka, I characterized what  
14 you said, so, I better let you contradict me first.

15 DR. KWOKA: First off, I think it's  
16 important to recognize that there appears to be  
17 substantial agreement that program costs differ by  
18 MVPD size.

19 I think Mike and Greg do -- I think I'm  
20 quoting you correctly, when I say you do not dispute  
21 this. You have an alternative interpretation of  
22 it, but I think you're in agreement that program

1 costs across MVPDs differ with size.

2 DR. TOPPER: Well, I think we need to be  
3 careful about that -- there is not a simple relation,  
4 -- -- we can talk about what the shape of that curve  
5 looks like, and what's relevant for this  
6 transaction.

7 I think what we would agree with is that  
8 the larger MVPDs in some circumstances, for some  
9 networks, pay lower fees than do small.

10 But from our perspective, that's not  
11 what's transaction-specific here. What's  
12 transaction-specific is that TWC and Comcast are  
13 already both large MVPDs, and whether and to what  
14 extent the combined company, going from 22 million  
15 to 29 million MVPD-subs, would lead to an additional  
16 lowering of prices.

17 DR. KWOKA: I think I would agree with  
18 most of what you said, and certainly the last point.  
19 That is the operative question.

20 It is informed by what we see in the  
21 differences between program fees per subscriber,  
22 in the range of experience that we do have.

1 Kagan data shows pretty clearly, that  
2 Time Warner Cable and Comcast have lower license  
3 -- low program fees per subscriber than the other  
4 four MVPD's that they enumerated in the document  
5 that we've seen, about 20 percent lower than the  
6 average of the other four, and that's consistent  
7 with industry experience, with comments from  
8 observers, from analyst reports, from a smattering  
9 of other data, it seems to me that that's, I think  
10 sort of as close to a fact that we might agree on,  
11 as we have here.

12 The interpretation is important, and  
13 that's what I was saying, and I think I was trying  
14 to be fair to you guys, because I think that that  
15 is where we differ, what that means.

16 So, if the program costs are different,  
17 they can be different for one of two reasons. I  
18 think there's only two categories. This is  
19 something I've just learned today from Greg, and  
20 that is there could be either supply or demand, I  
21 guess.

22 DR. ROSSTON: I'm glad I could teach you



1 supply and demand.

2 DR. KWOKA: But Comcast itself contends  
3 that the marginal costs are zero, and as a result,  
4 this is not the result of differences in short-run  
5 unit costs. In fact, for programs, this may well  
6 be not only constant costing, but as they say, zero.

7 I should say as a side note, that I've  
8 also pointed out that the short-run in this industry  
9 is very short, of programs expire typically from  
10 season to season, and some have -- many have zero  
11 rerun value and so, this is a very short cycle.

12 But be that as it may, the short-run  
13 costs may well be zero. That means that the  
14 differences in prices that we see are differences  
15 in willingness to pay, and behind that lies some  
16 bargaining model as to what the contract price is.

17 So, what is the contention I think, of  
18 many program suppliers, not only Spanish language  
19 program suppliers, but on the record, many others,  
20 is that the effect of letting Time Warner Cable and  
21 Comcast combine, will be to drive down further, the  
22 program cost, program fees that they get.

1                   How will that manifest itself? Well, on  
2                   the record, in Congressional hearings the head of  
3                   the Writer's Guild of America had a fairly  
4                   interesting anecdote again, if you will. The data  
5                   are what the data are, but the question is, how does  
6                   this play out?

7                   That individual recounted the -- his  
8                   experience and that of the many writers in the  
9                   Writer's Guild, which is that over time, what's  
10                  happened to the -- you know, the small guys, is there  
11                  -- is there marginal program suppliers, is that more  
12                  and more of what had been compensated services were  
13                  simply devolved to them without compensation.

14                  So, more and more of them were doing more  
15                  and more work that previously had been either  
16                  compensated or done upstream, and the result was  
17                  that more and more of them were financially  
18                  marginal.

19                  So, this is the way that the -- they get  
20                  squeezed. Some of it manifests itself in lower  
21                  compensation, and some of it may be just a  
22                  re-definition of the amount of work that is required

1 in supplying it.

2 But the net result is that rents are  
3 extracted more fully and both in the short-run and  
4 the long-run, there are harms ultimately, to the  
5 -- to subscribers and viewers, who are -- no longer  
6 get a vibrant and financially viable and innovative  
7 supply sector.

8 DR. BIGLAISER: Just to remark, I'll be  
9 quick. Just to add a somewhat different view of the  
10 harm potential.

11 While I agree that I think most of us  
12 think that Comcast is going to have more bargaining  
13 power and get lower prices, and that some of that  
14 might get passed on to some of their customers, but  
15 Comcast is not going to pass on all that savings  
16 and it's going to increase the profitability per  
17 subscriber, which from our point of view, increases  
18 the opportunity cost of selling programming to rival  
19 MVPDs and any of the benefits from lower  
20 programming costs increases the incentive to  
21 Comcast to raise prices on their programming to  
22 rival MVPDs, because there is a higher profit --

1       there is a higher opportunity cost to selling  
2       programming.

3               DR. ROSSTON:  So, you know, I think this  
4       is not merger-specific.  The first order question  
5       is that Comcast is already big.  It's already the  
6       biggest buyer.  Is growing going to give it more  
7       ability to get a better price, and there is no  
8       evidence either way about this question, whether  
9       adding Time Warner -- the net-subscribers it's going  
10      to get -- is going to lead to lower prices.  So, we  
11      don't have any evidence on that piece of it.  I think  
12      that's important.

13              For program providers, there is a huge  
14      open field that they can sell to, and they have an  
15      incentive to keep up their quality for a number of  
16      reasons.

17              One is, they will re-negotiate with  
18      Comcast again in the future.  Two is, they make a  
19      lot of their revenues from advertising.  Three is,  
20      they deal with all the other program buyers in the  
21      world.

22              So, this is -- all these things are

1 important factors whereby they need to take this  
2 into account, and so, I don't think that we have  
3 any sort of merger-specific issues here. It's sort  
4 of Comcast is big already, and these issues are  
5 important, but understanding what programmers it  
6 can sell to is really important. You know, it's a  
7 worldwide market for programming.

8 MR. LaFONTAINE: Okay, well, in the  
9 interest of preserving at least a bathroom break,  
10 we're going to wrap it up now.

11 DR. ROGERSON: That's a 30 second  
12 bathroom break. We'll take like a five to ten  
13 minute break, come back as quickly as we can.

14 Thank you very much, to all the  
15 panelists.

16 (Whereupon, the above-entitled matter  
17 went off the record at 2:57 p.m. and resumed at 3:07  
18 p.m.)

19 DR. GREENSTEIN: So, we're going to  
20 start off with some remarks about benchmarking and  
21 then we'll move to some efficiencies.

22 DR. ROGERSON: Yes, very, very quickly,

1 we want to spend just a few minutes on benchmarking.

2 What do we mean by benchmarking? Well,  
3 here is maybe two different things we need. I'll  
4 distinguish between two different kinds.

5 Public benchmarking occurs when a  
6 regulator has authority over multiple separately  
7 owned firms operating in separate regions of the  
8 country, and is therefore, able to compare the  
9 actions in performance of these somewhat separately  
10 owned firms, as well as to receive information from  
11 multiple somewhat separate sources.

12 Private benchmarking occurs when  
13 multiple separately owned firms operate in separate  
14 regions of the country, and customers of one of the  
15 firms in one region of the country become aware of  
16 technological approaches or business models used  
17 by firms in other regions of the country, and then  
18 pressure firms in their own region to adopt similar  
19 practices after learning that such practices are  
20 possible.

21 Okay, my question -- a number of the  
22 commenters have raised the issue that one or both

1 types of these types of benchmarking, there will  
2 be fewer opportunities after the merger.

3 Do you have anything to add to my little  
4 summary of what benchmarking is or tell us why you  
5 feel it's a concern? Then I'm going to ask the other  
6 side to respond.

7 DR. FARRELL: Sure. Well, I think, you  
8 know, generally, it's a matter of using comparisons  
9 to learn about what's feasible, what's optimal,  
10 what's efficient, in ways other than a product  
11 market -- which is itself, a comparative performance  
12 scheme, if you think about it.

13 So, in a competitive market, sales go  
14 to the firm with the lowest costs, the best product,  
15 and that's largely, not entirely, a relative  
16 performance scheme.

17 Benchmarking is other ways of  
18 implementing relative performance evaluations or  
19 use of that information. You mentioned some  
20 specific ways. I think those are -- those are  
21 important, but it's a very broad concept.

22 How is it useful in its context? It's

1 sometimes hard to predict, but you know, in the  
2 analysis of this proposed merger, we've seen it used  
3 in the consumer satisfaction data. We've seen it  
4 used in the interconnection pricing data. We've  
5 seen it used in how to evaluate the breakdown of  
6 rapid delivery of Netflix content.

7 So, just in this one little -- well, I  
8 shouldn't say little, in this one enormous  
9 investigation, we've seen it used in several ways  
10 that I can think of, and maybe in others. So, I think  
11 it's a pretty broadly useful thing.

12 DR. ROGERSON: Okay, would someone like  
13 to -- from the -- your side, take a stab at this?  
14 Something to say?

15 DR. ISRAEL: I mean, I'm not exactly  
16 sure what I'm reacting to.

17 I mean, I don't disagree with the idea  
18 that benchmarking can be useful. I mean, we've seen  
19 benchmarking for example, in the Netflix speed index  
20 they put out or in customer satisfaction surveys  
21 that are used in other ways.

22 I mean, I guess the question about the



1 merger is more sort of, is there a loss of one  
2 benchmark and would that have any harm, and I think  
3 the recent examples we've seen from say, the Netflix  
4 speed survey as an example, had an awful lot of  
5 benchmarks in it. And so, I would think sort of  
6 similar to what you do in any competitive analysis,  
7 you'd ask if the loss of one of these parties would  
8 substantially have changed the ability to do that  
9 benchmarking exercise, and I think it seems when  
10 you look at the size of that list or the set of ISPs  
11 and MVPDs out there, for some purposes,  
12 international comparisons for others across ISPs,  
13 MVPDs, I mean, sure, you want plenty of benchmarks,  
14 but I think it's pretty clear that we have a lot.

15 DR. FARRELL: So, the number of  
16 benchmarks is one measure, but of course,  
17 benchmarking is weakened and sometimes gets  
18 challenge --- sometimes correctly --- if the  
19 benchmarks you're using are not adequately  
20 comparable.

21 And so, it seems to me you do lose some  
22 benchmarking power when you create someone who is

1 much more different from the nearest size competitor  
2 or comparable.

3 So, I think we will lose something  
4 significant. Yes, we won't completely lose the  
5 ability to benchmark, of course not.

6 DR. ROGERSON: David?

7 DR. SAPPINGTON: I think in an important  
8 sense, we may be losing the best benchmark of Comcast  
9 behavior, given that Time Warner is the second  
10 largest cable company.

11 So, not only do we create a new  
12 situation, but we don't have a comparable benchmark,  
13 but we're losing perhaps, the best benchmark at the  
14 moment.

15 In addition, I think benchmarking is  
16 extremely important in settings when you have  
17 evolving industries, rapidly changing industries  
18 and industries that are quite complex in many ways,  
19 including all these interconnection issues. So,  
20 there having benchmarks is extremely important for  
21 regulators.

22 DR. FARRELL: And if you go back to the

1 MFJ, as I understand it, I wasn't involved at the  
2 time, the Justice Department thought it was pretty  
3 important to have a range of benchmarks available  
4 for fundamentally interconnection type issues.

5 DR. ISRAEL: I mean, obviously, it  
6 depends on what purpose you're benchmarking for.  
7 So, I mean, it's not as obvious to me, why the largest  
8 other cable operator -- I mean, one thing you might  
9 want to do is think about, as you said, Bill,  
10 technologies and things that are rolling out and  
11 the way people are introducing new technologies and  
12 servicing their business, in which case, I think  
13 you might want to look across cable operators, but  
14 I think the cable operators that exist would provide  
15 good benchmarks for what other cable operators are  
16 doing.

17 For other purposes, you might want to  
18 think about how large ISPs are -- under different  
19 competitive conditions perhaps, are treating, you  
20 know, other players, and I think then the other ISPs,  
21 including the telcos would obviously be relevant  
22 benchmarks for how they're behaving competitively.

1           So, I don't disagree with the concept  
2           that there could be some value to benchmarking. I  
3           just think given the range of cable operators, the  
4           range of ISPs, the range of international  
5           technologies you could look at, that there is --  
6           I just don't see a risk, that this transaction will  
7           reduce -- significantly reduces the ability to  
8           benchmark.

9           DR. ROGERSON: Okay, great. So, now,  
10          we're going to move onto the main act, which is  
11          efficiencies, and I'm turning it over to Shane.

12          DR. GREENSTEIN: All right, so we -- you  
13          know, there is claims for various efficiencies for  
14          this merger and how should the FCC think about,  
15          generally, the general claim that is often repeated  
16          of \$1.5 billion efficiency created by the merger.  
17          So, let's take that a couple pieces at a time.

18          First, before we take each piece, let's  
19          ask just a general broad question and clarification,  
20          are these annual savings? And what are the  
21          integration costs and how big are those costs and  
22          how are those calculated into the savings? And

1       since there has been some time since the first  
2       estimates for the efficiency estimates, since they  
3       were first made, there has been considerable work  
4       we would imagine, on integration costs and  
5       efficiency gains and losses, and so, we would like  
6       the panelists to state if they know, if they're aware  
7       of any updates to these estimates, both for  
8       efficiencies and integration costs. And in some  
9       sense, we want to start at an open-ended sense,  
10      because it's such an important topic.

11               DR. ROSSTON: So, let me address this at  
12      a high-level. They've announced some expected cost  
13      savings on programming that was going to come from  
14      {{

15                       }} to Comcast's prices, but they were  
16      not changing prices. The other efficiencies from  
17      this merger that we've been commenting on have not  
18      been quantified. That model, I think, was {{

19                       }} a year.

20               So, that's where you get some of your  
21      number over five years, I think, just from that piece  
22      of it.

1           The other efficiencies that we've been  
2           talking about, big picture efficiencies, are from  
3           the ability to fund -- to have more fixed -- more  
4           customers over which to spread fixed costs for  
5           innovation, to provide business services, to  
6           provide other things like that.

7           So, we -- these are efficiencies that  
8           have not been quantified --

9           DR. GREENSTEIN: We'll get to those.

10          DR. ROSSTON: -- and don't go into those  
11          numbers.

12          DR. GREENSTEIN: Yes, yes, we'll get to  
13          those. Just for the time being, let's focus on the  
14          --

15          DR. ROSSTON: But they -- they are  
16          continuing to work on the integration plans and  
17          thinking about. I don't know the details and I  
18          don't know if any of us know the details of what  
19          exactly they're doing and what they're thinking  
20          about the costs on integration.

21          DR. GREENSTEIN: All right, anything  
22          from here, or just go into --

1 DR. SAPPINGTON: Just a question. It's  
2 not crystal clear to me why that's necessarily an  
3 efficiency, that Comcast will get lower programming  
4 costs?

5 DR. ROSSTON: He was asking -- he was  
6 talking about the cost savings. I was trying to  
7 explain where the cost savings came from. That's  
8 -- you're right, that's a transfer.

9 DR. SAPPINGTON: Okay, thank you.

10 DR. EVANS: Maybe if I could make one  
11 comment, which I think -- I thought was embedded  
12 in your question, but I'm not sure I heard the answer  
13 to it, which is so, you have all these specific  
14 efficiencies, and I guess the question is, where  
15 are there specific inefficiencies? I mean, are  
16 they rolled into the estimates that you're  
17 calculating?

18 You mentioned the cost of integration,  
19 which I would take as a specific inefficiency, but  
20 that one and others, are they in the calculation  
21 somewhere?

22 DR. ROSSTON: I assume they're working

1 through all of these. They have ideas of what the  
2 costs are for head-count and other things like that.

3 I don't -- we're not --

4 DR. EVANS: But generally, you'd expect  
5 that a merger of any two businesses would -- you  
6 know, might yield benefits, might yield  
7 inefficiencies and that is sort of generally what  
8 you see in economic studies.

9 I guess what I'm curious about is, you  
10 have a list of specific efficiencies, and I'm  
11 interested, whether there was an investigation of  
12 specific inefficiencies, or whether those were  
13 netted out in other things that you did, and Shane's  
14 question concerning cost of integration, I thought  
15 was just an example of that. That's all.

16 DR. ISRAEL: I mean, there is a  
17 difference -- I mean, I think some of what's going  
18 on is because most of those efficiencies you're  
19 talking about in that number, we would say are fixed  
20 cost savings. That has not primarily been the focus  
21 of the economists sitting over here.

22 Our focus has been on the sources of



1 consumer benefit from the transaction, and on those,  
2 we tried to do a study of the ways in which the  
3 transaction would benefit or, in theory, harm  
4 consumers, to think about all of the above, but I  
5 am personally not --

6 DR. GREENSTEIN: All right, let's get  
7 into some detail, then we'll see if you have more  
8 specific things to say.

9 I mean, there -- it is in the record that  
10 there's \$1.5 billion claim of efficiency here, and  
11 so, we're just -- we're trying to understand  
12 precisely where that's coming from.

13 So, for example, there -- we'd like to  
14 know how the FCC should consider savings in  
15 corporate overhead, and for -- you know, to what  
16 extent should -- is that to be passed on to  
17 end-users. And if you believe some material  
18 fraction of this amount will be passed on, can you  
19 provide some evidence of about how much of the past  
20 reduction and fixed costs Comcast has passed onto  
21 to the end-users?

22 So, let's start with your side, and then

1 we'll get comments from --

2 DR. ISRAEL: I can speak for myself. So,  
3 in the efficiencies that I -- or the consumer  
4 benefits that I've put forward from the transaction  
5 didn't include any benefits from overhead savings.

6 DR. ROSSTON: We didn't look at the  
7 corporate overhead savings, in terms of looking at  
8 our efficiencies in our analysis. Those might well  
9 be -- they may add to it, but we don't think they're  
10 going to subtract from it.

11 DR. GREENSTEIN: Okay, well, we can move  
12 -- without -- I'll just keep going through.

13 Then how should we consider -- yes?

14 DR. SAPPINGTON: On the issue of what  
15 will -- what if -- what would be the impact to these  
16 efficiencies, I'd just like to quote one of the  
17 Comcast executives, David Cohen, who says, "We're  
18 certainly not promising that consumer bills will  
19 go down or even increase less rapidly."

20 So, where the consumers might benefit  
21 from these efficiencies is not clear.

22 DR. EVANS: Well, if I could just add to

1       that, and maybe just ask a question again, which  
2       is, maybe I missed it, but I mean, Mark, you said  
3       something about looking at consumer benefits and  
4       so forth, and again, maybe I missed it, but I don't  
5       think I saw something in there that at least  
6       specifically showed how these specific  
7       efficiencies you guys are talking about leads  
8       tangibly to benefits to consumers.

9               I mean, lower prices, better customer  
10       satisfaction, I mean --

11              DR. ISRAEL: Yes, I mean, I think we --

12              DR. EVANS: There wasn't any discussion  
13       really of pass through and I don't think --

14              DR. GREENSTEIN: Yes, we're going  
15       there.

16              DR. EVANS: Okay.

17              DR. ISRAEL: There was a tangible  
18       discussion of price reductions and competition  
19       savings from increased business services. There  
20       was a quantification done on the value of speed  
21       increases. There was a quantification done on the  
22       increase in WiFi hotspots.

1 DR. GREENSTEIN: Right, we're going to  
2 all those things. Okay, so, in the interest of  
3 keeping this organized, let's keep going.

4 How should the FCC consider, in this  
5 case, close to {{ }} in savings in  
6 programming costs? I mean, I heard you to say it  
7 was a transfer.

8 We've heard from various parties that  
9 these are both harms and benefits, that this also  
10 just discussed, is that it? You know, should we  
11 consider that -- that they net out, that we should  
12 assume nothing? Why or why not?

13 DR. ROSSTON: So, this is -- so, I said  
14 it's a transfer, but it also is reduction in the  
15 marginal cost of serving customers.

16 So, that presumably when a marginal cost  
17 decreases, this is something that redounds to the  
18 benefit of consumers, either whether you have market  
19 power or not, economic theory tells you you're going  
20 to pass through some or all of the change.

21 So, that program savings should show up  
22 in consumer benefits.

1 DR. SAPPINGTON: But then why would your  
2 -- why would an executive from Comcast say there  
3 is absolutely no promise that any prices will be  
4 coming down, or even increasing less rapidly?

5 DR. TOPPER: Well, I think we have to  
6 take his comment in context against the environment  
7 where programming prices -- wholesale programming  
8 prices are increasing. They're increasing for all  
9 MVPDs, including Comcast, and they've increased  
10 considerably over the last decade and the last five  
11 years.

12 And Comcast, like other MVPDs, is  
13 dealing with that issue. So, he's not making --  
14 when David is making that statement, he's not making  
15 some "but for" statement about what is the effect  
16 of this transaction on the future path of prices.  
17 That's the relevant question.

18 DR. ISRAEL: I mean, there are many  
19 public statements about planned increases and  
20 spending on R&D, on capital expenditures, in  
21 bringing the Time Warner network up to Comcast  
22 speeds, on rolling out WiFi. That's the focus of

1 the transaction, and all of that has been said  
2 publically repeatedly, right?

3 I think he's saying the cost savings are  
4 just one piece of it, and as economists, we can  
5 evaluate whether we think they'll be passed through.  
6 It's not the primary focus of the merger, and I don't  
7 -- in front of a hearing, he doesn't feel what that  
8 -- you know, that side -- he wants to make a promise.

9 DR. GREENSTEIN: All right, let me  
10 sharpen this a bit, because we just heard in the  
11 last panel, there's a potential harm from less  
12 incentive to create programming, because there is  
13 less money coming to the programmers, by virtue of  
14 the decline and the -- what we have heard is the  
15 claim that we will see less programming expense in  
16 the Time Warner area -- to Time Warner customers  
17 relative to what they would have paid otherwise,  
18 and that's going to be a direct savings of {{

19 }}.

20 That comes out of the pocket of a  
21 potential provider of content. Do we -- so, I  
22 understand your remark about pass-through to the

1 user. We have also heard from others say that the  
2 taking -- reducing incentives for producing content  
3 should be considered a harm, so that the FCC should  
4 balance those two things.

5 How should we think about that? That's  
6 the question I'm asking, to sharpen it very  
7 directly.

8 DR. SAPPINGTON: So, one other element  
9 of that issue is also what Gary Biglaiser raised  
10 in the last panel, showing that if, in fact, Comcast  
11 does not pass on all of the savings, they will have  
12 a higher profit margin on their MVPD video service  
13 -- MVPD video services, which would increase their  
14 incentives to sabotage competitive OVDs.

15 DR. ROSSTON: So, this is -- well, you  
16 said, I think I disagree with a lot of what you  
17 characterize as -- almost characterize as  
18 conclusions from the last panel.

19 These were theories from the last panel,  
20 as opposed to conclusions from the last panel, that  
21 -- you know, that for -- first of all, this {{

22

1  
2                                }}. It's not sort of what's  
3 going to happen going forward to {{                               }},  
4 and we need to think that -- you know, that program  
5 prices have been rising rapidly.

6                                So, what -- and finally, the idea that  
7 there are lots of different revenue sources for  
8 people. So, I don't think there is going to be a  
9 major effect. This is not -- it sounds -- it's a  
10 big number to me, you know, in terms of -- you know,  
11 I'd love to have                               }}, but in terms of  
12 the total marketplace, it's not that big a number.  
13 And it shouldn't have that big an effect, and given  
14 that most -- that these -- that it's not affecting  
15 most networks, it's probably not going to have a  
16 big effect on the expenditures and creation of  
17 programming later.

18                               DR. CARLTON: That's an important point  
19 that I had tried to deal with this morning. If  
20 you're worried about monopsony or bargaining power  
21 -- and taking David's -- you know, is worried about  
22 that -- Sappington -- in his statement.



1           You have to ask the question -- you have  
2           to distinguish between paying for old programming  
3           versus paying for new programming. It's the paying  
4           for the new programming that it will -- that David  
5           presumably is worried about, that will create  
6           adverse incentives.

7           And then to understand that, you have  
8           to ask the question, am I really able to do that,  
9           and that has nothing to do with market shares in  
10          a broadband market. It has to do with your share  
11          of content buying, and you know, my view is, I have  
12          not seen anything to suggest that such power is going  
13          to exist on the buying side in the content market,  
14          and that's what you would really have to show  
15          moreover, because high quality content is a  
16          complementary product.

17          You would have to ask, would it be in  
18          the incentive of Comcast to degrade say, the quality  
19          or the amount of output on the new product side,  
20          and if that was happening, wouldn't they invest  
21          themselves, and in a sense, vertically integrate  
22          to create the new content.

1           So, I think the effect on content is  
2 really just speculative right now.

3           DR. GREENSTEIN: Okay, last comment and  
4 then we'll move on.

5           DR. FARRELL: So, it seems to me -- I  
6 mean, I don't think this is a full answer, by any  
7 means.

8           But it really seems to depend on the  
9 source of these price reductions for programming.  
10 If the merged firm is better able to ensure vigorous  
11 competition among programmers to get onto its  
12 network, then -- and get to better price as a result  
13 of that more vigorous competition -- that seems to  
14 me, is a competitive benefit and/or efficiency.

15           If it has some form of hold-up power,  
16 such that it can extract quasi-rents due to success  
17 or investment by the programmers, then that's  
18 probably a harm. I mean, that is a harm and probably  
19 is overall a harm.

20           So, I think somehow, you need to try to  
21 figure out what you believe the source of these price  
22 changes is rather than saying there are going to

1 be price changes. Is that a good thing or a bad  
2 thing?

3 DR. ISRAEL: Just to be -- I mean, I want  
4 to build on that, I'll take but 10 seconds.

5 I mean, another possible source, and we  
6 put some evidence in for this in my earlier  
7 declaration, is if the combined firm were say,  
8 better at generating advertising revenue for  
9 content creators, then they would generate surplus  
10 that way and there would be a natural sharing of  
11 that surplus. So, it might lead to the reduction  
12 in the amount of the price that they would charge  
13 Comcast for the content.

14 So, I mean, to the extent there is an  
15 improvement in advertising technology, that would  
16 be another source, I think you would agree, would  
17 be a benefit.

18 DR. GREENSTEIN: Okay, let's keep  
19 going. I mean, another dimension of this is  
20 operational efficiencies, and again, how should the  
21 FCC think about passing on operational efficiencies  
22 from the merger; in particular, how should the FCC

1 think about the likelihood that the efficiency will  
2 be passed onto users in the presence of few  
3 substitutes for cable television or broadband  
4 service, and first of all, we could just talk about  
5 that in general.

6 We could bring up a specific slide, as  
7 well. How do we do that? There it is, okay.

8 DR. ROGERSON: Say I would like the  
9 slide to appear.

10 DR. GREENSTEIN: I would like the slide,  
11 there it is. {{Contents Redacted}}

12 {{

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21 }}

22 So, we can start -- we can start with

1 somebody. Everybody is --

2 DR. EVANS: While they're puzzling over  
3 the figures, can I --

4 DR. GREENSTEIN: Sure, go for it.

5 DR. EVANS: -- ask a more competition  
6 question, because Dennis said something before that  
7 -- I mean, maybe he misstated things, but since  
8 you've raised the competition thing, I wanted to  
9 make sure that we were clear on this.

10 I heard you, Dennis, before saying, and  
11 I may have mis-heard you, that competition is more  
12 intense in broadband than in MVPD. Did I just  
13 mis-hear that statement?

14 DR. CARLTON: I don't know what you're  
15 referring to, David, but I'll tell you what I think  
16 it was.

17 DR. EVANS: Okay, that's fine.

18 DR. CARLTON: What I was talking about,  
19 what I think you're referring to is -- I think it  
20 was you who pointed out -- maybe it was someone else,  
21 that there was these Board meetings at which -- and  
22 you were talking about the Board meeting, in which

1       you were saying they're inconsistent with what I  
2       said, and it was in that frame, in which I said,  
3       "Listen, it's not inconsistent at all."

4               What it's consistent with is -- mine was  
5       a theory why foreclosure makes no sense if you assume  
6       monopoly in broadband, and I'm saying, {{

7  
8  
9  
10               }} but an alternative  
11       interpretation, mine, is that it's {{

12  
13               }}, and if you have competition in  
14       broadband, {{

15               }} and that's what I said.

16               {{

17  
18  
19  
20               }}

21               So, it actually confirmed what I was  
22       speculating about.

1 DR. EVANS: Okay.

2 DR. CARLTON: So, that's what I meant.

3 DR. GREENSTEIN: All right, I'm going to  
4 be told very quickly by somebody, that I allowed  
5 another topic on this -- we're here to talk about  
6 the effect of pass through of operational  
7 efficiencies. So, let's go to it, nothing else, all  
8 right. Yes, please?

9 DR. TOPPER: So, I have to turn my neck  
10 way around, so it's a little hard to see the details.  
11 But these appear to be about what's going to happen  
12 in the retail market for consumers, and so, in  
13 thinking about that, it's good to remember that the  
14 central fact of this merger, which is there is no  
15 change in competition for retail consumers.

16 A retail MVPD customer has the same  
17 number of options before and after the merger, same  
18 for broadband, and to the extent that the  
19 efficiencies that we've written about and are going  
20 to talk about, faster broadband, advanced video  
21 services, network efficiencies and so on, are  
22 realized, we've got good -- you know, all of

1 economics says that those are going to be passed  
2 through, not 100 percent, but they'll pass through  
3 and you would expect that Comcast is going to want  
4 to achieve some profit for that.

5 But these are going to be things that  
6 are going to be passed through, and Comcast is going  
7 to need to continue to compete with its direct rivals  
8 for MVPD and data business.

9 DR. GREENSTEIN: Okay. Yes, Joe?

10 DR. FARRELL: So, an Econ 101 point that  
11 sometimes gets forgotten, and I think you forgot  
12 it there, Mike, is pass through, even 100 percent  
13 pass through, even 200 percent pass through, which  
14 is very possible, is not in tension with realizing  
15 additional profits.

16 By the envelope theorem, you can  
17 calculate the additional profit as if there were  
18 no change in the profit maximizing price, and so,  
19 even if you've fully passed through cost savings,  
20 you still capture them. It's kind of econ magic to  
21 some people, but I'm sure you're familiar with it.

22 DR. ISRAEL: For more than passing



1 through cost savings, I have to explain to attorneys  
2 fairly often.

3 But I mean, I think -- and these are  
4 revenue synergies used in a situation where there  
5 is -- you know, I think there hasn't been any  
6 disagreement, there is no reduction in retail  
7 competition.

8 Normally, when we see revenue  
9 synergies, we think, "is that a reduction in  
10 competition, or is that an increase in quality?"  
11 Here, we only have one of those explanations, I  
12 believe. So, this is the Comcast side benefit from  
13 the quality improvement.

14 DR. SAPPINGTON: I'm not sure I'm  
15 reading the chart properly, but it seems that  
16 perhaps there are - {{

17 }}.

18 Is that up there? It's hard to interpret.

19 But at best there, I think what we need  
20 to be very careful about doing is attributing all  
21 of the alleged upgrading of the Time Warner system  
22 to Comcast, because you look at Time Warner's plans

1 going forward independently, they plan to upgrade  
2 these systems all on their own.

3 So, in fact, if there is any benefit  
4 here, it would be, at most, a temporary speeding  
5 up of the process, but what we're worried about,  
6 and we need to trade that off against the long-term  
7 benefits that are -- costs that would arise from  
8 allowing this merger.

9 DR. ISRAEL: I mean, it's true, both  
10 Comcast and Time Warner continue to invest in their  
11 plans, right? I mean, we know from the same  
12 documents, that Comcast intends to increase the  
13 investment in Time Warner's plant by {{

14 }} relative to Time Warner's own plans.

15 So, what we're seeing today is Time  
16 Warner basically, catching up to where Comcast has  
17 been for the last couple of years, and the point  
18 going forward is Comcast intends to accelerate that,  
19 both for Comcast and for Time Warner.

20 So, Time Warner is getting to 50, just  
21 as Comcast is moving to 100.

22 DR. SAPPINGTON: But I think the point

1 here is that Time Warner is going to fully upgrade  
2 its network by {{ }}. If we get {{  
3 }}, it's not clear that that's worth  
4 very much, in terms of the --

5 DR. ISRAEL: I don't know what fully  
6 upgrade means, I mean, when we're talking about how  
7 fast we get to digital, how fast we get to DOCSIS  
8 3.1, how fast we get to CCAP, all of those things  
9 are continued innovations that Comcast and --

10 DR. GREENSTEIN: All right, we're  
11 headed to that topic in a minute. I would just --  
12 before we leave this slide, I just -- I just don't  
13 understand it.

14 So, it would be nice to get either side  
15 to help us understand it. {{

16

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}}?

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How should we

1 interpret that? I mean --

2 DR. ISRAEL: It's a revenue synergy,  
3 right? That's what I said before. It's the  
4 specific way they're going to implement additional  
5 revenues, and the revenues are generated by the  
6 increased quality they can offer to the network.  
7 There is no --

8 DR. GREENSTEIN: I mean, we could go  
9 item-by-item. You know, there is clearly some  
10 things here that we could say. There is an increase  
11 in video-on-demand and they're anticipating --  
12 that's a very direct quality improvement. {{

13 }} We're just trying to  
14 understand.

15 DR. ROSSTON: One example, just -- I  
16 don't know if this is what it means, but I have a  
17 Comcast modem. It's got a -- it's got Xfinity and  
18 WiFi on it. It may be a different quality modem.  
19 I don't know how they're -- I haven't seen this and  
20 don't know what they're doing.

21 But there may be different  
22 explanations. But I think the real point is,

1       they're not changing what their local competition  
2       is. They need to invest and compete with others and  
3       just trying to convince people to do -- to take the  
4       broadband service and to take the video service,  
5       because they have competitors in both.

6               DR. SAPPINGTON: Well, I'm still a  
7       little confused like Shane -- in terms of what that  
8       diagram is showing us, and I also don't understand  
9       what revenue synergy means.

10              DR. ISRAEL: It means that --

11              DR. SAPPINGTON: Is that rent  
12       extraction from consumers?

13              DR. ISRAEL: No, it means as a result of  
14       the transaction, the firm will make more revenue,  
15       and in this case, we know there is no reduction in  
16       competition. The plans on half of the -- on the firm  
17       are to make more revenue by delivering a higher  
18       quality product.

19              I mean, pass through of quality is in  
20       savings and pass through of cost savings are quite  
21       similar, and in some cases, mathematically  
22       identical, and in both cases, we would expect if

1       there is some improvement, there will be some  
2       increase in revenue or some reduction in price, and  
3       in then pass through to consumers.

4               So, the company is going to make some  
5       more profit, some more revenue, and the firm is going  
6       to make -- and the consumer is going to capture some  
7       of that increase in quality.

8               This is a very detailed plan for the  
9       revenue part of that equation.

10              DR. SAPPINGTON: Or another possible  
11       interpretation might just be that Comcast is better  
12       at extracting consumer surplus than Time Warner?

13              DR. ISRAEL: No, I don't have any basis  
14       in economics to think that Time Warner isn't capable  
15       of maximizing its profits.

16              DR. GREENSTEIN: Okay, last one and then  
17       we'll move on.

18              DR. EVANS: So, I think that, you know,  
19       all of this is possible. I think that the problem  
20       that I guess have with the efficiency argument, and  
21       I'll just take a second on this, is in terms of what  
22       the FCC needs to do, it seems to me that because

1       there are pluses and minuses here, it actually  
2       depends whether the pass through is like zero,  
3       whether it's like 100 percent. So, knowing the pass  
4       through rate here seems like it's a relevant piece  
5       of information.

6               But I guess more to the point, I guess  
7       the thing that I find missing from the record here  
8       and it's surprising, is any kind of systematic  
9       economic studies of what pass through has been  
10      historically from all these -- from previous mergers  
11      or things Comcast has done, I mean, so much of this  
12      is, economic theory says there's going to be pass  
13      through.

14             We have efficiencies, therefore,  
15      there's going to be pass through, therefore,  
16      everything is going to be grand, and you know, that's  
17      all possible, but in this kind of thing, I guess  
18      I would have expected to see, you know, something  
19      more in the way of a rigorous economic study of that  
20      to document that these sorts of efficiency things  
21      have, in fact, been passed through to consumers in  
22      the past, either by Comcast or by similarly situated

1 companies.

2 DR. ROSSON: So, there's a lot of  
3 evidence that Comcast has upgraded systems  
4 substantially when they bought them in Adelphia and  
5 other -- I mean, just look at what Comcast is  
6 offering today.

7 Mark just talked about how much their  
8 broadband is faster than others, how they're  
9 introducing stuff more rapidly.

10 These are all functions of what has  
11 happened to get Comcast to where it is. It has the  
12 largest VOD library. It's got -- it's offering more  
13 unaffiliated programming. It's offering lots of  
14 different things that are in quality, that are hard  
15 to measure in a systematic regression analysis that  
16 you'd want to see.

17 But I think those are important things  
18 to consider in terms of thinking about what kinds  
19 of efficiencies come through from a merger. These  
20 are the kinds of things we're talking about in this  
21 case as well.

22 DR. EVANS: Could I just do one follow



1 up on that? I'm sorry.

2 DR. GREENSTEIN: It's uncovering useful  
3 things. So, that's fine, keep going.

4 DR. EVANS: Okay, so, I take that, I take  
5 the difficulty of it, but I think where the struggle  
6 is here, and you know, perhaps Joe wants to talk  
7 more about this, is {{

8 }} which as you all know, is my new best  
9 friend.

10 {{

11

12

13

14

15 }}

16 So, you know, you can debate how good  
17 evidence that is and so forth, but the puzzle here  
18 is, you have this company that has grown through  
19 mergers and organic growth over time, presumably  
20 should have realized all of these fixed cost  
21 efficiencies that you're talking about, yet you  
22 don't seem to see it in things that ought to be,

1       you know, you could argue how good it, but you know,  
2       ought to be reasonably good measures of consumer  
3       welfare.

4               While I wouldn't put all my weight on  
5       J.D. Power, the fact that I don't have an econometric  
6       study or anything rigorous on the consumer side,  
7       I guess bothers me a little bit.

8               DR. CARLTON: I was just going to say,  
9       I didn't study benefits, but just to react to this.

10              You know, I read what people have said.  
11       Seems to me, looking at a survey to figure out if  
12       it's going to be good or bad, I mean, this is --  
13       there are many aspects to a product, speed for  
14       example. People talked about how fast Comcast is.

15              In terms of surveys, if you're asking  
16       does Comcast have a good reputation or could it  
17       improve its reputation on how it deals with  
18       consumers? You know, I haven't studied this in  
19       detail.

20              My suspicion is, they could, and my  
21       understanding is, they intend to. That has nothing  
22       to do with the -- I mean, that's not merger-specific.

1 That's just an observation that in light of the  
2 products they're providing right now, they likely  
3 have an incentive to improve dealing with consumers.

4 In fact, it's my understanding, they  
5 created a position, a senior vice president. They  
6 appointed Mr. Herrin, who will -- was involved with  
7 the X1 development, and the point of that is to  
8 improve dealing with consumers.

9 So, I kind of take the point that it may  
10 well be true that they're not coming out at the top  
11 of consumer satisfaction, but that doesn't mean that  
12 they don't have an incentive to improve.

13 They are improving. They do recognize  
14 that as a concern. But to say that means that a  
15 product they're providing is no good, I mean, all  
16 these surveys I've seen, I mean, you know,  
17 tabulations, show that they have pretty high speeds.

18 So, I mean, you just can't look at one  
19 aspect of a product characteristic and not others.

20 DR. GREENSTEIN: I'm pretty sure we're  
21 going to get to this, but we also need to get --  
22 to make sure we get down the list. So, let's keep

1       going.

2                   How should the FCC -- let's go to the  
3       next topic. We're going to talk about investment  
4       now.

5                   How should the FCC think about  
6       post-merger investment by Comcast in the footprint  
7       previously governed by Time Warner Cable?

8                   So, since Time Warner Cable is already  
9       making aggressive investments in Time Warner Cable  
10      Maxx and other great upgrades prior to the merger,  
11      how much more investment will Comcast make that Time  
12      Warner Cable would not have otherwise made in the  
13      absence of the merger, and how should the FCC think  
14      about the impact on the rate at which the broadband  
15      is upgraded?

16                  So, let's put the question out there.  
17      Okay, Mark, you've been biting at the chomp to get  
18      at this one, so let's go for it.

19                  DR. ISRAEL: I think you have to break  
20      that down by category of investment, I mean, and  
21      I think your point that you should think about, I  
22      mean, while Comcast saying they're going to spend

2 As economists, we should think about the economic  
3 incentives behind that.

4 I think they vary from class to class.

5 So, I'll just give a few examples.

6                   One that I think is very important is  
7           on the business services side, where there has been  
8           substantial analysis that basically says the  
9           companies -- the way they ordinarily think about  
10          the opportunity to serve multi-location businesses  
11          is that those -- there needs to be a substantial  
12          number of sites within their combined footprint.

13                   So, they often use a number like at least  
14       {{ }} percent of the sites need to be within  
15       footprint today to make us have a chance.

16                   If there are at least {{ }} percent and  
17       they look at the hurdle rates on their return, then  
18       they'll bid on that, and if they win, they'll build  
19       out -- they'll invest -- in order to reach the rest  
20       of those sites.

21                   So, we know that quantification is still  
22       going on, but you can just look -- you know, look

1 at the combined footprint of the two companies.  
2 There is a substantial increase in the number of  
3 businesses that meet that standard, such that they  
4 would bid on that, such that there's an incentive  
5 to invest, to serve that business.

6 I would note that that investment we're  
7 talking about is investment in the core Comcast  
8 broadband plant, and therefore, also benefits  
9 residential consumers in those same areas. That's  
10 one example.

11 A second example would be WiFi. Right,  
12 there's a difference -- there's some difference in  
13 funding --

14 DR. GREENSTEIN: We're going to that.

15 DR. ISRAEL: Well, that's another form  
16 of investment, right? There is some difference in  
17 philosophy on WiFi. There is also the fact that  
18 you're thinking about how much WiFi to build out  
19 in the Time Warner area in New York.

20 One reason you might build a lot is  
21 because you have subs all over the country who are  
22 going to travel and make use of that, and we know

1 in any sort of mobile setting, that being more  
2 national creates a stronger competitor in order to  
3 serve that national business.

4 One more example -- we could do more.  
5 Another example is, I mean, this is where the  
6 economies of -- the ability -- the economies of scale  
7 point comes in, and it's important, what it means  
8 here.

9 Now, when Time Warner makes an  
10 investment within its territory, it's not just that  
11 it's smaller. The investment is physically locked  
12 only to its territory. It has a limited number of  
13 customers it possibly can reach.

14 Comcast has a broader footprint. As a  
15 result, Comcast has, you know, a thousand R&D  
16 employees and invests more than a billion dollars  
17 a year in R&D and has rolled out things like X1.  
18 All of those are fixed cost investments that Time  
19 Warner would have to evaluate on a much smaller scale  
20 than they will as part of the combined firm.

21 We could do more. I don't know if you  
22 want me to keep going, but I mean, you can work

1 through these.

2 On the speed investment, some of that  
3 is the sort of -- the fixed cost piece of the plant.  
4 Some of that is that Comcast, with the experience  
5 in rolling out DOCSIS 3.0, has shown internally  
6 they've improved in their efficiency at rolling out  
7 those speeds, by learning over time, therefore the  
8 cost to them of continuing to make these roll outs  
9 is lower, based on the accrued experience, but I'll  
10 stop there, I guess.

11 But in each case, a situation in Time  
12 Warner is, as a result of being part of the combined  
13 firm, has changed in a way that incentivizes those  
14 investments.

15 DR. GREENSTEIN: Okay, Joe?

16 DR. FARRELL: So, when you think about  
17 efficiencies, the usual thing to try to do, even  
18 though we know that it's always difficult, is to  
19 look in detail at detailed plans and try to figure  
20 out in a very detailed way, is it credible that the  
21 combined firm will do these things? Is it credible  
22 that the pre-merger, absent the merger, the firms



1 would not do them? Are they likely to be passed  
2 through to consumers, and that's a legitimate and  
3 important thing to do.

4 But it is also very difficult thing to  
5 do, I think perhaps particularly in telecom, because  
6 the real option from delaying sunk investments is  
7 often important, and so, predicting whether it will  
8 be worthwhile to do something a year or two in the  
9 future is an unusually difficult thing to do.

10 We know in general from the finance  
11 literature and from the business school literature  
12 that mergers often don't work out the way even their  
13 participants expected, let alone intended, let  
14 alone said.

15 So, it's very imperfect methodology,  
16 and everyone, I think who does merger analysis is  
17 -- I think in most cases, uncomfortably aware of  
18 that.

19 There is another source of information,  
20 as David was saying a few minutes ago. We have  
21 significant variations. I mean, a lot of -- not  
22 all, but a lot of the efficiencies that are being

1 talked about are of the form greater scale, number  
2 of subscribers, and greater geographic scope, very  
3 collinear variables in this industry, will  
4 incentivize investments that will make consumers  
5 happier.

6 Well, we do have an opportunity to see  
7 whether the large cable companies that have had  
8 large scale and large geographic scope have, in  
9 fact, made consumers happier, and I look to that  
10 in my declaration, and the answer is not absolutely  
11 conclusive, but it sure seems more like a 'no' than  
12 like a 'yes'.

13 Now, Dennis points out, there are many  
14 dimensions to product and service, and I think  
15 that's exactly the strength of a summary statistic  
16 like consumer satisfaction, relative to looking at  
17 an individual dimension of performance like  
18 download speed.

19 You also pointed out, we wouldn't want  
20 to do a referendum on the merger, and I think that's  
21 right because that would be a question of sampling  
22 to see what individual consumers think the effect

1 of a merger is likely to be.

2 But if we're talking about sampling to  
3 see what individual consumers think they are  
4 getting, in terms of value for money and are they  
5 happy about it, I'm sure it's an imperfect measure  
6 in lots of ways, especially when with imperfect  
7 surveys, but in some sense, it's trying to get at  
8 a summary statistic that is at least, trying to be  
9 the right one.

10 DR. CARLTON: Well, it is true, it's a  
11 summary statistic, but it's the wrong thought  
12 experiment.

13 The right thought experiment you want  
14 is holding all of the characteristics say, of  
15 Comcast constant, from a situation which, you know,  
16 time one versus time two, and you want to ask, is  
17 there an improvement, okay?

18 DR. FARRELL: From the merger, you mean?

19 DR. CARLTON: For holding constant, you  
20 know, speed and all these other things.

21 DR. FARRELL: Why would you hold  
22 constant, all these things that are supposed to

1 change with the merger?

2 DR. CARLTON: Because you don't know  
3 what you're asking in the survey. What people are  
4 responding to may not be the whole package of  
5 characteristics.

6 What they may be responding to is, gee,  
7 I just got a call, someone was really rude to me  
8 on the phone.

9 Now, it's true, I only had to call them  
10 once and I've had service for 10 years, but dammit,  
11 I don't like anyone to be rude to me on the phone.

12 But then you say, "Well, would you rather  
13 be in that service, or would you rather have a very  
14 slow download speed, but boy, someone is a real  
15 sweet-talker on the phone?"

16 Well, that's kind of what you're asking,  
17 and when you're doing a consumer survey, what people  
18 remember is how people treated them on the phone.  
19 They're not responding about the full package.

20 The correct experiment would be if they  
21 had the choice of those two, you know, a  
22 sweet-talking customer service rep and low speed

1       versus the high speed Comcast and, say, the less  
2       sweet-talking customer service rep, which one do  
3       they choose, and it seems to me, that's what revealed  
4       preference is telling --

5               DR. FARRELL:   Well, I think you're  
6       raising two issues, right?

7               DR. CARLTON:  -- you you're not --

8               DR. FARRELL:  One is, a person who is  
9       being sampled might have just had a particularly  
10      salient experience.  That's presumably random and  
11      there's no particular reason to think that you'd  
12      get more of those for one company than for another.

13              Another possibility is consumers, when  
14      they're asked about their level of satisfaction,  
15      in some sense, they put different weight on  
16      different dimensions of what they're getting than  
17      they really ought to and --

18              DR. CARLTON:  Then it's reflected in  
19      their behavior.  That's what I am saying.

20              DR. FARRELL:  Well, that is reflected in  
21      their true utility.

22              DR. CARLTON:  Yes.

1 DR. FARRELL: That's possible. That's  
2 part of why I don't regard this as a complete answer,  
3 but I don't think that rises to the level of, "Oh,  
4 you couldn't earn something from this," and I think  
5 --

6 DR. CARLTON: I'm not saying it's not  
7 informative. I think what is it informing, as I  
8 said earlier, is you know, they haven't done the  
9 deep study of consumer -- you know, the reputation  
10 of Comcast, but I am aware that it may not be at  
11 the highest level, in terms of consumer service --

12 DR. FARRELL: All right, we can --

13 DR. CARLTON: I think we certainly would  
14 want to improve that.

15 DR. GREENSTEIN: In the interest of time  
16 again, we're going to go back to the question here.

17 You know, Comcast has plans to upgrade  
18 by {{ }}, the new systems that it's -- I want  
19 to keep this focused on where we would like the  
20 question to go.

21 Time Warner Cable already had plans to  
22 upgrade and Comcast has said that it's committed

1 to upgrading 100 percent of the acquired systems  
2 {{ }}.

3 How should the FCC think about that  
4 material, that difference? Is it material?

5 I mean, I'll even add, here is another  
6 one that's been brought up, your list of -- Mark,  
7 Time Warner Cable was already investing in IPv6.  
8 Should -- you know, and that was close to completion  
9 of upgrade. How should the FCC think about that  
10 one, as well?

11 DR. ISRAEL: I mean, I think you should  
12 look at, and we've gone through some of them, the  
13 differences in timing and evaluate, you know, a year  
14 of fast speed.

15 I mean, our claim is primarily not about  
16 something existing, you know, DOCSIS 3.0 or  
17 digitization, where it's been done. It's about the  
18 next generation of 3.1 or CCAP and all of these  
19 things that Comcast is now planning to do faster.

20 But I mean, the way I think about it,  
21 I mean, I ran through the specific list of things  
22 that they're going to do.

1 Well, we know in the record is their  
2 intent is to spend {{ }} more to  
3 upgrade these things. So, a fair question then is,  
4 I mean, that's a benefit if that happens. A fair  
5 question is, "Do they have the incentive?"

6 I ran through several reasons why the  
7 additional scale, the additional business  
8 services, et cetera, given the incentive.

9 I'd just like to make one more point on  
10 there, on Comcast incentive and why they're so  
11 committed to doing this.

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DR. GREENSTEIN: David?

8

DR. SAPPINGTON: Just two follow ups.

9

First, on that particular point that Mark just

10

raised, there are other documents where Comcast does

11

say explicitly, {{

12

}}. So, we can talk about those if

13

you like.

14

Also, in terms of the particular Time

15

Warner upgrade that you had asked about, I think

16

Mark, to answer this one, clarified that it is the

17

case that if we're really talking about the upgrade

18

for TWC Maxx, for example, to 300 megabits per

19

second, it's going to be completed or projected to

20

be completed by Time Warner by {{ }}.

21

So, if Comcast say, does that one year

22

more rapidly, than otherwise would have occurred,

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1 I think the answer to your question is, at most,  
2 we're going to count that value to consumers of  
3 having things one year earlier, rather than --

4 DR. ISRAEL: So, let's talk about that  
5 for one second.

6 So, suppose Comcast gets to 300 megabits  
7 per second, instead of, I don't know, what do you  
8 want to call it -- one-hundred megabits per second?  
9 -- one year faster?

10 We put in evidence from the literature  
11 that says that every one megabit per second in total  
12 value across the Time Warner sub-base is worth \$100  
13 million in consumer benefits.

14 So, I mean, we're talking this morning  
15 about total contracts of {{ }}. We're  
16 talking about multiple hundred megabits faster a  
17 year earlier, that's worth \$100 million a year in  
18 consumer benefit per megabit per second, per year.

19 DR. SAPPINGTON: Well, we need to look  
20 carefully at that study, because I don't think it  
21 --

22 DR. ISRAEL: It's done by Aviv Nevo and

1 co-authors and they value the benefits to consumers  
2 from megabits per second, and you, you can go through  
3 it and the top end values are much higher than that.  
4 We actually use the median across customers to come  
5 up with that value.

6 DR. SAPPINGTON: And are they saying  
7 that the relationship is linear, so, if you increase  
8 from 300 to 400, it's the same as going from 10 to  
9 --

10 DR. ISRAEL: No, it's not linear. You  
11 can go through and do it at that level. We did it  
12 at going one megabit per second above their current  
13 level. So, if they were to go more than that, it  
14 might slow down, but it would be more than that \$100  
15 million dollars per year that we quantified. We  
16 would multiple up by 200, that's a fair point.

17 DR. GREENSTEIN: All right, can we keep  
18 moving? All right, so, let's keep moving.

19 Next, we'd like to ask about how the FCC  
20 should think about increased incentives to invest  
21 and innovate due to scale. We've sort of touched  
22 on some of this already, but let's sharpen it and

1       let's see if we can uncover more.

2                   How should we think about incentives to  
3       innovate in scale, particularly in light of the  
4       general lack of consensus among economists about  
5       that economic relationship between scale and the  
6       rate of innovation.

7                   So, we'd like to particularly  
8       understand how to think about the evidence in favor  
9       of the applicant's general assertions, that there  
10      will be an improvement, and what countervailing  
11      theoretical factors should be thought about that  
12      push in the other direction, such as a reduction  
13      in diversity approaches, which we also heard a  
14      little bit about earlier today.

15                  And, do we have examples in either  
16      direction, where diversity matter or where it didn't  
17      matter or where the countervailing factors did or  
18      didn't matter?

19                  We'd like to ask both sides to also  
20      comment on other thing.

21                  We've heard about claims about the  
22      benefit of ownership, but we've also heard about

1 claims in light of licensing programs, for something  
2 such as X1, and so, again, how should the FCC think  
3 about the differences between licensing out a  
4 technology rather than owning it in its own  
5 footprint.

6 DR. ROSSTON: That's a lot of questions.

7 DR. GREENSTEIN: Yes, well.

8 DR. ROSSTON: And you said it really  
9 fast. So, I'm going to address the idea of scale.

10 So, Comcast has invested in X1 and the  
11 theory, as Dr. Evans points out, is next, and as  
12 you pointed out, scale can cut both ways.

13 But in this case, we see that Comcast  
14 brought out this innovative X1 box and it's the  
15 biggest cable company, biggest MVPD and it was  
16 willing to invest in this. It didn't invest as much  
17 as it might have. We talked to people who said,  
18 "Yes, there were other things that we could have  
19 done. We could have brought it faster, if we had  
20 a bigger potential customer base."

21 So, we think that there are things that  
22 they're doing. Cloud DVR, other things, IP cable,

1 where Comcast has said a bigger scale would have  
2 allowed us to put more resources into this, and get  
3 these investments to market faster.

4 So, there is some evidence in this case  
5 that there are benefits to being a bigger scale and  
6 bringing things to market more rapidly.

7 There were also things like advanced  
8 advertising services, that Comcast, with increased  
9 scale, can bring to the market better than it can  
10 without this scale of the additional parts of having  
11 Time Warner with them.

12 The other part is the advantages of scale  
13 within geographic areas, where they can have more  
14 efficient truck rolls and things like that, and  
15 regional network storage and other things like that,  
16 that they have the ability to take advantage of  
17 scale.

18 So, I'm not trying to debate the theory  
19 which can go both ways, but just show you that there  
20 are lots of examples and things that Comcast is  
21 thinking about in what it wants to do and what it  
22 has done in the past in mergers like with Adelphia

1 and other things, where they built up these systems  
2 and they took advantage of it.

3 Finally, I don't know if we're going to  
4 get to it again, but business services is a big piece  
5 of scale. If you have bigger scale, you can serve  
6 on net, much more of the traffic and you become a  
7 much more credible supplier with much higher quality  
8 services that are all on one network, and Comcast  
9 feels that its customers really want this, and it  
10 thinks it can be a much more effective competitor.

11 Right now, it's providing competition  
12 for small and medium businesses within its  
13 footprint, to expand those, it thinks it can do much  
14 more when it has Time Warner's scale added to its  
15 scale.

16 So, there are a lot of different things  
17 that it thinks it can do with scale, and these are  
18 just sort of fact-based pieces of evidence.

19 DR. FARRELL: So, I think it is worth  
20 reflecting a little bit on how a firm can get scale,  
21 because there is no doubt that fixed investments  
22 are more attractive when you have more scale to use



1       them over.

2               One thing you can do is contract with  
3       other firms, to use them, and you know, I think  
4       that's a process that does involve some frictions,  
5       but on the other hand, it's a process of reaching  
6       mutually beneficial arrangements that earlier, we  
7       were talking about Dennis's relative optimism, that  
8       kind of thing would happen.

9               So, I think that needs to be paid  
10       attention to.

11               Why couldn't, to put it more concretely,  
12       why couldn't Comcast convince Time Warner to use  
13       the X1 set top box, if I have that jargon right,  
14       without a merger? Why couldn't they convince  
15       Cablevision to use the X1 set top box, given that  
16       there's no merger even contemplated?

17               The other way you can get scale, of  
18       course, which we should not forget, is by offering  
19       customers a better deal until you get more of them.

20               That one, you know, is also one that I  
21       think when people start talking about the effects  
22       of scale on incentives to invest, people tend to

1 say, "Oh, well, that's a little unrealistic, slow  
2 limited," but then that's somewhat in tension with  
3 arguments that there is lots of alternatives with  
4 large and growing customer bases, that if you  
5 offered a somewhat better deal too, they would come  
6 flocking.

7 So, it seems to me those are points to  
8 keep in mind, when you start talking about the fact  
9 that scale of exploitation of an innovation makes  
10 fixed costs in an innovation more attractive.

11 DR. ROSSTON: Okay, I think that goes --  
12 I take those points really well. In fact, Mike and  
13 I had a significant section on the difficulties of  
14 contracting in our first report, and the  
15 difficulties of contracting for X1 where Time Warner  
16 {{ where  
17 we had contracting for business services with  
18 difficulties they've been trying to do a joint  
19 venture, and contracting hasn't worked nearly as  
20 seamlessly for this.

21 On your point about competing, I take  
22 that very well, as well. Usually, that's in the

1 context of a horizontal merger. This is a  
2 geographic extension merger. So, you're not taking  
3 out a competitor that's in your same region. You're  
4 merging with someone and it's getting the scale from  
5 the other region.

6 So, I think both those points are well  
7 taken, but I think that in this case, they don't  
8 apply quite as strongly.

9 DR. EVANS: Yes, you know, sometimes in  
10 mergers, they're idiosyncratic and the  
11 efficiencies is sufficiently idiosyncratic, that  
12 there's nothing more you can do, other than to look  
13 at them and say what you can about them.

14 The thing about this merger is that it  
15 seems to me, to be the kind of merger and the kind  
16 of efficiencies that are being claimed for this  
17 merger, are the kinds that can be subjected to  
18 empirical testing.

19 This seems like the natural area where  
20 you have in effect, natural experiments that you  
21 have been conducted over the years, that one could  
22 look at, in order to figure out who is right on this,

1       because the theory can go in both ways, and we all  
2       know that mergers have inefficiencies.

3               So, the thing that is puzzling here is,  
4       I don't want to endorse Joe's customer satisfaction  
5       study as rocket science, that's going to get into  
6       econometrica, but the thing that's puzzling is that  
7       we don't have studies that are making use of the  
8       natural experiments that we see over time, with  
9       cable consolidation over the years, or studies of  
10      Comcast specifically, in terms of cost  
11      efficiencies, geographic reach efficiencies, and  
12      then ultimately passed through to the consumers.

13              So, I mean, I hear all this on specific  
14      efficiencies. It just doesn't do much for me,  
15      because it just seems like there is other stuff we  
16      should have before, that we ought to be looking at,  
17      that we don't.

18              DR. GREENSTEIN: Okay, are we ready to  
19      move on here or we've got any other additional --  
20      okay.

21              DR. ISRAEL: Can I answer that?

22              DR. GREENSTEIN: Okay, last one.

1 DR. ISRAEL: I mean, we take the point  
2 to continue to put things in the record.

3 I mean, one thing we've done, and we can  
4 put it in, I'd encourage the Commission can do  
5 themselves, is that a simple thing you can do, and  
6 I put a lot of emphasis on speed, as we all have  
7 been lately, as a good metric for things getting  
8 better, is just look at the relationship between  
9 ISP size and speed.

10 You have the data to do it and we can  
11 put some stuff in, if it's helpful, but what we've  
12 seen basically is, there is significant positive  
13 relationship that larger ISP's have significantly  
14 faster broadband speeds.

15 So, that would be an example we can put  
16 more information in on that, but I encourage you  
17 guys to look at that too, and the things that we  
18 had put in to date were things like business services  
19 or R&D expenditures, they're not things you do  
20 econometrics on, but we have certainly put in the  
21 record, you know, and are continuing to, the set  
22 of business service opportunities that combined

1 firm can serve, using their ordinary course rules  
2 for how they will serve those businesses.

3 The fact that Comcast has an R&D budget  
4 of \$1 billion a year, which is more than the total  
5 capital expenditure budget of nearly all cable  
6 operations.

7 DR. EVANS: But that's a tiny R&D and  
8 sales ratio. That's minuscule.

9 DR. ISRAEL: But the R&D has generated  
10 things like X1, like home installation --

11 DR. EVANS: But it's the --

12 DR. ISRAEL: And other firms don't have  
13 --

14 DR. EVANS: A bigger firm is more  
15 innovative. I guess the thing that I find puzzling  
16 about that number and did when I first saw it, is  
17 that as an R&D sale ratio, {{ }}.

18 DR. ISRAEL: Nevertheless, is true that  
19 Comcast has generated substantial R&D innovations  
20 that the smaller cable operators have not produced.

21 DR. GREENSTEIN: All right, let's go. In  
22 the interest of time, we're going to keep moving

1 here. Eric Ralph has a couple of questions.

2 DR. RALPH: So, I'm here to some extent,  
3 what my question was centered on, have been  
4 discussed quite a bit, so I'm going to try to take  
5 some very specific examples and let you think about  
6 those.

7 So, the question I have is, how could  
8 the FCC measure the likelihood and impacts of  
9 possibly faster and new deployment of innovative  
10 products and services over a wider footprint?

11 Let's just focus on the X1. We've  
12 already made the point, and you've discussed a  
13 little bit about the issues of licensing, getting  
14 licensing from scale and that Comcast ran across  
15 some difficulties.

16 There is another issue that we might want  
17 to consider, which is the distinct approach that  
18 Time Warner had to video-on-demand and set top  
19 boxes, and whether we would lose that, sort of coming  
20 a little bit to the benchmark and things.

21 How would we sit down and measure, take  
22 account of those things? In the counter-factual,

1 where the merger does not go through, what is the  
2 outcome that we would have and what are the benefits  
3 that the merger would bring, compared to that,  
4 focusing on X1 for the time being, and we can later  
5 go on and talk about all these other things like  
6 DOCSIS 3 and IPv6, et cetera.

7 Let's try to be specific, rather than  
8 --

9 DR. ROSSTON: I think you asked about  
10 what the effect would be on X1, of not having the  
11 merger.

12 I haven't thought about this too much,  
13 but it seems like with the merger, Comcast is  
14 committing to rolling out X1 across the Time Warner  
15 footprint, without it, the Time Warner customer  
16 would not have access to the X1 box.

17 They'd still have access to all the other  
18 things that I talked about this morning, of ways  
19 to get other set top information, but they would  
20 not have the ability to get X1, unless there was  
21 a contract, and I'm not ruling out that in the  
22 absence of a merger, they could contract, but it



1 has been proven difficult so far. It may not  
2 happen.

3 So, you would be taking that benefit away  
4 from consumers.

5 DR. SAPPINGTON: But Greg why wouldn't  
6 it happen if it's truly an innovative superior  
7 product?

8 DR. ROSSTON: There have been  
9 contracting difficulties and there has been worries  
10 by Time Warner about control of its network.

11 Sometimes you run into questions about  
12 how are you going to adapt the network to the future,  
13 and having to worry about, you know, you cannot have  
14 totally complete forward-looking contracts.

15 So, that's a concern that seems to be  
16 blocking it, otherwise I think we would have seen  
17 it already.

18 DR. SAPPINGTON: Okay, so, it's  
19 certainly difficult to predict the future, but that  
20 leads me to believe that sort of the impression I'm  
21 getting from the other side is that bigger means  
22 more innovation, but I think Shane will probably

1 know this empirical literature better than I do,  
2 but I don't know of any systematic evidence that  
3 says size leads to more innovation, and in  
4 particular, at least anecdotally, we think there  
5 will be major innovations in recent history.

6 They're not coming from the big firms.  
7 So, Apple, for example, and Google, these grew out  
8 of garages. So, I don't understand the idea that  
9 bigger necessarily means more innovation.

10 DR. ISRAEL: Can I comment on that?

11 DR. GREENSTEIN: Yes, I have to say, I  
12 know the literature, but I'm not allowed to have  
13 an opinion.

14 DR. ISRAEL: I do not believe that. I  
15 mean, I know the literature and I take the points  
16 from before.

17 I mean, certainly, if the question is  
18 just do larger firms, by the size of the firm,  
19 innovate more than the literature is certainly  
20 mixed.

21 But that's not the point that we're  
22 making here. Right, the point is different. The

1 point is that each of these firms is constrained  
2 and has no plans to expand beyond its current cable  
3 footprint, right. There is nothing in the record  
4 that suggests they're going to expand beyond the  
5 current cable footprint.

6 So, usually the reason that you don't  
7 have this strong relationship between size and  
8 innovation is what really matters from a size point  
9 of view is how many additional subs or customers  
10 can I capture with a new innovation, right? How  
11 much better can I do?

12 So, if I'm Apple or Google, I'm small  
13 today, but with the great innovation, I have the  
14 opportunity to capture customers around the world,  
15 right. The issue is that for each of Comcast and  
16 Time Warner, the answer to the question of how many  
17 customers can I capture with a new set top box or  
18 with any new innovation is constrained to my  
19 geographic footprint because they found it not cost  
20 effective to expand. That investment has been not  
21 seen as something that would return itself.

22 So, on other smaller investments, the

1 maximum amount they can -- the customers they could  
2 possibly capture are constrained to their  
3 footprints, right? As soon as you merge them, this  
4 is a matter of math, that customer capture  
5 possibility increases.

6 So, it's not the case that we're saying  
7 you have to already have the customers in-house in  
8 order to innovate, which is the flaw in the usual  
9 size innovation relationship. It's that having  
10 access to more customers, whatever your probability  
11 of capture is, increases the cash flow you can  
12 generate on any investment.

13 DR. SAPPINGTON: I'm not sure exactly  
14 how the technology works here, but there is or soon  
15 will be evidence on the record that says {{

16  
17  
18 }},

19 but I don't think we necessarily should focus our  
20 attention on the fact that they're never going to  
21 compete against each other out of footprint.

22 DR. ISRAEL: We have a different view of

1 the documentary record on the OVD's, but leaving  
2 that aside.

3 I mean, obviously things like the  
4 ability to provide business services, the ability  
5 to link WiFi into a wired broadband network, none  
6 of that would be possible if all we're talking about  
7 is online competition.

8 DR. FARRELL: So, on size, I mean, we  
9 already raised the issue of licensing as a way to  
10 expand the scale over which an innovation is  
11 exploited.

12 In terms of expansion, competitive  
13 expansion, there is competitive expansion possible  
14 within geographic regions, and I'm not sure why  
15 that's getting dismissed, and I also wouldn't want  
16 to abandon the idea of some geographic expansion.

17 I'm not envisioning particularly, that  
18 Comcast would decide to do a complete over-build  
19 of Time Warner's entire territory, but I do think  
20 we have to wonder why when there is a new major  
21 apartment complex planned close to the boundary,  
22 we haven't seen bidding, we haven't seen offers to

1 expand.

2 I don't know the answer to that, so I'm  
3 simply raising it as a question.

4 In terms of the set top boxes, it's not  
5 an aspect of this transaction that I've studied,  
6 but from what I understand, from what other people  
7 have been saying, the situation is that Comcast's  
8 view has been let's develop our own, and conditional  
9 on that, if they acquire more customers, then  
10 presumably, they have more incentive to spend more  
11 money on it.

12 Time Warner's view has been let's be part  
13 of the customer base for more open or vertically  
14 disintegrated innovation system, and as David  
15 Sappington is pointing out, you know, that's been  
16 a very successful innovation system, and I don't  
17 think we should say, oh, the merger will expand the  
18 scale on which Comcast, let's invent our own gets  
19 developed, and that will be good, without also  
20 recognizing that it will take scale away from --  
21 if I'm right on the facts, that it will take scale  
22 away from the other system of innovation.

1 DR. RALPH: That was part of my  
2 question, to the extent -- sorry, I should use this  
3 microphone.

4 To the extent that anybody wants to  
5 comment of how we might quantify that, I'd be  
6 interested in hearing that. Like, you know, maybe  
7 the argument -- well, I won't put words in your  
8 mouth.

9 DR. FARRELL: Dick Schmalensee  
10 commented on this earlier.

11 DR. ROSSTON: So, I think that one thing  
12 on the set top box issue, this is a complement to  
13 the MVPD service. It's not something that is -- it  
14 is something that, you have every incentive to make  
15 better, if you're the MVPD provider.

16 DirecTV has an incentive to make the best  
17 set top box. Comcast does. DISH does. Everybody  
18 has an incentive. This is a complement to this  
19 service. It's not a competitor.

20 So, they have different strategies for  
21 doing it, but it is something that they're trying  
22 to innovate and they want to do the best they can.

1           If someone comes up with other things,  
2           then presumably it will have an ability to compete  
3           with the X1 in multiple different ways.

4           DR. SAPPINGTON: But the set top box is  
5           also the conduit to how the different programmers  
6           get to the customers, and so, there is clearly a  
7           potential incentive problem there, if you have one  
8           major supplier controlling that access.

9           DR. ROSSTON: The vast majority of  
10          programmers who are OVD's now don't go through the  
11          set top box.

12          DR. ISRAEL: {{

13

14

15                         }}

16          DR. RALPH: So, you guys have also  
17          talked about a bunch of other innovations that  
18          Comcast is a leader in, things like the converged  
19          cable access program, you know, moving to DOCSIS  
20          3, the IPv6.

21                 Perhaps I'm not quite sure how to think  
22          about it, in terms of innovation, but the VOD



1 library, just the extent of the VOD library, if you  
2 want to be a little bit more specific about any of  
3 those.

4 Particularly thinking about it in terms  
5 of the alternative that would be in place, if the  
6 merger didn't go through. You know, again, it's a  
7 very similar type of argument. You could, presumably  
8 with the VOD library, there are other ways of getting  
9 content and you could either extend your library  
10 to, buy some kind of licensing agreement or people  
11 will compete to get that content.

12 DR. TOPPER: I don't know if you want to  
13 do DOCSIS and then we can talk about VOD.

14 DR. ISRAEL: I mean, we've talked a fair  
15 bit about sort of the quantification and things on  
16 DOCSIS and CCAP and the various ways we're getting  
17 more speed, right.

18 I mean, there are sort of laid out plans  
19 where Comcast is ahead, in terms of time and doing  
20 that. There's a proven track record, which is what  
21 I pointed to as empirical evidence of them being  
22 ahead on that at each turn.

1 I think the economics on that is, you  
2 know, basically sort of a learning curve story. They  
3 know internally, they've gotten better and faster,  
4 as they've rolled them out and they bring that to  
5 bear on the next roll out.

6 So, I think the plans and the economic  
7 reasons for them are fairly clear. This is one  
8 where I think we can quantify. We can point to the  
9 literature that quantifies the value of the speed  
10 gaps that you create and what you would get if there  
11 was even a one year advance on that.

12 DR. TOPPER: On the VOD issue, Comcast  
13 has -- Comcast has been a leader in VOD. They have  
14 a more extensive VOD library than TWC. That's both  
15 an aspect of acquiring the programming rights for  
16 that, but also building a network infrastructure,  
17 and the plan is to move that over to TWC and that's  
18 just one dimension of the competition that Comcast  
19 has with other MVPD's that it's competing with for  
20 subscribers.

21 We also talk in our declarations about  
22 advancing the advertising system, where

1 advertising monetization can be improved, as  
2 there's more VOD watching. There is some  
3 improvements that improve measurement, that allow  
4 dynamic ad insertion. That's something that  
5 Comcast has been working on.

6 There is a whole set of players that are  
7 involved in that. There are advertisers. There  
8 are programmers, and the folks that are working on  
9 this, with more scale, they can accelerate that  
10 faster.

11 That has consumer benefits because if  
12 there is better advertising monetization, content  
13 providers are willing to make more content available  
14 with little or no price increase for consumers.

15 DR. ROSSTON: You mentioned one thing  
16 that presumably the VOD library can be done by  
17 contract with TWC.

18 I'm not sure that's exactly true. I  
19 think that there are rights fees that are really  
20 difficult to get, so, and that's not based on looking  
21 at any contracts.

22 DR. RALPH: Any comments from this side?

1 I think we should probably move onto the next  
2 question.

3 DR. ROGERSON: Sure.

4 DR. RALPH: So, this is to now think  
5 about your ability to supply commercial businesses  
6 because of the increased national footprint.

7 One of things we're struggling with is  
8 to think about how to measure the size of the gains  
9 that arise from serving a larger area, how can we  
10 give those a tangible value, and we in doing that,  
11 want to account for the fact that we've heard that,  
12 you know, you have difficulties with contracting,  
13 et cetera.

14 But on the other hand, it's clear that  
15 other people in this business routinely both make  
16 build and buy decisions outside their territory.  
17 There is a very established market for the buy --  
18 the buy decision, and so, the obvious increment  
19 we're interested is the benefit you gain by being  
20 there versus what you could do anyway.

21 So, trying to get a handle on that and  
22 you know, one of the things that I noticed when I

1       went through the documents, the internal Comcast  
2       documents, is there is very limited information in  
3       their assessment of benefits to the mergers, at all  
4       to do with this particular aspect, and I just  
5       wondered why that might be the case.

6               DR. ISRAEL: So, I'll take this one. I  
7       mean, this is an area that Comcast continues to  
8       quantify. I mean, frankly, just honestly, the  
9       opportunity and the decision to do the merger  
10      happened fairly quickly and the cost savings they  
11      came up with were sufficient to convince them that  
12      the merger was beneficial.

13             So, the opportunities on the revenue  
14      side continue to be developed. I think that's why  
15      more needs to come into the record. Comcast is  
16      working on it.

17             They're working on it. To answer your  
18      question about how to quantify, based on sort of  
19      ordinary rules, I said they have that are, you know,  
20      something like there needs to be a certain  
21      percentage of the sites of a business within our  
22      footprint before it's profitable to go after.

1                   Now, obviously you're right, that's not  
2                   100 percent. So, that means for the other {{ }}  
3                   percent say, there is going to be some building and  
4                   then if it's well outside our footprint, there is  
5                   going to be some partnering. So, you're right,  
6                   that's something that gets used.

7                   It's just the return. The prices,  
8                   because they're sort of standard issues that arise,  
9                   an ability to provide service, as well as pricing  
10                  and margin issues, the ability to make a profitable  
11                  bid if you get substantially below say, {{ }}  
12                  percent in footprint, just makes it not worth  
13                  pursuing those.

14                 So, the way I think going about  
15                 quantifying this thinking about using a rule like  
16                 that, how many opportunities, what percentage of  
17                 the dollars spend in a year from, you know, telecom  
18                 opportunities would be inside the combined  
19                 footprint, as opposed to for the separate firms?

20                 So, that gives you an estimate of the  
21                 increased opportunity. You know, Comcast can use  
22                 internal numbers to think about its own benefits

1 from that, how often do we tend to win? How much  
2 more revenue do we think we would make?

3 So, that's something you can quantify.  
4 I think maybe what you're most interested in is what  
5 is the tangible benefit to the -- to buyers, right,  
6 and so, what we're trying to work on there is at  
7 least some examples of sort of what the effects of  
8 competition have been, in terms of bringing down  
9 prices or other benefits to those business buyers,  
10 such that you could take this increase universe that  
11 Comcast can bid on, you know, think about how many  
12 dollars that is, think about what the benefits are,  
13 in terms of reduced prices from increased  
14 competition and try to come up with some reasonable  
15 quantification.

16 What I would say, you know, just an order  
17 of magnitude, I mean, you're taking about, you know,  
18 in the billions of dollars over time, of additional  
19 opportunities that are probably available to the  
20 combined firm, and so, if you start thinking about  
21 quantifying the benefit from that, and there are  
22 -- you know, there are examples, when Comcast has

1 bid on certain opportunities where the prices have  
2 come down substantially from what the legacy telcos  
3 were offering, but even if we're talking about, you  
4 know, one or two percent price reductions on  
5 billions of dollars of additional opportunities,  
6 again, I think that would sort of swamp any of the  
7 dollars we were talking about earlier in the day.

8 So, that's something -- the company is  
9 working is still working on those sorts of  
10 quantifications. Obviously, more needs to come  
11 into the record, but that is something that is at  
12 the company, in process.

13 DR. TOPPER: If I could just expand a  
14 little bit on Mark, before turning the microphone  
15 over.

16 There are examples, some are in the trade  
17 press, some are based on the experience of Comcast  
18 of beginning to be successful within their own  
19 footprint, first serving small businesses and then  
20 serving multi-location businesses, and seeing big  
21 price drops for customers. So, that's one piece of  
22 evidence to look at.



4                   Second, as Mark said, the combined firm  
5       is not national. It's not going to serve all the  
6       locations of a multi-location business, but it's  
7       going to have an expanded footprint and there is  
8       some geographic clustering as well, in certain  
9       regions that make it more likely that it's going  
10      to be able to serve those regional businesses, and  
11      I know that business people put together some  
12      examples.

```
17         After the transaction, they {{
18                                         }}.
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22 DR. RALPH: Before I ask one more

1 question on this, maybe you guys want to say  
2 something.

3 So, turning to something you just said,  
4 it's a stylized fact of this business, and you can  
5 choose to disagree with the stylized fact, that the  
6 cable guys have done something what you just  
7 described. They tended to start with single  
8 location businesses, actually often just selling  
9 pretty much the same thing they were selling to their  
10 residential customers, and they've slowly moved up  
11 that tree, and the multi-site, large multi-site  
12 business within their territory is the last market  
13 they've truly properly entered into, and now,  
14 they're beginning to look at multi-regional  
15 business.

16 Is it possible that the difficulty that  
17 Comcast has seen here, in thinking about expanding  
18 across the country, remembering that there are lots  
19 of companies out there that serve these markets,  
20 that don't have anywhere near the footprint that  
21 even Comcast does.

22 Is it possible that part of the problem

1 here is just merely a lack of experience and  
2 Comcast's ability to cross regional boundaries and  
3 it's something that absent the merger, it would have  
4 organically learned, just like everybody else in  
5 this business has?

6 DR. TOPPER: I mean, I think that there  
7 certainly would be some of that. This is a new  
8 business for them. The multi-location, they're  
9 growing and getting better at it.

10 I would anticipate that over time, some  
11 of the challenges of working with partners, with  
12 different technologies and billing and ordering  
13 systems and different service level agreements and  
14 all, you could start to get some of that worked out.

15 But what the transaction does is helps  
16 speed that up, and lets them be a more competitive  
17 option for bidding and winning the business sooner.

18 DR. ROGERSON: Okay, I think looking at  
19 the time, I am going to ask my one final question,  
20 if that's all right. I'll take the prerogative of  
21 the moderator.

22 DR. ROSSTON: Is that your final

1 question?

2 DR. ROGERSON: Yes.

3 DR. ROSSON: Or the final question?

4 DR. ROGERSON: No, the final question,  
5 because my plane leaves at 6:35.

6 So, here is my question. This isn't on  
7 efficiencies, but this is an issue that's been  
8 raised, and I think it's an interesting issue,  
9 really.

10 Suppose the Commission does accept the  
11 applicant's arguments, that this merger is in the  
12 public interest, goes ahead and approves it, would  
13 the same sorts of arguments that we're hearing here  
14 on those -- if they hypothetically approve them,  
15 would they support further consolidation among  
16 non-overlapping cable operators, and if so, is that  
17 an issue we should think about today, when we're  
18 considering whether to approve this merger?

19 So, I'm happy -- I'd like to kind of hear  
20 a little back and forth from both sides on this.

21 DR. EVANS: So, why don't I start with  
22 my proposition, which will just be brief.

1 DR. ROGERSON: Yes.

2 DR. EVANS: Which is, as I hear the  
3 theory from the economists, there are no limiting  
4 principles, on the efficiency side it's unlimited,  
5 it's the more geographies, the better. The average  
6 fixed cost is going to be wonderful. No limiting  
7 principles there.

8 On the harm side, so long as we're  
9 acquiring non-overlapping cable systems, so there  
10 is no competition that's being eliminated, the  
11 proposition I'm hearing from the economist is no  
12 overlap, no problem, no limitations on this  
13 argument.

14 So, and I think this argument is  
15 important, not just for the FCC, from a policy  
16 standpoint. I think this question is important  
17 also, for evaluating the economic soundness and  
18 plausibility of the arguments being presented by  
19 Comcast.

20 DR. CARLTON: So, I would agree that  
21 that's a good question. I think it's a great  
22 question. I don't agree with David's answer, but

1       you know, I mean, it goes without saying, every  
2       merger, you have to look at the specifics.

3               I think what we find so far in the  
4       evidence is that these theories of harm just don't  
5       seem to be there. That doesn't mean they would  
6       never be there.

7               We already talked about some  
8       possibilities, how they could be there, that even  
9       -- you know, that would fit in to where I would be  
10      concerned. Those might arise in the future, in  
11      future transactions.

12              Moreover, the importance of these  
13      efficiencies in the scale effects, you'd have to  
14      see, do they persist?

15              I think as people were saying earlier,  
16      you know, my general impression of the literature  
17      is the results aren't so clear cut, which way size  
18      and innovation goes.

19              So, therefore, when you're evaluating  
20      innovation, the effect of innovation on size, it's  
21      pretty specific, and I think it would depend on the  
22      current technologies and the current plans and

1 capabilities of the firms involved. I don't see how  
2 you can abstract from that.

3 Just to give one example, we were talking  
4 about business services. So, let's suppose it is  
5 the case that within your region, you have a higher  
6 probability of winning your -- so, revealed  
7 preference shows that you are more capable, you  
8 know, for whatever reason, okay.

9 Well, that then means as you  
10 geographically expand, there is more competition  
11 into say, the telcos' areas. But how much more  
12 competition?

13 So, that's a benefit, and I know we've  
14 claimed it as a benefit in this transaction, but  
15 how many new competitors do you need in business  
16 services, before the added benefit is smaller?

17 So, Mark was suggesting there could be  
18 calculations done. We could calibrate what the  
19 benefit is in this merger. That doesn't mean it  
20 would extend to other mergers, because other mergers  
21 now would be on top of creating competition on what  
22 already exists.

1                   So, I would -- I don't agree with David.  
2                   I do agree it's a good question, and I think the  
3                   answer is, it doesn't bind you. You should look at  
4                   each merger separately.

5                   The only other thing I would say about  
6                   this option value, about future mergers, which I  
7                   mean, Mike has -- Whinston has some papers on this,  
8                   and you know, my own view is that from a policy  
9                   perspective, figuring out the option value of not  
10                  allowing one merger that would be in the public  
11                  interest because by not allowing that merger, you  
12                  create the incentive for other mergers in the  
13                  future, that's a very hard calculation to do, and  
14                  I would suggest that that's probably not a good  
15                  policy direction.

16                  DR. ROGERSON: Okay, David Sappington.  
17                  I'm going to give all three of you and if -- look,  
18                  all four of you want to -- all four of you a chance  
19                  to comment on this, okay? So, go back and forth.  
20                  David?

21                  DR. SAPPINGTON: I'll try to be quick.  
22                  I think we all agree that there is one -- on one



1 issue, at least, that the question is an excellent  
2 one.

3 But I do disagree with Dennis on his  
4 suggestion that when we look at the record, that  
5 theories of harm are not there.

6 I do think there is a clear theory of  
7 harm there, and in fact, it's the issue that we have  
8 these large suppliers of access to OVD's. We're  
9 going to let some of these suppliers merge, limiting  
10 the ability of OVD's to cobble together, enough  
11 access, in order to make their business viable.

12 So, I think we have a serious potential  
13 problem here where we're considering a merger that  
14 will increase the incentive and the ability of the  
15 parties involved, to sabotage their competitors.

16 DR. ROGERSON: Okay.

17 DR. TOPPER: So, I'll talk a moment  
18 about the analysis that Greg and I have done, and  
19 really, this idea that there is no limiting  
20 principle.

21 As I think about the analysis we've done,  
22 the absence of overlap in retail markets is

1       certainly an important piece of our competitive  
2       analysis, but it's far from the only thing that we've  
3       done, and if you think about the analyses that we've  
4       done, that we talk about in the panel three on  
5       programming, we account for this specific merger  
6       and say, the options that are available to  
7       programmers for making their program available, the  
8       open field.

9               The fact that there are other large areas  
10       of the country where Comcast and TWC, the combined  
11       company won't operate. When we think about program  
12       carriage, program buying, same thing.

13              So, on the competition issues, there is  
14       definitely a limiting principle -- we're accounting  
15       for not some merger -- of all non-overlapping cable,  
16       but this particular merger including taking into  
17       account the divestitures, et cetera.

18              On the efficiency side, the  
19       efficiencies that we've been looking at, that Greg  
20       and I and Mark have been talking about are also not  
21       just general about bigger scale, but specific  
22       things, if you think about where Comcast and TWC

1 are today, and what they would be able to get to  
2 with the transaction, and the business services that  
3 we've just been talking about is a good example of  
4 that.

5 So, our analysis that we've done really  
6 is focused on this transaction and in the future,  
7 I think one would have to look at what are the market  
8 facts? How has the whole competitive ecosystem of  
9 what's going on in these industries evolved.

10 So, we're asking -- our analysis is  
11 asking a narrower question, and there is definitely  
12 a limiting principle.

13 DR. ROGERSON: Okay, Joseph Farrell.

14 DR. FARRELL: Let's see. Well, I agree  
15 it's an interesting question. I don't agree the  
16 theory of harm is not there. I think the theory of  
17 harm that I have in mind is the same as David was  
18 suggesting.

19 There is a likely accretion of ability  
20 to exercise terminating access power, maybe more  
21 ability to exercise than presence of power, but one  
22 way or another, that's likely to confer both the

1 power to charge terminating access fees and power  
2 to sabotage.

3 To some extent, those are sort of  
4 alternative strategies, because if you can charge  
5 really high access fees, you may not want to  
6 sabotage.

7 But one or both, and you know, that leads  
8 to a situation where you have dominant incumbents  
9 able to essentially tax purchases from their rivals,  
10 and I think even without getting into a precise cost  
11 benefit analysis, that is very much something to  
12 be avoided.

13 DR. ROGERSON: Okay, and Mark, your  
14 time, you get the last word.

15 DR. ISRAEL: Well, I'd better say it was  
16 an interesting question.

17 No, it is, and I mean, look, we've gone  
18 a lot back and forth through the theories of harm  
19 and the theories of benefits from the transaction  
20 today. I mean, I think, you know, in a nutshell,  
21 what we're saying about -- what I'm saying about  
22 this transaction is, while there are certainly

1 theories that could be advanced, we think on the  
2 -- you know, on the merits, those theories don't  
3 really stand up to scrutiny, but much more  
4 importantly, we think that if you analyze what we're  
5 talking about all in, it's not very much money and  
6 the evidence of any market power behavior by very  
7 large -- Comcast today was alleged to have a lot  
8 of market power.

9 The evidence of any restraining effect  
10 on OVD's or competition in that space is lacking,  
11 given what Comcast is doing, and we think the  
12 benefits clearly outweigh any harm that might come  
13 from that.

14 So, that said, to your question, like  
15 we always have to do in these transactions, we take  
16 the facts in front of us and we try to make a  
17 prediction about this transaction, and that's hard  
18 enough.

19 I don't want to predict two or three  
20 years in the future, but I think we would make a  
21 prediction about this transaction, based on the  
22 facts in front of you, you're going to -- and we

1 had a very good debate today, you're going to have  
2 to weigh those facts, right?

3 After they make a decision on the basis  
4 of those facts, I assume if there were another  
5 transaction like this, the single most important  
6 piece of evidence would be what you learned from  
7 this one, right?

8 So, I think the limiting principle is,  
9 you evaluate what the facts are on the table about  
10 this transaction, that we've all laid out. You  
11 decide on balance, which way they go. Doesn't tie  
12 your hands any way in the future. You make the best  
13 prediction you can. You hope there is a 55 percent  
14 chance that you're -- I mean, you do the best you  
15 can and then you learn from the best decision that  
16 you can make today.

17 So, I think it's hard enough to do this  
18 one. We do what we can with this one, and the way  
19 science works, we would learn and just -- and that  
20 would improve what we understood for any future  
21 ones.

22 DR. ROGERSON: Okay, well, I think we

1 really have had a very good debate. I'd like to  
2 thank all of the panelists, and thank all the  
3 audience too, for so patiently putting up with all  
4 this economics, and thank you very much to everyone.

5 (Whereupon, the above-entitled matter  
6 went off the record at 4:39 p.m.)  
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C E R T I F I C A T E

This is to certify that the foregoing transcript

In the matter of: Proposed Comcast-Time Warner Cable-  
Charter Transaction Econ. Analysis

Before: Federal Communications Commission

Date: 01-30-15

Place: Washington, DC

was duly recorded and accurately transcribed under  
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